

**APPLY NOW**

## Work From Home Remote Jobs – Live Customer Service Coordinator – No Experience Required

### Description

**Company:** BenefitsPlus Remote Solutions  
**Position:** Live Customer Service Coordinator  
**Employment Category:** Work From Home Remote Jobs  
**Location:** United States (Fully Remote)  
**Compensation:** \$25-35 per hour plus comprehensive benefits  
**Schedule:** Flexible 5-40 hours per week  
**Benefits Effective:** Day 1 of employment

### POSITION OVERVIEW

BenefitsPlus Remote Solutions offers work from home remote jobs with industry-leading compensation and benefits packages for Live Customer Service Coordinators. This position provides professional customer support through website chat systems and social media platforms while earning excellent wages and comprehensive benefits typically reserved for traditional full-time employment.

Our work from home remote jobs combine the flexibility of remote work with the security and benefits of established employment relationships. Live customer service coordinators receive immediate benefits eligibility including health support, professional development funds, and performance-based bonuses in addition to competitive hourly compensation.

This role delivers customer assistance without requiring previous experience while providing career advancement opportunities and comprehensive benefits support. Work from home remote jobs at BenefitsPlus ensure financial security and professional growth through innovative benefit structures and competitive compensation packages.

### COMPREHENSIVE BENEFITS PACKAGE

#### Health and Wellness Benefits

**Health Reimbursement Account (HRA)** Monthly health expense reimbursement up to \$200 for qualified medical, dental, and vision expenses. Work from home remote jobs include health support recognizing that remote workers need flexible healthcare assistance rather than traditional group insurance limitations.

HRA funds cover telemedicine consultations, prescription medications, dental cleanings, vision exams, and other qualified health expenses. Live customer service coordinators receive immediate access to health support without waiting periods or

#### Hiring organization

Remote Job Recruiting

#### Employment Type

Full-time, Part-time

#### Industry

Customer Service

#### Job Location

Remote work from: United States; Canada; Australia; United Kingdom; New Zealand; Ireland; Scotland; Sweden; Belgium; Spain; Czech Republic; Brazil; France; India; South Africa; Denmark; Germany; Philippines; Mexico; India; Indonesia; Alabama, USA; Alaska, USA; Arizona, USA; Arkansas, USA; California, USA; Colorado, USA; Connecticut, USA; Delaware, USA; Florida, USA; Georgia, USA; Hawaii, USA; Idaho, USA; Illinois, USA; Indiana, USA; Iowa, USA; Kansas, USA; Kentucky, USA; Louisiana, USA; Maine, USA; Maryland, USA; Massachusetts, USA; Michigan, USA; Minnesota, USA; Mississippi, USA; Missouri, USA; Montana, USA; Nebraska, USA; Nevada, USA; New Hampshire, USA; New Jersey, USA; New Mexico, USA; New York, USA; North Carolina, USA; North Dakota, USA; Ohio, USA; Oklahoma, USA; Oregon, USA; Pennsylvania, USA; Rhode Island, USA; South Carolina, USA; South Dakota, USA; Tennessee, USA; Texas, USA; Utah, USA; Vermont, USA; Virginia, USA; Washington, USA; West Virginia, USA; Wisconsin, USA; Wyoming, USA

employment status restrictions.

Additional wellness reimbursements up to \$100 monthly for gym memberships, fitness equipment, mental health counseling, and wellness programs. Work from home remote jobs prioritize employee wellbeing through comprehensive health support.

**Ergonomic Workspace Support** One-time \$500 home office setup reimbursement for ergonomic furniture, lighting improvements, and workspace optimization equipment. Live customer service coordinators receive support for creating professional, comfortable work environments.

Annual \$200 workspace improvement allowance for equipment upgrades, ergonomic accessories, and productivity enhancement tools. Work from home remote jobs include ongoing workspace support recognizing that professional environments require investment and maintenance.

**Mental Health and Wellness Programs** Free access to employee assistance programs including counseling services, stress management resources, and work-life balance support. Live customer service coordinators receive professional mental health support addressing unique remote work challenges.

Monthly wellness stipend of \$75 for activities including meditation apps, wellness retreats, fitness classes, or recreational activities supporting personal wellbeing. Work from home remote jobs recognize that employee wellness extends beyond traditional health insurance coverage.

## Professional Development Benefits

**Education and Training Investment** Annual professional development budget of \$1,500 per employee for courses, certifications, conferences, and skill development programs. Work from home remote jobs include substantial education investment supporting career advancement and professional growth.

Live customer service coordinators access online learning platforms, industry conferences, professional certifications, and advanced training programs. Education benefits cover course fees, materials, and time off for educational activities.

**Career Advancement Support** Tuition reimbursement up to \$3,000 annually for degree programs and professional certifications relevant to career development. Live customer service professionals receive support for long-term educational goals and career transition preparation.

Professional coaching and career planning services included at no cost to employees pursuing advancement within work from home remote jobs or external career opportunities. Career development support includes resume assistance, interview preparation, and professional networking guidance.

**Skills Development Opportunities** Paid time for skills training during work hours including advanced customer service techniques, technology proficiency, and leadership development. Work from home remote jobs provide professional development as part of regular work schedule rather than personal time requirement.

Access to premium training platforms and professional development resources normally costing \$200-500 annually. Live customer service coordinators receive

**Base Salary**  
\$ 25 - \$ 35

**Date posted**  
April 29, 2026

**Valid through**  
01.01.2029

comprehensive learning resource access supporting continuous professional improvement.

## Financial Security Benefits

**Performance-Based Bonuses** Monthly performance bonuses ranging \$200-600 based on customer satisfaction scores, productivity metrics, and professional development achievements. Work from home remote jobs reward excellence through substantial additional compensation opportunities.

Quarterly achievement bonuses of \$500-1000 for sustained performance excellence and career development progress. Live customer service coordinators earn significant bonus income through consistent professional performance.

Annual retention bonuses between \$800-1500 acknowledging long-term career commitment and professional contribution. Work from home remote jobs provide financial incentives for career stability and continued professional growth.

**Referral Reward Program** Employee referral bonuses of \$500-750 for successful candidate recommendations who complete initial training and achieve performance standards. Live customer service coordinators earn additional income by expanding our team with qualified professionals.

Tiered referral bonuses increase with multiple successful recommendations including \$1000 bonus for third successful referral and \$1500 bonus for fifth successful referral. Work from home remote jobs reward team building and professional networking.

**Emergency Financial Assistance** Interest-free emergency loans up to \$1000 for unexpected financial situations including medical emergencies, vehicle repairs, or other urgent needs. Live customer service coordinators receive financial support during challenging circumstances without credit checks or lengthy approval processes.

Financial planning and budgeting assistance provided through partnership with certified financial planners. Work from home remote jobs include financial education support helping employees optimize earnings and plan for long-term financial security.

## Work-Life Balance Benefits

**Flexible Time Off Policy** Unlimited paid time off for personal needs, family responsibilities, and recreational activities with manager approval and schedule coordination. Work from home remote jobs prioritize personal wellbeing and life balance over rigid vacation policies.

Paid time off immediately available without accrual periods or waiting requirements. Live customer service coordinators take needed time for personal situations, family events, and mental health maintenance.

**Family Support Benefits** Childcare assistance reimbursement up to \$300 monthly for employees with children under 12 requiring care during work hours. Work from home remote jobs recognize that remote work and family responsibilities often overlap requiring additional support.

Family emergency time off without pay deduction for situations including school closures, family illness, or childcare disruptions. Live customer service coordinators

maintain income security during family emergencies.

Elder care support resources and consultation services for employees managing aging parent care responsibilities. Work from home remote jobs provide guidance and resources for complex family caregiving situations.

**Personal Development Support** Hobby and recreation reimbursement up to \$150 monthly for activities supporting personal interests and stress relief. Live customer service coordinators receive support for maintaining personal interests and creative outlets.

Community involvement and volunteer time support including paid time off for community service activities and charitable work. Work from home remote jobs encourage civic engagement and community contribution.

## **POSITION RESPONSIBILITIES AND REQUIREMENTS**

### **Core Job Functions**

**Customer Service Delivery** Provide professional customer assistance through website chat systems and social media messaging platforms while maintaining company service standards and customer satisfaction objectives. Work from home remote jobs require excellent written communication and problem-solving capabilities.

Respond to customer inquiries within established timeframes, provide accurate product information, and resolve customer concerns through systematic approaches. Live customer service coordinators help customers achieve their objectives while building positive brand relationships.

Document customer interactions comprehensively for quality assurance purposes and contribute to knowledge base development for team efficiency improvement. Work from home remote jobs include collaborative responsibilities supporting overall team effectiveness.

**Sales Support Activities** Identify customer needs and provide appropriate product recommendations using consultative communication approaches rather than pressure-based selling techniques. Live customer service coordinators contribute to revenue generation through helpful customer guidance.

Apply promotional offers and discount codes appropriately while explaining benefits and assisting with purchase completion processes. Work from home remote jobs include sales support as natural extension of customer assistance rather than separate selling responsibility.

**Team Collaboration and Development** Participate in team meetings, training sessions, and peer collaboration activities supporting overall department effectiveness and professional development. Live customer service coordinators contribute to positive team culture and knowledge sharing.

Mentor new team members and provide guidance based on experience and expertise development. Work from home remote jobs include leadership development opportunities and peer support responsibilities.

### **Essential Qualifications**

**Communication and Technical Skills** Excellent written English communication including grammar accuracy, professional tone, and clear expression for diverse customer demographics. Live customer service coordinators represent company professionalism through every customer interaction.

Basic computer proficiency including web browser navigation, multi-application usage, and standard office software operation. Work from home remote jobs require comfortable technology usage and learning capability for platform mastery.

**Personal Attributes and Work Ethic** Self-motivation and accountability for consistent performance in remote work environment without direct supervision. Live customer service coordinators demonstrate professional discipline and commitment to excellence.

Customer service orientation with genuine interest in helping others and creating positive experiences through problem-solving and relationship building. Work from home remote jobs attract individuals with natural helping instincts and professional attitude.

Reliable availability for minimum 5 hours weekly with flexibility to increase hours based on performance and personal objectives. Live customer service coordinators balance professional commitments with personal needs through flexible scheduling.

## **TRAINING PROGRAM AND CAREER DEVELOPMENT**

### **Comprehensive Initial Training**

**Foundation Training (20 hours – Paid)** Complete training covering customer service methodology, platform navigation, and company standards with full pay during learning period. Work from home remote jobs invest in employee success through comprehensive preparation and development.

Training includes communication techniques, problem-solving approaches, and sales integration strategies. Live customer service coordinators develop expertise through structured learning and hands-on practice.

**Advanced Skills Development (15 hours – Paid)** Specialized training in complex customer situations, conflict resolution, and advanced platform features with continued full compensation. Work from home remote jobs provide thorough preparation for challenging professional situations.

Skills development includes leadership training, mentorship preparation, and career advancement planning. Live customer service coordinators prepare for professional growth through advanced competency development.

**Ongoing Professional Development** Monthly training sessions and quarterly skills workshops with paid participation and professional development credit. Work from home remote jobs prioritize continuous learning and career advancement support.

Individual coaching and performance development planning with manager support and career guidance. Live customer service coordinators receive personalized professional development aligned with career objectives and advancement goals.

### **Career Advancement Pathways**

**Senior Coordinator Positions** Advancement to senior roles with \$35-42/hour compensation plus expanded benefits and leadership responsibilities. Work from home remote jobs provide clear advancement pathways with increased earning potential and professional development.

Senior positions include complex issue resolution, team mentorship, and process improvement project leadership. Live customer service coordinators advance through demonstrated excellence and leadership potential.

**Management Development Track** Team leadership positions offering \$42-55/hour compensation with comprehensive management benefits and advanced professional development opportunities. Work from home remote jobs develop internal talent for leadership roles.

Management track includes formal leadership training, business operations education, and strategic planning participation. Live customer service coordinators grow into organizational leadership through performance and professional development.

**Specialized Expert Roles** Subject matter expert positions in areas including social media specialization, technical support, and training coordination with \$38-48/hour compensation. Work from home remote jobs accommodate diverse career interests and professional specializations.

Expert roles combine individual contribution with knowledge sharing and team development responsibilities. Live customer service coordinators become organizational resources and professional development leaders.

## **APPLICATION PROCESS AND BENEFITS ENROLLMENT**

### **Streamlined Hiring Process**

**Application to Benefits Enrollment** Efficient hiring process from application submission through benefits enrollment typically completing within 5-7 business days. Work from home remote jobs prioritize quick transition from candidate to benefited employee.

Benefits orientation and enrollment assistance provided immediately upon hiring with dedicated benefits coordinator support. Live customer service coordinators receive comprehensive benefits explanation and enrollment guidance.

**Immediate Benefits Eligibility** All benefits effective on first day of employment without waiting periods or qualification requirements. Work from home remote jobs provide immediate financial security and professional support.

Benefits coordination includes health reimbursement account setup, professional development budget allocation, and flexible time off policy explanation. Live customer service coordinators access full benefits package immediately upon starting.

### **Benefits Administration Support**

**Dedicated Benefits Coordinator** Personal benefits coordinator assigned to assist with benefits utilization, reimbursement processing, and questions throughout employment. Work from home remote jobs include personalized benefits support

and guidance.

Benefits coordinator provides ongoing assistance with health reimbursements, professional development planning, and policy clarification. Live customer service coordinators receive expert benefits guidance and support.

**Simple Reimbursement Process** Streamlined reimbursement procedures with mobile app submission and direct deposit processing within 5 business days. Work from home remote jobs eliminate bureaucratic delays and complicated reimbursement procedures.

Clear reimbursement guidelines and pre-approval processes for larger expenses ensure transparency and efficient processing. Live customer service coordinators understand benefits utilization and maximize available support.

## COMPENSATION SUMMARY

### Total Compensation Package Value

**Base Compensation:** \$25-35/hour (\$26,000-\$72,800 annually based on hours)  
**Performance Bonuses:** \$2,400-\$7,200 annually potential **Health Benefits:** \$2,400-\$3,600 annual value **Professional Development:** \$1,500 annual budget  
**Workspace Support:** \$700 annual value **Wellness Benefits:** \$2,100 annual value **Emergency Financial Support:** Available as needed **Flexible Time Off:** Unlimited – significant value

**Total Package Value:** \$35,100-\$87,000+ annually depending on hours and utilization

### Benefits Utilization Examples

#### Part-Time Example (20 hours/week):

- Base Pay: \$26,000-\$36,400 annually
- Benefits Value: \$9,100+ annually
- **Total Value: \$35,100-\$45,500+ annually**

#### Full-Time Example (40 hours/week):

- Base Pay: \$52,000-\$72,800 annually
- Benefits Value: \$14,200+ annually
- **Total Value: \$66,200-\$87,000+ annually**

Work from home remote jobs provide exceptional total compensation value through comprehensive benefits combined with competitive hourly rates and performance bonus opportunities.

**Ready to join work from home remote jobs offering \$25-35/hour plus comprehensive benefits worth \$9,000-\$14,000+ annually? Click Apply Now to start your Live Customer Service career with immediate benefits eligibility and exceptional total compensation value!**



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