

<https://remotejobrecruiting.com/job/work-from-home-jobs-no-phone-calls-live-chat-support-role-25-35-hr-fully-remote-no-degree-or-experience-required/>

APPLY NOW

Remote Positions No Phone Calls | Digital Chat Support Associate | \$25-\$35/hr | Online No Degree or Experience Needed

Description

Job Title: Live Chat Customer Support Agent (Remote, No Phone Work)

Compensation: \$25-\$35/hour

Location: 100% Remote – Hiring Globally

Schedule: Flexible Shifts (Minimum 15 hrs/week)

Experience Required: Not required

Education Required: Not required

Position Overview

A popular eCommerce skincare brand is expanding its support team with openings for **Work from Home Jobs with No Phone Calls**—offering completely remote live chat support roles with hourly pay, full flexibility, and zero verbal communication.

You'll handle inbound chats from customers needing help with orders, product selection, or account access. Everything is done through a streamlined chat platform—no voice calls, no Zoom, and no pressure to upsell. Just fast, friendly help using ready-made replies.

Your Role Responsibilities

You'll use a dashboard filled with scripts, templates, and tools to help customers quickly and efficiently.

Your Day Will Include:

- Answering live chat messages from customers browsing online or needing order help
- Providing written assistance for coupon codes, delivery updates, and login issues
- Personalizing templated messages for common support requests
- Reporting technical issues and unusual requests to the backend team
- Closing each shift with a performance summary and conversation tagging

Who This Role is Built For

- You're actively seeking **remote jobs with no phone calls or customer voice contact**
- You prefer written, quiet support tasks where performance is based on clarity

Hiring organization

Remote Chat Support Customer Service Jobs

Employment Type

Full-time, Part-time

Industry

Customer Service

Job Location

Remote work from: United States; Canada; Australia; United Kingdom; New Zealand; Ireland; Scotland; Sweden; Belgium; Spain; Czech Republic; Brazil; France; India; South Africa; Denmark; Germany; Philippines; Mexico; India; Indonesia; Alabama, USA; Alaska, USA; Arizona, USA; Arkansas, USA; California, USA; Colorado, USA; Connecticut, USA; Delaware, USA; Florida, USA; Georgia, USA; Hawaii, USA; Idaho, USA; Illinois, USA; Indiana, USA; Iowa, USA; Kansas, USA; Kentucky, USA; Louisiana, USA; Maine, USA; Maryland, USA; Massachusetts, USA; Michigan, USA; Minnesota, USA; Mississippi, USA; Missouri, USA; Montana, USA; Nebraska, USA; Nevada, USA; New Hampshire, USA; New Jersey, USA; New Mexico, USA; New York, USA; North Carolina, USA; North Dakota, USA; Ohio, USA; Oklahoma, USA; Oregon, USA; Pennsylvania, USA; Rhode Island, USA; South Carolina, USA; South Dakota, USA; Tennessee, USA; Texas, USA; Utah, USA; Vermont, USA; Virginia, USA; Washington, USA; West Virginia, USA; Wisconsin, USA; Wyoming, USA

- You're organized and self-motivated, but don't want sales quotas or outbound calls
- You value flexible scheduling and stress-free communication
- You want a real role—not a gig, app, or side hustle

Base Salary

\$ 25 - \$ 35

Tools & Minimum Setup

You'll access a proprietary web-based system—everything you need is already built in.

Date posted

April 29, 2026

Valid through

01.01.2029

Required Setup:

- Desktop or laptop (no phone/tablet use allowed)
- Internet connection of 15 Mbps or faster
- Typing ability of 40+ WPM
- Strong reading comprehension and English writing skills
- Weekly availability for 3-5 flexible shift blocks (4-6 hours each)

Pay & Schedule Structure

- **Pay Range:** \$25-\$35/hour, based on performance and response speed
- **Payments:** Weekly via Wise, PayPal, or Payoneer
- **Training:** Fully paid, includes mock sessions and quality reviews
- **Schedule:** Build your own shift calendar weekly
- **Bonuses:** Quality-based rewards, holiday bonuses, and shift streak perks

A Shift Snapshot

You start at 6 PM from home. A customer asks about product compatibility—you paste in a prewritten reply and offer a coupon. Another customer can't find their order confirmation—you resend it with tracking. Over four hours, you handle 20 chats, submit your summary, and clock out—without saying a word.

Agent Feedback

"Every other job expected phone support. This one lets me work quietly and still help people—it's perfect." - Naomi W., Canada

"No sales, no pressure, no talking—just real work I can do on my schedule." - Tobias F., U.K.

FAQs**Q: Are phone or video calls required at any time?**

A: Never. This is a 100% live chat messaging role.

Q: Can I set my own schedule?

A: Yes. You choose your shifts each week.

Q: Is previous customer support experience required?

A: Not at all. This is an entry-level role with full paid training.

Q: Can I apply from outside the U.S.?

A: Yes. This job is open globally to English-proficient applicants.

Apply Now

Click the **Apply Now button** to get started with one of the top-rated **work-from-**

home jobs with no phone calls—real support work with weekly pay, full flexibility, and total privacy. Start your first shift within days.



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