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**APPLY NOW**

Online Support & Moderation Associate | \$25-\$35/hr | Non-Phone Remote Work (Worldwide)

Description

Job Title: Support & Moderation Associate (Non-Phone)

Pay Rate: \$25-\$35/hour

Location: Fully Remote – Open to Worldwide Applicants

Schedule: Flexible (15-30 hours/week)

Experience Required: None

Degree Required: No

Position Summary

Our client, a fast-growing online platform in the digital services space, is seeking multiple **Remote Support & Moderation Associates** for ongoing non-phone work-from-home projects. If you're searching for **non-phone work from home jobs** that actually pay well and offer long-term stability, this is a great fit.

These roles are ideal for individuals who prefer structured, task-driven work without being on Zoom, the phone, or in constant meetings. You'll complete your assignments independently through secure project dashboards and collaborate asynchronously with remote team leads. All communication is written, and your schedule is self-managed.

What You'll Be Doing

Once assigned to a client project, you'll be responsible for a blend of operational support, content moderation, and documentation tasks. All training is provided, and your first 30 days will focus on learning the tools and building workflow consistency.

Core tasks include:

- Responding to customer queries through live chat or email (templates provided)
- Reviewing user-submitted content, product reviews, or feedback for community guidelines
- Flagging inappropriate content or escalating issues that require further action
- Formatting and uploading support documentation, blog posts, or training

Hiring organization

Remote Work From Home Chat Support

Employment Type

Full-time, Part-time

Industry

Customer Service

Job Location

Remote work from: United States; Canada; Australia; United Kingdom; New Zealand; Ireland; Scotland; Sweden; Belgium; Spain; Czech Republic; Brazil; France; India; South Africa; Denmark; Germany; Philippines; Mexico; India; Indonesia; Alabama, USA; Alaska, USA; Arizona, USA; Arkansas, USA; California, USA; Colorado, USA; Connecticut, USA; Delaware, USA; Florida, USA; Georgia, USA; Hawaii, USA; Idaho, USA; Illinois, USA; Indiana, USA; Iowa, USA; Kansas, USA; Kentucky, USA; Louisiana, USA; Maine, USA; Maryland, USA; Massachusetts, USA; Michigan, USA; Minnesota, USA; Mississippi, USA; Missouri, USA; Montana, USA; Nebraska, USA; Nevada, USA; New Hampshire, USA; New Jersey, USA; New Mexico, USA; New York, USA; North Carolina, USA; North Dakota, USA; Ohio, USA; Oklahoma, USA; Oregon, USA; Pennsylvania, USA; Rhode Island, USA; South Carolina, USA; South Dakota, USA; Tennessee, USA; Texas, USA; Utah, USA; Vermont, USA; Virginia, USA; Washington, USA; West Virginia, USA; Wisconsin, USA; Wyoming, USA

files

- Organizing knowledge base articles and tagging internal content
- Updating task status logs and submitting shift reports through internal tools

Base Salary

\$ 25 - \$ 35

Date posted

June 16, 2025

Valid through

01.01.2029

These tasks can be completed from anywhere in the world. No phone calls or voice communication is required—this is a true written-only remote position.

This Role Is Perfect For

- Individuals who thrive in calm, focused work environments
- Job seekers looking for non-phone remote work that's consistent and professional
- People transitioning from customer-facing jobs who want structure without stress
- Writers, editors, students, and anyone with strong written communication skills
- Anyone in need of flexible scheduling across global time zones

Minimum Requirements

We're not looking for specific degrees or backgrounds—just a commitment to reliability and the ability to follow written instructions accurately.

You'll need:

- Laptop or desktop computer (Mac, Windows, or Linux)
- High-speed internet (10 Mbps minimum)
- Typing speed of at least 40 WPM
- Written English fluency (basic grammar and formatting)
- 15–30 hours of weekly availability
- Ability to work independently and meet task deadlines
- A quiet and organized remote workspace

Compensation & Flexibility

- **Hourly pay: \$25–\$35**, depending on task volume and client project
- Paid onboarding and access to task tutorials
- Weekly or biweekly payouts via Stripe, PayPal, or Wise (depending on your location)

- Set your own schedule across global time zones
- Task-based workflow—no time tracking or clock punching
- Eligible for bonuses after 30 days of consistent work
- Long-term contracts offered after successful probation period

A Sample Work Session

You start your shift at 3 PM local time and open your assigned moderation dashboard. After reviewing 40 user-submitted comments and tagging 5 for escalation, you switch to organizing new support articles for the company help center. You update a client spreadsheet, submit your shift report, and log off—no phone calls, no stress.

Testimonials from Team Members

"I searched forever for non-phone jobs that weren't just surveys or gigs. This one gave me real structure, real pay, and full autonomy." – Megan B., UK

"I live in a rural area, and this job lets me work entirely from home, without needing to be on calls or in meetings. It's quiet work, and I love it." – Rajiv P., India

"Having everything written down and task-based makes the job feel calm and productive. I finally have remote work that works for me." – Helena C., South Africa

FAQs

Q: Is this job really 100% non-phone?

Yes. There are no calls or video meetings required. All training and communication are done through email, chat, and written documentation.

Q: Do I need remote work experience?

No. This is a beginner-friendly position. Full training is provided.

Q: Can I work from any country?

Yes. This role is open worldwide, as long as you meet the technical and language requirements.

Q: Can I choose my own hours?

Yes. You'll set your preferred shift blocks during onboarding, and assignments are delivered accordingly.

Apply Now

If you're ready to join a global team and earn **\$25–\$35/hour** doing quiet, written, and focused remote work, this role is a strong fit. **Click the Apply Now button** to submit your application and begin onboarding. This is one of the most accessible and flexible **non-phone remote jobs** available today—and we're excited to connect you to your next opportunity.



Disclosure

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