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APPLY NOW

Social Media Manager Remote | Digital Chat Support Role | \$25-\$35/hr | Online Daytime Hours No Experience

Description

Job Title: Remote Live Chat Support Assistant (Social Media Brand Team)

Compensation: \$25-\$35/hour

Location: Work from Anywhere – Fully Remote

Schedule: Daytime Hours (5-40 hours/week, Flexible)

Experience Required: None

Education Required: No degree required

Position Overview

A fast-growing subscription-based fashion and wellness brand is looking to expand its digital team by hiring entry-level support staff for a **Social Media Manager Work from Home** support role. This is not a traditional management position—rather, you'll work behind the scenes assisting with customer support via live chat channels connected to the brand's social media platforms.

You'll help support the brand's front-facing social presence by answering customer questions sent via Instagram DMs, Facebook Messenger, and on-site chat tools. No phone calls. No content creation. No Zoom meetings. Just structured, text-based customer service with high pay and flexible hours.

What You'll Be Doing

You'll represent the brand in live digital spaces—resolving questions, guiding users to the right product, and creating positive customer experiences.

Key Responsibilities:

- Respond to customer inquiries on social platforms and website chat
- Help with product recommendations, discount code usage, and order tracking
- Use brand-approved scripts to stay on tone and ensure message clarity
- Log all support conversations and submit shift summaries
- Escalate technical or sensitive issues to supervisors when necessary
- Maintain friendly, fast, and reliable chat communication

Why This Role Works for You

- You're looking for a **work-from-home social media role** that's beginner-friendly
- You want daytime hours and a flexible schedule you control

Hiring organization

Remote Chat Support Customer Service Jobs

Employment Type

Full-time, Part-time

Industry

Customer Service

Job Location

Remote work from: United States; Canada; Australia; United Kingdom; New Zealand; Ireland; Scotland; Sweden; Belgium; Spain; Czech Republic; Brazil; France; India; South Africa; Denmark; Germany; Philippines; Mexico; India; Indonesia; Alabama, USA; Alaska, USA; Arizona, USA; Arkansas, USA; California, USA; Colorado, USA; Connecticut, USA; Delaware, USA; Florida, USA; Georgia, USA; Hawaii, USA; Idaho, USA; Illinois, USA; Indiana, USA; Iowa, USA; Kansas, USA; Kentucky, USA; Louisiana, USA; Maine, USA; Maryland, USA; Massachusetts, USA; Michigan, USA; Minnesota, USA; Mississippi, USA; Missouri, USA; Montana, USA; Nebraska, USA; Nevada, USA; New Hampshire, USA; New Jersey, USA; New Mexico, USA; New York, USA; North Carolina, USA; North Dakota, USA; Ohio, USA; Oklahoma, USA; Oregon, USA; Pennsylvania, USA; Rhode Island, USA; South Carolina, USA; South Dakota, USA; Tennessee, USA; Texas, USA; Utah, USA; Vermont, USA; Virginia, USA; Washington, USA; West Virginia, USA; Wisconsin, USA; Wyoming, USA

- You enjoy structured work that helps customers—but don't want to be on calls
- You prefer a professional position with real pay—not a gig, affiliate deal, or MLM
- You want the credibility and experience of working with a legitimate brand

Minimum Requirements

- Laptop, desktop, or tablet with updated browser access
- Stable internet connection (10 Mbps or faster)
- Typing speed of 40+ WPM
- Professional written communication in English
- Availability for 5–40 hours/week during the day
- Ability to complete a paid remote training module

Pay & Benefits

- \$25–\$35/hour depending on chat performance and availability
- Weekly or biweekly pay via PayPal, Wise, or direct deposit
- Paid training and chat scripts included
- 100% written work—no phone, Zoom, or meetings
- Set your own schedule with flexible daytime options
- Bonus opportunities for top performers after 30–60 days

Example Day

You start your shift at 8 AM with a quick dashboard check. A customer wants to know how to use a seasonal promo—you send a quick reply using a saved script. Another user asks if a particular item fits their budget—you direct them to a sale bundle. By 12 PM, you've completed 25 chats and log off—without any distractions or calls.

What Team Members Say

"This role gave me confidence working remotely. I help customers, use templates, and never have to get on a call—it's awesome." – Ava G., California

"Even though it's not a 'manager' job in the traditional sense, I feel like part of a real brand team." – Louie J., U.K.

FAQs

Q: Is this a social media management role?

A: No. You won't manage posts—you'll assist customers who message the brand.

Q: Do I need a background in marketing or customer service?

A: Not at all. This is an entry-level support role and includes training.

Q: Can I work only mornings or early afternoons?

A: Yes. You choose your preferred daytime shift blocks.

Q: Is this open internationally?

A: Yes. Remote applicants from all locations are encouraged to apply.

Apply Now

Click the **Apply Now button** if you're ready to get started with a legitimate **work-from-home social media support role** paying \$25–\$35/hr. Training begins weekly and spots fill fast. Get paid to help customers through chat—on your

Base Salary

\$ 25 - \$ 35

Date posted

April 29, 2026

Valid through

01.01.2029

schedule, from anywhere.



Disclosure

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