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Work from Home Chat Support – No Degree Required, Flexible Schedule

Description

Position Summary

An internationally recognized digital commerce company is hiring Work from Home Chat Support agents to assist customers through a real-time messaging interface. This is a non-phone, fully remote position designed for applicants who may not have a degree or formal experience. Whether you're new to the workforce or transitioning from another field, you can start earning a reliable income with weekly pay, comprehensive training, and zero office obligations.

The role focuses on helping online customers navigate services, answer product questions, and resolve minor technical issues—all through written chat. If you're organized, articulate, and capable of typing quickly with a positive tone, this is an excellent opportunity to begin a long-term remote career from anywhere with a stable internet connection.

What You'll Be Doing

Responding to Customer Inquiries

You will interact with website visitors who initiate conversations using the brand's chat window. Common questions include how to find specific items, use coupon codes, check order status, or return products.

Providing Clear and Helpful Responses

Using built-in templates and suggested responses, you'll reply to customers quickly and with accurate information. You're not expected to solve everything on your own—just to guide the customer using available tools.

Routing Specialized Requests

Questions that require supervisor input, such as refund approvals or account security concerns, can be escalated instantly using the internal ticketing system.

Documenting Conversations

After each chat ends, you'll select from a dropdown list to categorize the issue and leave a brief summary. This helps the quality team improve systems and maintain

Hiring organization

Remote Live Customer Support Jobs (No Degree)

Employment Type

Full-time, Part-time, Contractor

Industry

Customer Service

Job Location

Remote work from: United States; Canada; Australia; United Kingdom; New Zealand; Ireland; Scotland; Sweden; Belgium; Spain; Czech Republic; Brazil; France; India; South Africa; Denmark; Germany; Philippines; Mexico; India; Indonesia; Alabama, USA; Alaska, USA; Arizona, USA; Arkansas, USA; California, USA; Colorado, USA; Connecticut, USA; Delaware, USA; Florida, USA; Georgia, USA; Hawaii, USA; Idaho, USA; Illinois, USA; Indiana, USA; Iowa, USA; Kansas, USA; Kentucky, USA; Louisiana, USA; Maine, USA; Maryland, USA; Massachusetts, USA; Michigan, USA; Minnesota, USA; Mississippi, USA; Missouri, USA; Montana, USA; Nebraska, USA; Nevada, USA; New Hampshire, USA; New Jersey, USA; New Mexico, USA; New York, USA; North Carolina, USA; North Dakota, USA; Ohio, USA; Oklahoma, USA; Oregon, USA; Pennsylvania, USA; Rhode Island, USA; South Carolina, USA; South Dakota, USA; Tennessee, USA; Texas, USA; Utah, USA; Vermont, USA; Virginia, USA; Washington, USA; West Virginia, USA; Wisconsin, USA; Wyoming, USA

customer satisfaction records.

Managing Multiple Chats

You may be handling more than one conversation at once depending on the time of day. Don't worry—alerts and timers will guide you through multitasking efficiently.

A Day in the Life

After logging in through your browser, you'll check for updates from your supervisor and activate your chat queue. As messages arrive, you'll use keyboard shortcuts, canned replies, and internal tools to resolve each customer's inquiry. You'll take pre-scheduled breaks and never be required to jump into calls, meetings, or video chats. Your focus stays on live support messaging, and once your shift ends, so does your responsibility—no after-hours tasks or obligations.

Required Skills & Qualifications

- No degree necessary
- No previous chat support or customer service experience required
- Fluent written English and strong reading comprehension
- Typing speed of at least 30 words per minute
- Comfortable using web browsers and multitasking between tabs
- Access to a laptop or desktop (mobile devices not supported)
- Reliable internet connection (minimum 10 Mbps download speed)
- Ability to stay calm under pressure and follow scripts

How to Thrive in a Remote Role

Prepare a Distraction-Free Work Area

Set up a quiet, dedicated spot in your home with minimal distractions. A stable chair, clear desk, and decent lighting go a long way toward boosting focus and performance.

Leverage Prewritten Scripts

The platform provides over 200 response templates to simplify your job. As you grow familiar, you'll learn to blend them with custom responses for a personal touch.

Use Supervisor Support Frequently

Supervisors are available during every shift via internal chat. If you get stuck, use the tools and resources offered to ensure accurate and timely help for customers.

Stick to the Workflow

The system is designed to support fast and friendly responses. Follow the internal timing suggestions and alert systems to stay on top of your chats and reduce stress.

Perks & Benefits

- Starting pay between \$25–\$35/hour depending on experience and shift type
- Completely remote with zero commuting or in-person interaction
- Pick your own shifts — mornings, evenings, weekends available

Base Salary

\$ 8000 - \$ 10000

Date posted

June 28, 2025

Valid through

01.01.2029

- No phone calls or video meetings — entirely chat-based
- Weekly pay via secure digital payment options
- Guided training and performance coaching included
- 24/7 access to internal resources and escalation teams
- Advancement paths into QA and team leadership positions

Frequently Asked Questions

Can I apply if I've never had a remote job?

Yes. This job is designed for first-time remote workers and includes training to help you become confident with the systems and expectations.

Do I need to talk to customers on the phone?

No. This is a 100% chat-only job. You'll never be required to make or take phone calls or attend video calls.

Is there a dress code or schedule requirement?

No dress code. You'll choose your shifts during onboarding and work them from wherever you're located.

What kind of computer setup do I need?

Any laptop or desktop with a current operating system and browser will work. You'll need reliable Wi-Fi and a quiet place to work.

When will I get paid?

You'll receive payments weekly through direct deposit or your selected payment method after completing shifts. There is no minimum withdrawal amount.

How to Apply

Submit a brief online form to confirm your availability and verify internet speed. You'll then be guided through a typing test and brief orientation video. No resume, interview, or experience is necessary. Once accepted, you'll receive login credentials for training modules and can begin working paid shifts within the week.

Why This Remote Job Is Perfect for You

This chat support role is a great match if you're seeking steady income without the stress of commuting, calling, or cold selling. You don't need a degree or background in customer service—just a willingness to learn, a calm written tone, and a reliable internet connection. Whether you're a student, parent, traveler, or simply looking for more freedom in your workday, this Work from Home Chat Support role gives you real flexibility, real pay, and real support.



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