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Remote Support Chat Representative – Entry-Level Role Without Experience Required

Description

Position Summary

An established eCommerce brand is expanding its customer engagement team and currently hiring Remote Support Chat Representatives. This role allows you to work entirely from home, assisting customers in real-time through chat-based communication. You won't need a degree, a resume, or any previous work experience—just a reliable internet connection, clear written communication skills, and the motivation to start a stable online job with consistent weekly pay.

If you're looking for a legitimate entry-level opportunity in remote customer service, this is a flexible and accessible path into the workforce. All training and scripts are provided, and support is available during every shift. Whether you're looking to work full-time, part-time, or just a few hours per day, this role fits into your life—not the other way around.

What You'll Be Doing

Engaging with Customers via Live Chat

You'll respond to real-time customer inquiries through a secure, browser-based chat system. Customers may ask about their orders, product details, returns, or how to apply a discount code. Your job is to provide fast, helpful, and friendly responses.

Utilizing Support Templates

Prewritten responses are available to streamline your replies and maintain brand consistency. These templates cover most frequently asked questions, so you never have to improvise or guess the right answer.

Resolving Issues or Escalating When Needed

While many inquiries are straightforward, occasionally you'll need to escalate an issue to a specialist. You'll be trained on how to flag and route chats that require additional support.

Keeping Multiple Conversations Organized

You may handle 2–4 chats at a time depending on your shift volume. The system

Hiring organization

Remote Live Customer Support Jobs (No Degree)

Employment Type

Full-time, Part-time, Contractor

Industry

Customer Service

Job Location

Remote work from: United States; Canada; Australia; United Kingdom; New Zealand; Ireland; Scotland; Sweden; Belgium; Spain; Czech Republic; Brazil; France; India; South Africa; Denmark; Germany; Philippines; Mexico; India; Indonesia; Alabama, USA; Alaska, USA; Arizona, USA; Arkansas, USA; California, USA; Colorado, USA; Connecticut, USA; Delaware, USA; Florida, USA; Georgia, USA; Hawaii, USA; Idaho, USA; Illinois, USA; Indiana, USA; Iowa, USA; Kansas, USA; Kentucky, USA; Louisiana, USA; Maine, USA; Maryland, USA; Massachusetts, USA; Michigan, USA; Minnesota, USA; Mississippi, USA; Missouri, USA; Montana, USA; Nebraska, USA; Nevada, USA; New Hampshire, USA; New Jersey, USA; New Mexico, USA; New York, USA; North Carolina, USA; North Dakota, USA; Ohio, USA; Oklahoma, USA; Oregon, USA; Pennsylvania, USA; Rhode Island, USA; South Carolina, USA; South Dakota, USA; Tennessee, USA; Texas, USA; Utah, USA; Vermont, USA; Virginia, USA; Washington, USA; West Virginia, USA; Wisconsin, USA; Wyoming, USA

helps you manage these conversations with color-coded tabs, timers, and alerts.

Tagging and Reporting Chat Outcomes

After each chat, you'll select a tag indicating the type of inquiry and write a short note for internal tracking. This ensures data is collected to improve future support efforts.

A Day in the Life

After logging in to your dashboard, you'll review any important updates, promotions, or policy changes for the day. Then you'll go live, accepting chats from customers. You'll interact using the templated responses provided or customized replies as needed. You'll have supervisor support during every shift, and breaks are scheduled into your block. No phone calls, video meetings, or unexpected obligations—just a reliable, structured chat workflow from the comfort of your home.

Required Skills & Qualifications

- No college degree or certifications required

- Strong English writing skills with correct spelling and grammar
- Typing speed of 30+ words per minute recommended
- Comfortable using web browsers, tabs, and basic copy/paste functions
- Dependable internet connection (minimum 10 Mbps download speed)
- Desktop or laptop computer required (tablets and phones not supported)
- Self-motivated and capable of working independently

How to Thrive in a Remote Role

Create a Quiet, Dedicated Workspace

A minimal, distraction-free workspace allows you to focus on each customer conversation. A clean desk and stable setup can make a big difference in your productivity and focus.

Lean Into Templates

Don't try to reinvent the wheel. Templates and saved replies are provided to help you deliver efficient and effective responses. You'll learn how to personalize them as you gain experience.

Ask Questions When Needed

Every shift has supervisors available to help. Use your internal support channels to clarify issues or verify procedures before answering anything you're unsure about.

Stay on Schedule

Being punctual and responsive during your shift earns higher ratings and unlocks longer-term opportunities. Many agents progress to team leads or quality assurance

Base Salary

\$ 8000 - \$ 10000

Date posted

June 28, 2025

Valid through

01.01.2029

reviewers over time.

Perks & Benefits

- Hourly pay of \$25–\$35 depending on your schedule and performance
- Weekly digital payments via secure systems
- Set your own hours—part-time, full-time, or evenings only
- 100% work-from-home—no commuting or dress code
- Paid onboarding and guided self-paced training
- Live support available during all shifts
- Performance incentives and bonus opportunities
- Opportunity to grow into higher-paid roles within the team

Frequently Asked Questions

Do I need any technical experience?

No technical background is required. If you know how to navigate a browser and type clearly, you're already qualified to begin training.

Will I have to make or answer phone calls?

No. This is a strictly chat-based support position. You'll never be asked to make calls, join video conferences, or speak to customers by phone.

Is this job location-specific?

No. You can apply from any location as long as you have stable internet and speak fluent English. This is a fully remote opportunity open worldwide.

When can I start?

Once you complete the application and pass the simple assessment, you can begin onboarding in a few days. Most new agents begin paid shifts within the first week.

Are there long-term opportunities available?

Yes. High-performing agents often get first access to new roles, longer-term contracts, and specialized departments. Consistency and quality are rewarded.

How to Apply

To apply, submit a short online form confirming your availability and technical setup. You'll also complete a basic typing test. No resume, no interviews, and no degree required. Once you're approved, you'll gain access to the onboarding portal where you'll complete training modules and practice live scenarios. When you're ready, you'll be added to the schedule and can begin earning immediately.

Why This Remote Job Is Perfect for You

If you're searching for a legitimate way to earn money from home without jumping through hoops, this entry-level Remote Support Chat Representative position delivers. It's ideal for students, parents, career-changers, or anyone looking for flexible income on their own terms. With zero phone work, consistent weekly pay, and no degree or experience requirements, this is your opportunity to start a new

chapter—entirely online.



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