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Work from Home Jobs No Experience Needed | \$25-\$35/Hour Chat-Based Support - Get Trained, Get Paid, Work Remotely

Description

You Don't Need Experience—Just a Willingness to Learn and the Ability to Type

You searched for "work from home jobs no experience needed" because you're tired of being told you need experience to get experience. This role breaks that cycle. We're hiring Remote Chat Support Agents who are brand new to remote work, have no prior background in customer service, and are ready to learn. You'll earn \$25—\$35/hour, work from the comfort of your home, and get hands-on training to grow your skills while getting paid.

What the Job Is

You'll join our remote support team to help users via live chat. No phone calls. No inperson anything. Customers will message you through our internal dashboard with simple issues—account logins, subscription changes, billing concerns—and you'll use clear scripts and help docs to respond.

Every step is taught. Every tool is explained. Every shift is flexible.

Day-to-Day Responsibilities

- Respond to live customer chats during your shift
- Use saved responses and easy workflows to solve common problems
- · Escalate technical or policy issues to supervisors
- Take notes and close out cases inside the system
- Stay focused, clear, and helpful—every conversation matters

Who This Job Is Perfect For

First-time remote job seekers

Hiring organization

Remote Job Recruiting

Employment Type

Part-time

Industry

Customer Service

Job Location

Remote work from: United States

Base Salary

\$ 25 - \$ 35

Date posted

April 17, 2025

Valid through

01.01.2029

- Stay-at-home parents, students, or caregivers
- · Anyone with decent typing skills and a positive attitude
- · Career switchers ready to ditch commuting
- · People who want to build a new skillset with guidance

No Experience? No Problem.

You don't need:

- A résumé with support experience
- A college degree
- · A polished professional background
- Any customer service history
- To be "techy"—just comfortable learning online

What You Do Need

- Typing speed of 40 WPM or more
- Solid written communication (grammar matters!)
- Desktop or laptop (Windows or Mac)
- Reliable internet (10 Mbps or faster)
- Availability for at least 15 hours/week
- A quiet, focused space to work from

Pay & Perks

- Starting pay: \$25/hour
- Bonuses and performance boosts up to \$35/hour
- Biweekly pay via direct deposit
- Paid onboarding with hands-on practice
- Create your own weekly shift schedule
- Optional health/dental/vision for full-time agents after 60 days
- · Clear promotion paths into QA, training, or team leads

A Simple Shift

You log in and see a customer asking about how to update their email—you follow the script and confirm the change. Another wants to cancel their trial—you send the cancellation link and record the interaction. It's focused, steady work. You help people, hit your shift hours, and end your day without ever answering a phone or getting dressed for an office.

What You'll Learn

- How to communicate with clarity in written support
- How to use industry-standard tools like Intercom or HelpScout
- · How to stay organized and track workflows
- How to manage your time and grow inside a remote team
- How to turn a no-experience start into a professional path

Feedback from New Hires

"They really mean it when they say no experience needed. I was nervous, but the training made everything feel doable." - Natalie W., South Dakota

"I had no support background. They gave me step-by-step help and now I'm one of the top agents on my team." - Josh B., Ohio

FAQs

Q: Can I really apply with no experience?

Yes. We don't care what your résumé looks like—we care that you're ready to work.

Q: Is this phone support?

Not at all. It's chat-only. No calls, ever.

Q: How fast do I get paid?

Biweekly, with direct deposit. Training is also paid.

Q: Do you offer full-time and part-time roles?

Yes—pick the hours that work for your life.

Apply Now

This is the kind of job that gets you started without gatekeeping. If you're ready to earn solid pay from home, learn while you work, and finally stop being turned away for not having experience—click the Apply Now button and take the first step. We're ready when you are.



Disclosure

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