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**APPLY NOW**

## Online Social Media Careers | Customer Chat Support | \$25-\$35/hr | Day Shifts Fully Online No Experience Needed

### Description

**Job Title:** Live Chat Support Agent (Social Media Communication)

**Compensation:** \$25-\$35/hour

**Location:** Remote – Work from Anywhere

**Schedule:** Flexible Day Shifts (5-40 hours/week)

**Experience Required:** None

**Education Required:** No degree required

### Position Overview

A well-known subscription lifestyle brand is hiring for **Remote Social Media Positions** that involve real-time support through chat platforms—not content creation, not marketing, and absolutely no phone calls. This is a perfect fit for those looking to break into the remote workforce through structured, paid work in a fast-paced digital environment.

You'll assist customers who reach out via Facebook Messenger, Instagram DMs, and website chat widgets. Using provided templates and support tools, you'll help them with order questions, discount codes, and product navigation—during standard daytime hours.

### What You'll Be Doing

Your job is to manage and resolve live customer inquiries as they come in through social messaging tools and the brand's website.

#### Key Responsibilities:

- Respond to chat-based questions regarding orders, products, and promotions
- Use scripted replies to ensure fast, helpful, and on-brand support
- Track each conversation and complete shift summary logs
- Escalate complex issues to senior support staff when necessary
- Follow internal guidelines for tone, accuracy, and chat timing
- Deliver reliable, written support—always during the day

### Why You'll Thrive Here

- You're looking for real **remote social media positions** with no meetings, calls, or content posting

### Hiring organization

Remote Chat Support Customer Service Jobs

### Employment Type

Full-time, Part-time

### Industry

Customer Service

### Job Location

Remote work from: United States; Canada; Australia; United Kingdom; New Zealand; Ireland; Scotland; Sweden; Belgium; Spain; Czech Republic; Brazil; France; India; South Africa; Denmark; Germany; Philippines; Mexico; India; Indonesia; Alabama, USA; Alaska, USA; Arizona, USA; Arkansas, USA; California, USA; Colorado, USA; Connecticut, USA; Delaware, USA; Florida, USA; Georgia, USA; Hawaii, USA; Idaho, USA; Illinois, USA; Indiana, USA; Iowa, USA; Kansas, USA; Kentucky, USA; Louisiana, USA; Maine, USA; Maryland, USA; Massachusetts, USA; Michigan, USA; Minnesota, USA; Mississippi, USA; Missouri, USA; Montana, USA; Nebraska, USA; Nevada, USA; New Hampshire, USA; New Jersey, USA; New Mexico, USA; New York, USA; North Carolina, USA; North Dakota, USA; Ohio, USA; Oklahoma, USA; Oregon, USA; Pennsylvania, USA; Rhode Island, USA; South Carolina, USA; South Dakota, USA; Tennessee, USA; Texas, USA; Utah, USA; Vermont, USA; Virginia, USA; Washington, USA; West Virginia, USA; Wisconsin, USA; Wyoming, USA

- You want the stability of an hourly wage and the flexibility of working from home
- You're comfortable typing fast, following templates, and helping others
- You enjoy structured work with consistent expectations
- You're looking for a daytime shift, not an overnight hustle

**Base Salary**

\$ 25 - \$ 35

**Date posted**

April 29, 2026

**Valid through**

01.01.2029

**Minimum Requirements**

- Computer, laptop, or tablet device
- Internet connection with at least 10 Mbps speed
- Typing speed of 40 WPM or higher
- Strong written communication in English
- Daytime availability (weekday and/or weekend)
- Completion of paid remote onboarding and training

**Pay & Benefits**

- \$25-\$35/hour depending on availability and message accuracy
- Weekly or biweekly payments via PayPal, Wise, or direct deposit
- Paid onboarding and continued support
- Set your schedule and work during daytime hours only
- No phones or video conferencing—entirely chat-based
- Eligibility for advancement after 30-60 days of quality work

**Example Shift**

You start your shift at 10 AM and begin responding to customers asking about a weekend sale. One wants a bundle recommendation, another needs help with a return. You answer both using pre-written responses, complete your chat logs, and finish your 4-hour block before lunch—no calls, no meetings, no stress.

**What Others Are Saying**

*"This is the first job that actually matched what the ad promised—daytime, no phones, good pay."* - Ava L., New Zealand

*"I work from a café in the mornings and answer chats for a few hours. It's easy, calm, and I'm learning customer service on the go."* - Jamal B., U.K.

**FAQs****Q: Will I need to manage or post on social media accounts?**

A: No. Your only responsibility is replying to incoming customer messages.

**Q: Do I need previous support experience?**

A: Not at all. The role is beginner-friendly and includes paid training.

**Q: Can I work only weekdays or only weekends?**

A: Yes. You choose your shift blocks based on your availability.

**Q: Is this open internationally?**

A: Yes. We accept applicants worldwide with a stable internet connection.

**Apply Now**

Click the **Apply Now button** if you're ready to start one of the best-paying **remote social media positions** available today. With training included, flexible hours, and a reliable paycheck, this is your chance to step into remote work with confidence.

Don't wait—roles fill fast.



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