



<https://remotejobrecruiting.com/job/remote-night-shift-jobs-25-35-hour-live-chat-support-work-overnight-from-anywhere/>

APPLY NOW

Online Evening Shift Positions | \$25-\$35/Hour Digital Chat Customer Service – Work Overnight Any Location

Description

Night Shifts Don't Have to Mean Stress and Burnout — Work from Home, Earn More, Sleep In

Not everyone's built for mornings—and if your energy kicks in after the sun goes down, this is your chance to **earn \$25-\$35 per hour** from home with zero commute, no phone calls, and no college degree needed. We're hiring **Remote Night Shift Chat Support Agents** to handle after-hours customer service through text-based conversations. If you're consistent, clear with your writing, and want a quiet overnight job that pays well, this role is for you.

What You'll Be Doing

You'll log into our remote chat system during overnight hours to help customers with simple account-related issues. Think password resets, shipping questions, subscription changes, and the occasional "I can't log in" panic. You'll have templates and resources for most of it, and live support if anything goes beyond your level. Your job is to stay focused, respond clearly, and keep things moving.

Your Core Responsibilities

- Accept and manage inbound chat conversations from customers
- Resolve basic issues using internal tools and help center articles
- Stay polite, professional, and calm—even if it's 3 AM
- Take notes on every chat so that morning agents can follow up seamlessly
- Tag anything weird or complex for escalation
- Log out, go to bed, and wake up knowing you just earned a serious paycheck while others were sleeping

Why People Love This Role

- No phones—just live chat
- Work in silence, on your terms, from anywhere
- No college degree or experience required
- No commuting, no dress code, no drama
- Late night = fewer chats, more focus, less stress
- Premium pay for covering non-standard hours

Hiring organization

Remote Customer Service Jobs No Degree

Employment Type

Full-time

Industry

Customer Service

Job Location

Remote work from: United States

Base Salary

\$ 25 - \$ 35

Date posted

July 13, 2025

Valid through

01.01.2029

Shift & Schedule Info

Shifts typically fall between 9 PM and 7 AM (based on your local time zone)
Pick from 4, 6, or 8-hour blocks
Weekend and holiday hours come with bonus pay
You can work part-time (15–25 hrs/wk) or go full-time with benefits
Build your own schedule weekly or request recurring shift blocks
We provide 24/7 support for any emergencies while you're on shift

Requirements

Type at least 40 words per minute
Comfortable writing clear, professional responses
Basic tech knowledge (browsers, tabs, tools, nothing too fancy)
A quiet place to work overnight
Desktop or laptop (Mac or Windows – no tablets or mobile devices)
Reliable high-speed internet (10 Mbps or better)
Legally authorized to work in the U.S.

Pay & Perks

\$25/hour base pay
Up to \$35/hour with shift premiums and high-performance bonuses
Biweekly pay via direct deposit
Fully paid training (3–5 days) with simulations and live practice
Overnight, weekend, and holiday incentives
Optional health, dental, and vision benefits after 60 days (for full-timers)
Bonuses for team contributions and low error rates
Referral bonuses if your friends or family apply and get hired

What a Night Could Look Like

You start your shift at 11 PM from your living room. A customer asks about a delivery—you check their order, send the tracking number, and log the interaction. Another needs help canceling a subscription—you use the saved template and update their record. Around 2 AM, volume slows. You sip coffee, stay alert, and check your queue. At 6:55 AM, you log your final note, clock out, and get ready to wind down—while others are just waking up.

What You'll Learn

How to manage chat tools like Intercom or Zendesk
How to de-escalate issues without needing a phone call
How to work independently and stay on track
How to troubleshoot login issues, billing problems, and basic system errors
How to prioritize, multitask, and stay cool under pressure

What Team Members Say

"I've never been a morning person. This job lets me work when I'm most focused and get paid better than I ever did in food service." – Nate R., Washington
"Quiet, simple, stable—and I do it all while my family sleeps. I've never had a job that respected my schedule like this one does." – Asha V., New Jersey

FAQs

Is this really chat-only?

Yes. No calls, no voice messages, no video meetings. Just written live chat.

Do I need customer service experience?

Not at all. We train you fully and support you throughout your shifts.

Can I work just on weekends or 2–3 nights a week?

Yes. As long as you meet the minimum hour requirement, you can customize your schedule.

When do I get paid?

Every two weeks, directly to your bank account.

What kind of support is available overnight?

You'll have access to supervisors, escalation contacts, and documentation 24/7.

Apply Now

If you're looking for a way to work from home at night—without the noise, pressure, or phone calls—this is your lane. **Click the Apply Now button** to start your application. We're hiring night shift chat agents now, and your new remote lifestyle could begin by the end of the week.



Disclosure

Disclaimer: Please note that RemoteJobRecruiting.com is NOT a recruitment agency. We are not an agent or representative of any employer.

Marketing Disclosure: This website is a marketplace. As such you should know that the owner has a monetary connection to the product and services advertised on the site. The owner receives payment whenever a qualified lead is referred but that is the extent of it.

Be sure to check out our partner sites at Jobtacular