

**APPLY NOW**

## Work from Home Chat and Email Support Jobs – No Calls, Weekly Pay | \$25–\$35/hr

### Description

**Job Title:** Remote Chat & Email Support Representative

**Compensation:** \$25–\$35 per hour, paid weekly

**Location:** Fully Remote – Accepting global applicants

**Schedule:** Flexible 4–8 hour shifts; 15–40 hrs/week

**Experience Required:** None – complete training provided

**Education Required:** No degree required

### About the Company

A remote-first technology company offering digital products, self-paced learning tools, and subscription services is expanding its customer success team. With a no-phone policy and a user base spanning several time zones, the company is hiring for **work from home chat and email support jobs** to deliver professional, structured service without the noise of phone calls or meetings.

### Position Overview

As a remote support agent, you'll help customers resolve issues like subscription renewals, login recovery, account setup, and payment changes using templated email and chat communication. You'll never be expected to make or receive a phone call, and full training is provided.

### Your Role Includes

- Handling support tickets via live chat and email inboxes
- Answering questions related to billing, login issues, and account navigation
- Following pre-approved scripts and templates to ensure consistent support
- Tagging and documenting tickets clearly and accurately
- Escalating complex cases to technical teams
- Maintaining a clear, supportive tone across all written communication

### Why This Job Is Great

- Absolutely no phone calls—just chat and email
- Get paid weekly via direct deposit
- Set your own schedule, including weekends or nights
- No experience or degree needed
- Fully remote, with the ability to work from anywhere

### What You'll Need

- Laptop or desktop with Chrome browser
- Internet connection of 10 Mbps or faster
- Typing speed of 45 WPM or more
- Strong written English
- Focus and independence during solo work

### Hiring organization

Work From Home Customer Service Jobs

### Employment Type

Full-time, Part-time

### Industry

Customer Service

### Job Location

Remote work from: United States; Canada; Australia; United Kingdom; New Zealand; Ireland; Scotland; Sweden; Belgium; Spain; Czech Republic; Brazil; France; India; South Africa; Denmark; Germany; Philippines; Mexico; India; Indonesia; Alabama, USA; Alaska, USA; Arizona, USA; Arkansas, USA; California, USA; Colorado, USA; Connecticut, USA; Delaware, USA; Florida, USA; Georgia, USA; Hawaii, USA; Idaho, USA; Illinois, USA; Indiana, USA; Iowa, USA; Kansas, USA; Kentucky, USA; Louisiana, USA; Maine, USA; Maryland, USA; Massachusetts, USA; Michigan, USA; Minnesota, USA; Mississippi, USA; Missouri, USA; Montana, USA; Nebraska, USA; Nevada, USA; New Hampshire, USA; New Jersey, USA; New Mexico, USA; New York, USA; North Carolina, USA; North Dakota, USA; Ohio, USA; Oklahoma, USA; Oregon, USA; Pennsylvania, USA; Rhode Island, USA; South Carolina, USA; South Dakota, USA; Tennessee, USA; Texas, USA; Utah, USA; Vermont, USA; Virginia, USA; Washington, USA; West Virginia, USA; Wisconsin, USA; Wyoming, USA

### Compensation & Shift Details

Starting at \$25/hour

Raise eligibility up to \$35/hour after 30 well-reviewed shifts

Flexible scheduling with self-selected shift blocks: mornings, evenings, overnight, and weekends. 15-hour weekly minimum.

### Training & Onboarding Timeline

- 2-hour onboarding walkthrough
- Hands-on simulations with email/chat practice
- First shift includes quality assurance monitoring
- Paid shifts begin 3-5 days after onboarding

### Sample Shift Flow

You log in at 4 PM on a Wednesday for a 6-hour shift. A user needs help applying a discount code—you send a templated email. Another user has trouble logging in—you walk them through the reset via chat. All issues are resolved in writing, without ever needing to speak to a customer.

### What Team Members Say

"Quiet, focused, predictable—exactly what I wanted from a remote job." –*Kennedy R., Atlanta, GA*

"Super beginner-friendly. No phone stress, just written support and real flexibility." –*Jared T., Auckland, NZ*

### FAQs

#### Do I need support experience or a degree?

No. Full onboarding is provided, and the role is beginner-friendly.

#### Is this 100% chat and email?

Yes. You will not be required to make or answer phone calls.

#### Can I work around school or another job?

Yes. You can select shift blocks that work around your personal schedule.

### Apply Now – Calm, Remote Support with Weekly Pay

Click the Apply Now button to apply for one of the best **work from home chat and email support jobs**. Get trained quickly, choose your schedule, and support real users—all without ever picking up a phone.



### Disclosure

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**Marketing Disclosure:** This website is a marketplace. As such you should know that the owner has a monetary connection to the product and services advertised on the site. The owner receives payment whenever a qualified lead is referred but that is the extent of it.

### Base Salary

\$ 25 - \$ 35

### Date posted

April 29, 2026

### Valid through

01.01.2029

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