

APPLY NOW

Writing Jobs Remote – Live Chat Customer Support | \$25–\$35/hr | Fully Remote, Flexible Schedule

Description

Job Title: Remote Live Chat Customer Support (Writing-Focused)

Compensation: \$25–\$35/hour

Location: Work from Anywhere – 100% Remote

Schedule: Flexible (5–40 hours/week)

Experience Required: None

Education Required: No degree required

Position Overview

A fast-growing online publishing and language learning brand is expanding its digital customer support team and hiring **Live Chat Customer Support Representatives** for a writing-intensive role. If you're searching for **writing jobs remote**, but want the structure and reliability of a long-term job—not a freelance gig—this role offers the perfect fit.

You'll be responsible for providing real-time chat support to users navigating the brand's platform, subscription services, and content library. Everything you do will be text-based—no phone calls or live meetings. If you're a strong communicator who enjoys helping others and wants to get paid for written work, this role is a direct path to earning \$25–\$35/hour from home.

What You'll Be Doing

You'll provide friendly, professional written support to customers via live chat widgets and social messaging channels.

Key Responsibilities:

- Respond to chat inquiries regarding subscriptions, account management, and content access
- Write clear, concise responses using templates and brand voice guides
- Direct users to resources, support articles, or purchase pages
- Help customers apply promotional codes or troubleshoot login issues
- Escalate technical concerns or complex requests when necessary
- Record completed conversations and submit shift summaries

Why This Is Great for Writers

- You're actively looking for **remote writing jobs** that are stable and structured
- You prefer written support over content creation or ghostwriting

Hiring organization

Work From Home Customer Service
Jobs No Experience Needed

Employment Type

Full-time, Part-time

Industry

Customer Service

Job Location

Remote work from: United States; Canada; Australia; United Kingdom; New Zealand; Ireland; Scotland; Sweden; Belgium; Spain; Czech Republic; Brazil; France; India; South Africa; Denmark; Germany; Philippines; Mexico; India; Indonesia; Alabama, USA; Alaska, USA; Arizona, USA; Arkansas, USA; California, USA; Colorado, USA; Connecticut, USA; Delaware, USA; Florida, USA; Georgia, USA; Hawaii, USA; Idaho, USA; Illinois, USA; Indiana, USA; Iowa, USA; Kansas, USA; Kentucky, USA; Louisiana, USA; Maine, USA; Maryland, USA; Massachusetts, USA; Michigan, USA; Minnesota, USA; Mississippi, USA; Missouri, USA; Montana, USA; Nebraska, USA; Nevada, USA; New Hampshire, USA; New Jersey, USA; New Mexico, USA; New York, USA; North Carolina, USA; North Dakota, USA; Ohio, USA; Oklahoma, USA; Oregon, USA; Pennsylvania, USA; Rhode Island, USA; South Carolina, USA; South Dakota, USA; Tennessee, USA; Texas, USA; Utah, USA; Vermont, USA; Virginia, USA; Washington, USA; West Virginia, USA; Wisconsin, USA; Wyoming, USA

- You're a fast, accurate typist who communicates clearly and professionally
- You enjoy helping others and working behind the scenes
- You want a long-term remote opportunity that rewards consistency and quality

Minimum Requirements

- Laptop or desktop computer with access to web-based chat tools
- Internet connection of 10 Mbps or higher
- Typing speed of 40+ WPM with clean formatting and grammar
- Strong command of written English
- 5-40 hours/week of consistent availability
- Willingness to follow response guidelines and maintain tone/accuracy

Pay & Benefits

- \$25-\$35/hour depending on message quality and performance
- Weekly or biweekly payment via PayPal, Wise, or direct deposit
- Fully paid onboarding and training focused on writing-based customer service
- No phone communication—100% written chat
- Flexible scheduling with day, night, and weekend availability
- Promotions and bonus eligibility after 30-60 days of successful performance

What a Day Looks Like

You log in from your home workspace and review the active chat queue. A user has trouble accessing a members-only article—you respond using a quick script. Another wants to upgrade their plan—you guide them through it with step-by-step written instructions. After a series of helpful conversations, you wrap your shift with a status report—never having spoken a word aloud.

What Our Writers Say

"I thought writing jobs meant freelance chaos. This is consistent, easy to follow, and pays me well for helping people." - Jada M., New York

"Finally found a way to get paid for writing without chasing clients. I just log in, do my shift, and get paid." - Theo R., Australia

FAQs

Q: Is this a content writing role?

A: No. It's a live chat support role where all communication is written, but you're not creating content.

Q: Can I work evenings only?

A: Yes. Flexible shifts are available to match your time zone and schedule.

Q: Do I need customer support experience?

A: Not at all. Full training is included.

Q: Is this position international?

A: Yes. We hire globally as long as you meet the writing and technical requirements.

Apply Now

If you're ready to put your writing skills to work in a **remote job** with structure, support, and real earning potential, click the **Apply Now button** to get started. Live

Base Salary

\$ 25 - \$ 35

Date posted

April 29, 2026

Valid through

01.01.2029

chat roles are in demand, and new hires are onboarded weekly. Start your writing-based customer support career today.



Disclosure

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