



<https://remotejobrecruiting.com/job/remote-night-shift-jobs-25-35-hour-live-chat-support-work-overnight-from-anywhere/>



## Online Evening Shift Positions | \$25-\$35/Hour Digital Chat Customer Service – Work Overnight Any Location

### Description

### Night Shifts Don't Have to Mean Stress and Burnout — Work from Home, Earn More, Sleep In

Not everyone's built for mornings—and if your energy kicks in after the sun goes down, this is your chance to **earn \$25-\$35 per hour** from home with zero commute, no phone calls, and no college degree needed. We're hiring **Remote Night Shift Chat Support Agents** to handle after-hours customer service through text-based conversations. If you're consistent, clear with your writing, and want a quiet overnight job that pays well, this role is for you.

### What You'll Be Doing

You'll log into our remote chat system during overnight hours to help customers with simple account-related issues. Think password resets, shipping questions, subscription changes, and the occasional "I can't log in" panic. You'll have templates and resources for most of it, and live support if anything goes beyond your level. Your job is to stay focused, respond clearly, and keep things moving.

### Your Core Responsibilities

- Accept and manage inbound chat conversations from customers
- Resolve basic issues using internal tools and help center articles
- Stay polite, professional, and calm—even if it's 3 AM
- Take notes on every chat so that morning agents can follow up seamlessly
- Tag anything weird or complex for escalation
- Log out, go to bed, and wake up knowing you just earned a serious paycheck while others were sleeping

### Why People Love This Role

- No phones—just live chat
- Work in silence, on your terms, from anywhere
- No college degree or experience required
- No commuting, no dress code, no drama
- Late night = fewer chats, more focus, less stress
- Premium pay for covering non-standard hours

### Hiring organization

Remote Customer Service Jobs No Degree

### Employment Type

Full-time

### Industry

Customer Service

### Job Location

Remote work from: United States

### Base Salary

\$ 25 - \$ 35

### Date posted

April 29, 2026

### Valid through

01.01.2029

## Shift & Schedule Info

Shifts typically fall between 9 PM and 7 AM (based on your local time zone)  
Pick from 4, 6, or 8-hour blocks  
Weekend and holiday hours come with bonus pay  
You can work part-time (15–25 hrs/wk) or go full-time with benefits  
Build your own schedule weekly or request recurring shift blocks  
We provide 24/7 support for any emergencies while you're on shift

## Requirements

Type at least 40 words per minute  
Comfortable writing clear, professional responses  
Basic tech knowledge (browsers, tabs, tools, nothing too fancy)  
A quiet place to work overnight  
Desktop or laptop (Mac or Windows – no tablets or mobile devices)  
Reliable high-speed internet (10 Mbps or better)  
Legally authorized to work in the U.S.

## Pay & Perks

\$25/hour base pay  
Up to \$35/hour with shift premiums and high-performance bonuses  
Biweekly pay via direct deposit  
Fully paid training (3–5 days) with simulations and live practice  
Overnight, weekend, and holiday incentives  
Optional health, dental, and vision benefits after 60 days (for full-timers)  
Bonuses for team contributions and low error rates  
Referral bonuses if your friends or family apply and get hired

## What a Night Could Look Like

You start your shift at 11 PM from your living room. A customer asks about a delivery—you check their order, send the tracking number, and log the interaction. Another needs help canceling a subscription—you use the saved template and update their record. Around 2 AM, volume slows. You sip coffee, stay alert, and check your queue. At 6:55 AM, you log your final note, clock out, and get ready to wind down—while others are just waking up.

## What You'll Learn

How to manage chat tools like Intercom or Zendesk  
How to de-escalate issues without needing a phone call  
How to work independently and stay on track  
How to troubleshoot login issues, billing problems, and basic system errors  
How to prioritize, multitask, and stay cool under pressure

## What Team Members Say

"I've never been a morning person. This job lets me work when I'm most focused and get paid better than I ever did in food service." – Nate R., Washington  
"Quiet, simple, stable—and I do it all while my family sleeps. I've never had a job that respected my schedule like this one does." – Asha V., New Jersey

## FAQs

### Is this really chat-only?

Yes. No calls, no voice messages, no video meetings. Just written live chat.

### Do I need customer service experience?

Not at all. We train you fully and support you throughout your shifts.

### Can I work just on weekends or 2–3 nights a week?

Yes. As long as you meet the minimum hour requirement, you can customize your schedule.

### When do I get paid?

Every two weeks, directly to your bank account.

### What kind of support is available overnight?

You'll have access to supervisors, escalation contacts, and documentation 24/7.

## Apply Now

If you're looking for a way to work from home at night—without the noise, pressure, or phone calls—this is your lane. **Click the Apply Now button** to start your application. We're hiring night shift chat agents now, and your new remote lifestyle could begin by the end of the week.



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