

<https://remotejobrecruiting.com/job/social-media-jobs-remote-live-chat-customer-support-25-35-hr-work-from-home-entry-level-friendly-no-calls/>

**APPLY NOW**

Social Media Work Online | Digital Customer Support | \$25-\$35/hr | Fully Remote Beginner Friendly No Calls

### Description

**Job Title:** Social Media Messaging Assistant (Remote Support Role)

**Compensation:** \$25-\$35/hour

**Location:** Remote - Global Openings

**Schedule:** Flexible Hours (15-40 hrs/week)

**Experience Required:** None

**Education Required:** Not required

### Position Overview

A global direct-to-consumer fashion brand is expanding its customer support team and offering **Remote Social Media Jobs** for live chat messaging assistants. If you enjoy using platforms like Facebook, Instagram, or TikTok—but prefer structure over content creation—this role allows you to work behind the scenes helping customers via messaging systems.

You'll respond to real-time inquiries sent through social media DMs and embedded chat widgets. Whether someone is asking about shipping, sizing, discounts, or returns—you'll be the brand's voice, providing clarity and support through written communication only. No phone calls. No video meetings. Just chat.

### Your Day-to-Day Tasks

You'll manage real-time social media and website conversations using internal templates and response libraries.

#### Key Responsibilities Include:

- Responding to live messages from customers on Facebook, Instagram, and chat widgets
- Answering questions about product fit, order status, returns, and offers
- Assisting customers with checkout troubleshooting
- Personalizing replies to match tone and brand personality
- Tagging customer sentiment and escalating VIP or complex requests
- Submitting daily shift reports via dashboard tools

### Why This Is Ideal for Social Media Natives

- You're actively seeking **remote social media jobs** that offer hourly pay—not just

### Hiring organization

Remote Chat Support Customer Service Jobs

### Employment Type

Full-time, Part-time

### Industry

Customer Service

### Job Location

Remote work from: United States; Canada; Australia; United Kingdom; New Zealand; Ireland; Scotland; Sweden; Belgium; Spain; Czech Republic; Brazil; France; India; South Africa; Denmark; Germany; Philippines; Mexico; India; Indonesia; Alabama, USA; Alaska, USA; Arizona, USA; Arkansas, USA; California, USA; Colorado, USA; Connecticut, USA; Delaware, USA; Florida, USA; Georgia, USA; Hawaii, USA; Idaho, USA; Illinois, USA; Indiana, USA; Iowa, USA; Kansas, USA; Kentucky, USA; Louisiana, USA; Maine, USA; Maryland, USA; Massachusetts, USA; Michigan, USA; Minnesota, USA; Mississippi, USA; Missouri, USA; Montana, USA; Nebraska, USA; Nevada, USA; New Hampshire, USA; New Jersey, USA; New Mexico, USA; New York, USA; North Carolina, USA; North Dakota, USA; Ohio, USA; Oklahoma, USA; Oregon, USA; Pennsylvania, USA; Rhode Island, USA; South Carolina, USA; South Dakota, USA; Tennessee, USA; Texas, USA; Utah, USA; Vermont, USA; Virginia, USA; Washington, USA; West Virginia, USA; Wisconsin, USA; Wyoming, USA

posting or influencer gigs

- You're comfortable in chat interfaces and enjoy written communication
- You want a quiet, structured job without phone calls or creative pressure
- You like the idea of helping others, improving their experience, and being the helpful voice behind the brand
- You're ready to apply your familiarity with platforms like Instagram and Messenger in a professional setting

**Base Salary**

\$ 25 - \$ 35

**Date posted**

April 29, 2026

**Valid through**

01.01.2029

**What You'll Need to Succeed**

All systems are browser-based with guided tools and scripts built in.

**Minimum Requirements:**

- A laptop or desktop computer (no mobile/tablet-only setups)
- Internet speed of 15 Mbps or more
- Typing speed of 40+ WPM
- Strong written English and attention to clarity and tone
- Weekly availability for at least three 4-hour shifts

**Pay & Scheduling Info**

- **Hourly Rate:** \$25-\$35/hr depending on schedule, accuracy, and quality score
- **Payouts:** Weekly via Payoneer, Wise, or PayPal
- **Training:** Paid onboarding includes tone calibration and mock social interactions
- **Shift Selection:** You choose your shift windows weekly from an online portal
- **Incentives:** Weekend and holiday bonuses, plus referral perks

**A Sample Shift**

At 3 PM, you log into the dashboard and get five new messages: a customer can't apply their promo code, another needs help confirming delivery to the UK. You respond using pre-written brand scripts, add a friendly sign-off, and tag a message for next-day follow-up. Four hours later, your queue is clear, your recap is submitted, and your workday ends.

**What Messaging Agents Say**

*"I love being on social anyway, but now I actually get paid to help people through DMs. No pressure, no scripts that feel fake."* - Jenna M., Ireland

*"This job is why I finally left retail. Now I get to help customers from my couch instead of the floor."* - Davon S., U.S.

**FAQs****Q: Is this the same as being a social media manager?**

A: No. This role focuses on customer messaging only—no posting, ads, or content creation.

**Q: Can I work nights or weekends?**

A: Yes. You can choose shifts that fit your availability.

**Q: Do I need marketing or support experience?**

A: Not at all. This is an entry-level role with full paid training.

**Q: Is this job open internationally?**

A: Yes. We welcome applicants from around the world.

## Apply Now

Click the **Apply Now button** if you're ready to turn your familiarity with Instagram and Facebook into a legit **remote social media job**—without the pressure of content, the stress of phones, or the guesswork of freelancing. Paid training starts soon. Get in before the next shift window closes.



## Disclosure

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