

APPLY NOW

Remote Night Jobs – Live Chat Customer Support | \$25–\$35/hr

Description

Job Title: Night Shift Chat Support Representative (Remote)

Compensation: \$25–\$35 per hour, weekly payouts

Location: Remote – Available globally

Schedule: Night shifts preferred; flexible 4–8 hour blocks

Experience Required: None – complete training included

Education Required: No degree or diploma needed

About the Company

An international SaaS company specializing in digital customer experiences is expanding its 24/7 remote support division. As user traffic increases during off-peak hours, they are actively hiring for **remote night jobs** focused exclusively on live chat support. This team helps maintain customer satisfaction after traditional business hours by delivering timely, accurate support through chat-based systems—no phone work, video calls, or outbound messaging.

Position Overview

You'll be part of a dedicated night shift support crew handling user inquiries ranging from account access to promotional assistance. This role is fully remote, entirely chat-based, and includes step-by-step training to help you succeed—even if you're new to remote support.

Core Responsibilities

- Monitor and manage live chat queues during designated night hours
- Guide users through login recovery, subscription changes, and refund questions
- Apply promotional offers, update billing info, and troubleshoot common issues
- Use saved reply templates, internal documentation, and workflow prompts
- Tag conversations properly for team tracking and analytics

Why This Role Works for Night Owls

- All-text support—no phone or video obligations
- Work overnight, early mornings, or split shifts
- Weekly direct deposit and stable compensation
- Entry-level friendly, no prior support experience needed
- Quiet, distraction-free work ideal for late-night focus

Minimum Requirements

- Desktop or laptop computer (Windows or macOS)
- High-speed internet (10 Mbps or better)
- Typing speed of 45+ WPM
- Proficient written English and good grammar

Hiring organization

Remote Job Recruiting

Employment Type

Full-time, Part-time

Industry

Customer Service

Job Location

Remote work from: United States; Canada; Australia; United Kingdom; New Zealand; Ireland; Scotland; Sweden; Belgium; Spain; Czech Republic; Brazil; France; India; South Africa; Denmark; Germany; Philippines; Mexico; India; Indonesia; Alabama, USA; Alaska, USA; Arizona, USA; Arkansas, USA; California, USA; Colorado, USA; Connecticut, USA; Delaware, USA; Florida, USA; Georgia, USA; Hawaii, USA; Idaho, USA; Illinois, USA; Indiana, USA; Iowa, USA; Kansas, USA; Kentucky, USA; Louisiana, USA; Maine, USA; Maryland, USA; Massachusetts, USA; Michigan, USA; Minnesota, USA; Mississippi, USA; Missouri, USA; Montana, USA; Nebraska, USA; Nevada, USA; New Hampshire, USA; New Jersey, USA; New Mexico, USA; New York, USA; North Carolina, USA; North Dakota, USA; Ohio, USA; Oklahoma, USA; Oregon, USA; Pennsylvania, USA; Rhode Island, USA; South Carolina, USA; South Dakota, USA; Tennessee, USA; Texas, USA; Utah, USA; Vermont, USA; Virginia, USA; Washington, USA; West Virginia, USA; Wisconsin, USA; Wyoming, USA

- Strong attention to detail and ability to follow scripts

Compensation Structure & Hours

Starting rate: \$25/hour

Opportunity for \$30–\$35/hour after 30 positively rated shifts

Base Salary

\$ 25 - \$ 35

Choose your schedule weekly, including night shifts between 7 PM and 7 AM local time. Minimum availability: 15 hours per week.

Date posted

June 6, 2025

Getting Started: Training Flow

- 2-hour virtual onboarding
- Practice with simulated support tickets and chat flows
- First monitored shift with real-time coaching
- Live, paid work begins within 3–5 business days

Valid through

01.01.2029

What a Night Shift Looks Like

You start a 10 PM–4 AM shift. During your session, you respond to a user who needs a refund processed, another who's applying a limited-time discount code, and a third looking for their account welcome email. Each case is completed using templated responses, structured tools, and zero outbound work. Your shift is calm, focused, and fully supported.

What Your Teammates Are Saying

"This night shift schedule fits perfectly around my full-time day job. I work in peace and get paid weekly without stress." – *Renzo M., Las Vegas, NV*

"I was nervous to try remote work, but the tools made it easy. And best of all—no phone, ever." – *Amira S., Dubai, UAE*

Common Questions

Do I need call center experience?

Nope. This job is designed for people new to customer support.

Can I only work nights or weekends?

Yes. That's what this role is built for.

Are there phone calls or Zoom meetings involved?

No. It's all handled via written messages.

Apply Now – Remote Night Work That Pays and Fits Your Life

Click the Apply Now button to secure your spot in one of today's most flexible **remote night jobs**. Get trained, get paid, and support real users—on your own terms and from anywhere in the world.

APPLY NOW

Disclosure

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