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Remote Digital Support Technician – Entry-Level Chat-Based IT Assistance | Earn \$25-\$35 Per Hour

Description

Remote Social Media Jobs Near Me | \$25-\$35/Hour

How to Apply: Visit **RemoteJobRecruiting.com** and apply today to start your remote journey.

Flexible Social Media Opportunities in Live Chat Support

Our client is hiring Live Chat Customer Support Agents for roles that involve supporting customers with inquiries related to social media and online services. If you're passionate about communication and enjoy helping others, this remote job offers \$25-\$35 per hour and the flexibility to work from home. This role is perfect for individuals who want to make an impact while balancing work with their lifestyle.

Responsibilities

Live Chat Support for Social Media: Provide timely assistance to customers with questions about social media features, troubleshooting, and general inquiries.

Problem-Solving: Help customers resolve issues such as account access, billing discrepancies, or service navigation, escalating when necessary.

Transaction Management: Assist with account upgrades, refunds, and service modifications efficiently and accurately.

Learn and Inform: Stay updated on the client's social media platforms and offerings to provide accurate and relevant answers.

Maintain Documentation: Keep clear and organized records of all interactions for follow-ups and team collaboration.

Collaborate for Excellence: Share feedback with your team to continuously improve the support process.

A Typical Day in This Role

Morning Tasks: Log in to your system and review team updates. Start addressing inquiries such as troubleshooting social media account issues or helping customers navigate platform features.

Midday Activities: Focus on more detailed customer concerns, like resolving billing errors or assisting with account upgrades. Participate in a virtual meeting to share updates and insights.

Afternoon Wrap-Up: Follow up on pending cases, complete refund or upgrade requests, and attend a brief training session to enhance your skills. Organize your records for a smooth end to the shift.

Hiring organization

Remote Customer Service Chat Jobs

Employment Type

Full-time

Industry

Customer Service

Job Location

Remote work from: United States; Canada; United Kingdom; Australia; New Zealand

Base Salary

\$ 25 - \$ 35

Date posted

March 20, 2026

Valid through

01.01.2029

What Makes You a Great Fit

Entry-Level Friendly: No experience is necessary, making this an excellent opportunity to begin your remote career.

Strong Communication Skills: You can write clear, concise, and empathetic responses tailored to customer needs.

Critical Thinking Ability: Solve problems effectively while maintaining professionalism.

Tech-Savvy: Familiarity with social media platforms and basic software tools is helpful but not mandatory.

Detail-Oriented: You can manage multiple conversations at once while maintaining accuracy in records.

Remote-Ready Setup: A quiet workspace and a reliable internet connection are essential.

Flexible Schedule: Be available to work evenings, weekends, or holidays when required.

Tips for Succeeding in Remote Social Media Support

Structure Your Day: Set up a daily routine that includes focused work hours and regular breaks.

Optimize Your Workspace: Ensure your environment is organized, distraction-free, and comfortable.

Customer First: Tailor each response to meet customer needs and ensure a positive experience.

Team Collaboration: Stay connected with your team to share feedback and support each other.

Leverage Training Resources: Use tools provided to continuously refine your skills and knowledge.

Benefits

Competitive Pay: Earn \$25-\$35 per hour while working from the comfort of home.

Paid Training: Comprehensive onboarding ensures you're equipped to succeed in this role.

Growth Opportunities: Advance into higher roles as you gain experience and demonstrate your abilities.

Work-Life Balance: Flexible schedules allow you to create a routine that works for you.

Performance Recognition: Receive rewards and acknowledgment for exceptional work.

Frequently Asked Questions

What is the pay range for this role? The pay rate is \$25-\$35 per hour, depending on performance and experience.

Do I need prior experience? No, this position is entry-level friendly, and training is provided.

What equipment do I need? A computer, high-speed internet, and a distraction-free workspace are required.

What kind of training will I receive? Paid training ensures you have the tools and knowledge needed to succeed.

What are the working hours? Flexible schedules are available, including evenings, weekends, and holidays.

Apply Today

Visit **RemoteJobRecruiting.com** now to apply. No resumes or cover letters are required—just a quick application process to get started.

Why This Role is Ideal

If you're looking for a remote role with flexible hours, competitive pay, and a focus on helping others, this is your chance. Gain valuable experience supporting social media customers while enjoying the benefits of working from home. Apply today at **RemoteJobRecruiting.com** and start your career as a Live Chat Customer Support Agent.



Disclosure

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