



<https://remotejobrecruiting.com/job/remote-writing-jobs-live-chat-customer-support-25-35-hr-work-from-anywhere-no-degree-required/>



## Remote Writing Jobs – Live Chat Customer Support | \$25–\$35/hr | Work from Anywhere, No Degree Required

### Description

**Job Title:** Live Chat Customer Support (Writing-Based)  
**Compensation:** \$25–\$35/hour  
**Location:** Remote – Global Applicants Welcome  
**Schedule:** Flexible (5–40 hours/week)  
**Experience Required:** None  
**Education Required:** No degree required

### Position Overview

A fast-growing online publishing platform is expanding its reader support team and hiring for **remote writing jobs** focused on live chat communication. This role combines customer support with clear, written messaging—making it ideal for people with strong typing skills, attention to detail, and a passion for helping users through written channels.

If you're currently searching for **remote writing jobs** that aren't content creation or freelance gigs, this is a stable opportunity to work in a customer-facing role where writing is your main tool. No degree, no phone calls, and no experience required.

### What You'll Be Doing

As a member of the support team, you'll communicate with users via live chat, helping them with purchases, subscriptions, technical issues, and account navigation—using written responses only.

#### Key Responsibilities:

- Provide written assistance via live chat on websites and social platforms
- Guide users through product or content subscriptions
- Share helpful links and account management instructions
- Follow scripts and communication protocols to maintain brand consistency
- Escalate advanced questions to senior support team members
- Log all resolved interactions and update help center tracking tools

### Why This Role Stands Out for Writers

- You're actively searching for **remote writing jobs** with structured workflows
- You prefer writing over talking and enjoy helping people in a support role

### Hiring organization

Work From Home Customer Service  
Jobs No Experience Needed

### Employment Type

Full-time, Part-time

### Industry

Customer Service

### Job Location

Remote work from: United States; Canada; Australia; United Kingdom; New Zealand; Ireland; Scotland; Sweden; Belgium; Spain; Czech Republic; Brazil; France; India; South Africa; Denmark; Germany; Philippines; Mexico; India; Indonesia; Alabama, USA; Alaska, USA; Arizona, USA; Arkansas, USA; California, USA; Colorado, USA; Connecticut, USA; Delaware, USA; Florida, USA; Georgia, USA; Hawaii, USA; Idaho, USA; Illinois, USA; Indiana, USA; Iowa, USA; Kansas, USA; Kentucky, USA; Louisiana, USA; Maine, USA; Maryland, USA; Massachusetts, USA; Michigan, USA; Minnesota, USA; Mississippi, USA; Missouri, USA; Montana, USA; Nebraska, USA; Nevada, USA; New Hampshire, USA; New Jersey, USA; New Mexico, USA; New York, USA; North Carolina, USA; North Dakota, USA; Ohio, USA; Oklahoma, USA; Oregon, USA; Pennsylvania, USA; Rhode Island, USA; South Carolina, USA; South Dakota, USA; Tennessee, USA; Texas, USA; Utah, USA; Vermont, USA; Virginia, USA; Washington, USA; West Virginia, USA; Wisconsin, USA; Wyoming, USA

- You want to get paid for your writing ability in a customer service context
- You're looking for a job that's non-phone, non-freelance, and fully remote
- You're detail-oriented and able to multitask between writing and researching

## Minimum Requirements

- Laptop, desktop, or tablet device with chat access
- Internet connection of 10 Mbps or higher
- Typing speed of 40+ WPM with minimal errors
- Solid written English grammar and tone control
- Availability for at least 5 hours/week during selected shifts
- Willingness to follow SOPs, brand voice, and chat best practices

## Pay & Perks

- \$25-\$35/hour depending on responsiveness and writing accuracy
- Weekly or biweekly payments via PayPal, Wise, or direct deposit
- Paid onboarding with writing-based training modules
- No phone communication required—100% written messaging
- Flexible hours with global availability
- Promotions available after 30-60 days based on quality metrics

## What a Shift Looks Like

You log into your dashboard, review your assigned chat queue, and start helping users looking for reading suggestions, billing clarification, or account support. Using your writing skills, you resolve each issue calmly and clearly. After a few hours, you log your shift summary and check your quality feedback score. No calls, no writing blogs or essays—just meaningful interactions through text.

## Worker Testimonials

*"I wanted a writing job but not freelancing or cold pitching. This is structured, paid work that uses my communication skills."* - Alicia S., U.K.

*"I never thought live chat roles were an option for writers. Now I work full time from my laptop helping people—through writing."* - Gabriel N., Philippines

## FAQs

### Q: Is this a content writing job?

A: No, this is a live chat customer support role using written responses—not articles or blog content.

### Q: Do I need formal writing experience?

A: No, but you should be comfortable writing clear, polite responses and typing quickly.

### Q: Will I need to talk on the phone?

A: No. This role is 100% written, with no audio or video communication required.

### Q: Is this open internationally?

A: Yes, as long as you can work independently and communicate in English.

## Apply Now

If you've been searching for **remote writing jobs** that pay well, provide stability,

### Base Salary

\$ 25 - \$ 35

### Date posted

April 29, 2026

### Valid through

01.01.2029

and use your writing in a real-world setting, click the **Apply Now button** to get started. Positions are limited and training begins weekly. Join a team that values writing as a customer experience tool.



## Disclosure

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