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APPLY NOW

Social Media Part Time Online | Customer Chat Support | \$25-\$35/hr | Remote Daytime Shifts

Description

Job Title: Remote Live Chat Support Agent (Part-Time, Social Media Focused)

Compensation: \$25-\$35/hour

Location: Remote - Global Applicants Welcome

Schedule: Flexible Daytime Hours (5-25 hours/week)

Experience Required: None

Education Required: No degree required

Position Overview

A fast-scaling home goods eCommerce brand with a large social media following is hiring for **Social Media Part-Time Remote Jobs** in Live Chat Customer Support. This position is perfect for those who prefer working during the day and want to help customers via messaging platforms like Instagram, Facebook, and live website chat—without ever having to get on a phone or join a meeting.

You'll assist shoppers, followers, and website visitors during normal daytime business hours, using chat templates to deliver quick, clear, and helpful support. It's an ideal role for those balancing school, caregiving, or another job and looking for real, part-time income.

What You'll Be Doing

You'll be responding to customers who engage with the brand on social platforms or directly through the website, using structured tools and pre-approved scripts.

Key Responsibilities:

- Respond to inbound customer messages via social media chat and website
- Assist users with applying promo codes, tracking orders, finding products, and managing accounts
- Use support templates to guide accurate and professional responses
- Escalate technical issues to internal support leads as needed
- Maintain shift logs and track interactions for quality assurance
- Stay on-brand and friendly in all written communication

Why You'll Love This Job

- You're looking for a **social media part-time remote job** that fits around your daytime schedule

Hiring organization

Remote Chat Support Customer Service Jobs

Employment Type

Full-time, Part-time

Industry

Customer Service

Job Location

Remote work from: United States; Canada; Australia; United Kingdom; New Zealand; Ireland; Scotland; Sweden; Belgium; Spain; Czech Republic; Brazil; France; India; South Africa; Denmark; Germany; Philippines; Mexico; India; Indonesia; Alabama, USA; Alaska, USA; Arizona, USA; Arkansas, USA; California, USA; Colorado, USA; Connecticut, USA; Delaware, USA; Florida, USA; Georgia, USA; Hawaii, USA; Idaho, USA; Illinois, USA; Indiana, USA; Iowa, USA; Kansas, USA; Kentucky, USA; Louisiana, USA; Maine, USA; Maryland, USA; Massachusetts, USA; Michigan, USA; Minnesota, USA; Mississippi, USA; Missouri, USA; Montana, USA; Nebraska, USA; Nevada, USA; New Hampshire, USA; New Jersey, USA; New Mexico, USA; New York, USA; North Carolina, USA; North Dakota, USA; Ohio, USA; Oklahoma, USA; Oregon, USA; Pennsylvania, USA; Rhode Island, USA; South Carolina, USA; South Dakota, USA; Tennessee, USA; Texas, USA; Utah, USA; Vermont, USA; Virginia, USA; Washington, USA; West Virginia, USA; Wisconsin, USA; Wyoming, USA

- You enjoy using social platforms but prefer written work over video or phone calls
- You want to earn a consistent hourly wage helping real customers
- You need a role that is beginner-friendly, paid weekly, and remote
- You want to skip the scams, gigs, or unpredictable freelance offers

Base Salary

\$ 25 - \$ 35

Date posted

April 29, 2026

Valid through

01.01.2029

Minimum Requirements

- Desktop, laptop, or tablet with a modern browser
- High-speed internet connection (10 Mbps or higher)
- Typing speed of 40+ WPM
- Basic written English communication skills
- Availability for daytime hours across 5–25 hours/week
- Ability to complete paid training and follow support procedures

Pay & Benefits

- \$25–\$35/hour depending on accuracy and responsiveness
- Weekly or biweekly pay via PayPal, Wise, or direct deposit
- Paid onboarding and access to all support documentation
- Flexible daytime shifts—you pick your preferred time blocks
- Zero phone or video communication—entirely live chat
- Promotions and bonuses available after 30–60 days

Day in the Life Example

You log in at 10 AM and begin helping customers asking about a spring sale. A user wants to combine discount codes—you walk them through the options using a saved reply. Another shopper needs help editing their shipping info—you handle it using a quick guide. After 4 hours of focused support, you wrap your logs and end the shift, ready to enjoy the rest of your day.

Agent Testimonials

“This is the first job that actually lets me work part-time around my kids’ school schedule and still pays well.” – Monica R., Illinois

“I didn’t have experience, but they trained me and now I work mornings helping people through Instagram DMs and live chat.” – Farhan D., Malaysia

FAQs**Q: Can I only work a few hours each weekday?**

A: Yes. You can customize your part-time shift availability.

Q: Do I have to manage or create social media content?

A: Not at all. You’ll only respond to inbound messages.

Q: Will I ever have to call or Zoom with a customer?

A: No. This is a 100% chat-based job.

Q: Can I apply if I live outside the U.S.?

A: Absolutely. Global applicants are encouraged to apply.

Apply Now

If you’re ready to start a real, paid **social media part-time remote job** helping customers during the day, click the **Apply Now button** to begin. Training starts

weekly and positions fill quickly—don't miss your opportunity to earn \$25–\$35/hr on your schedule, from anywhere.



Disclosure

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