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APPLY NOW

Social Media Positions Digital Work from Home – Digital Chat Customer Support | \$25–\$35/hr | Online, Adaptable, No Prior Experience Required

Description

Job Title: Remote Live Chat Customer Support – Social Media Platform Support
Compensation: \$25–\$35/hour
Location: 100% Remote – Available Worldwide
Schedule: Flexible (5–40 hours/week)
Experience Required: None
Education Required: No degree required

Position Overview

A leading lifestyle subscription brand with a strong social media presence is hiring for **Social Media Jobs Online Work from Home** roles to join its Live Chat Customer Support team. These positions are fully remote, beginner-friendly, and ideal for individuals who are comfortable navigating digital platforms and assisting customers through real-time messaging.

You'll respond to customer questions that come through the company's website and social media inboxes—like Instagram DMs, Facebook Messenger, and embedded chat tools. With paid training, flexible hours, and no phone requirements, this role is perfect for someone looking for a legit, structured online job.

What You'll Be Doing

You'll act as the digital bridge between the brand and its customer base, offering guidance, answers, and product recommendations—all through chat.

Key Responsibilities:

- Manage live chat conversations from customers engaging via social platforms or the brand's website
- Use pre-approved responses and scripts to provide guidance on products, orders, subscriptions, and discounts
- Document interactions and submit simple summaries post-shift
- Escalate any billing or account issues to supervisors when needed
- Maintain a friendly, helpful tone that reflects the company's social presence
- Troubleshoot login issues or cart problems using training materials

Why This Job Stands Out

Hiring organization

Work From Home Chat Support

Employment Type

Full-time, Part-time

Industry

Customer Service

Job Location

Remote work from: United States; Canada; Australia; United Kingdom; New Zealand; Ireland; Scotland; Sweden; Belgium; Spain; Czech Republic; Brazil; France; India; South Africa; Denmark; Germany; Philippines; Mexico; India; Indonesia; Alabama, USA; Alaska, USA; Arizona, USA; Arkansas, USA; California, USA; Colorado, USA; Connecticut, USA; Delaware, USA; Florida, USA; Georgia, USA; Hawaii, USA; Idaho, USA; Illinois, USA; Indiana, USA; Iowa, USA; Kansas, USA; Kentucky, USA; Louisiana, USA; Maine, USA; Maryland, USA; Massachusetts, USA; Michigan, USA; Minnesota, USA; Mississippi, USA; Missouri, USA; Montana, USA; Nebraska, USA; Nevada, USA; New Hampshire, USA; New Jersey, USA; New Mexico, USA; New York, USA; North Carolina, USA; North Dakota, USA; Ohio, USA; Oklahoma, USA; Oregon, USA; Pennsylvania, USA; Rhode Island, USA; South Carolina, USA; South Dakota, USA; Tennessee, USA; Texas, USA; Utah, USA; Vermont, USA; Virginia, USA; Washington, USA; West Virginia, USA; Wisconsin, USA; Wyoming, USA

- You're actively looking for **social media jobs online you can do from home**
- You want a real job—not affiliate links or unpaid internships
- You enjoy fast-paced chat environments but prefer written over spoken communication
- You're looking for consistent pay with a flexible schedule
- You're familiar with platforms like Instagram, TikTok, or Facebook, even casually

Base Salary

\$ 25 - \$ 35

Date posted

April 29, 2026

Valid through

01.01.2029

Minimum Requirements

- Desktop, laptop, or tablet with a modern browser
- Internet speed of 10 Mbps or higher
- Typing speed of 40 WPM
- Strong written English skills
- 5–40 hours/week availability with at least one consistent time block
- Willingness to complete a short paid training module

Pay & Benefits

- \$25–\$35/hour depending on chat volume and accuracy
- Weekly or biweekly payments via PayPal, Wise, or direct deposit
- Paid remote onboarding
- Flexible shifts—day, night, weekend options available
- No phone calls or meetings—entirely chat-based work
- Promotions and bonuses available after 30–60 days

A Typical Shift

You clock in from your dashboard and start assisting users on Instagram who DM about a current promotion. You guide them using a saved reply, walk them through the checkout process, and answer shipping questions from a website chat. Your entire shift happens in the background while you stay focused and voice-free.

Team Member Feedback

"I wanted a social media-related job that didn't require posting or going live. This is the perfect behind-the-scenes role." – Carla B., New Jersey

"As someone new to remote work, the training made everything simple. It's fast-paced but stress-free since it's all written." – Jace R., Australia

FAQs**Q: Do I need to manage a social media page?**

A: No. You'll simply respond to inbound chats and messages—no posting required.

Q: Is this job phone-free?

A: Yes. You'll never be expected to make or take calls.

Q: Can I work if I live outside the U.S.?

A: Yes. This job is open to global applicants.

Q: What if I can only work weekends or evenings?

A: That's fine—shifts are flexible and can be adjusted weekly.

Apply Now

If you're ready to land a flexible, high-paying **social media job online working**

from home, click the **Apply Now button** to begin your application. With paid training, global availability, and real pay, this role is your gateway to remote work on your terms. Positions fill quickly—apply today.



Disclosure

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