

APPLY NOW

Live Chat Agent – Remote – Entry Level Night Shift – No Degree Required – \$25-\$35/hr

Description

Job Title: Entry-Level Remote Technical Support Associate
Compensation: \$25–\$35 per hour, paid weekly
Location: 100% Remote – Global applicants welcome
Schedule: Flexible; select 4–8 hour shifts, minimum 15 hrs/week
Experience Required: None – we train you
Education Required: No degree required

About the Company

A growing SaaS platform in the digital workspace and productivity space is hiring for **remote technical support jobs entry level** to support its expanding user base of small businesses, freelancers, and startups. You'll help users get the most out of the platform by providing text-based technical support—no coding, no phone calls, and no IT certification required.

If you enjoy problem-solving, writing clearly, and using online tools, this role gives you real tech support experience in a structured, chat-first work environment—with zero prior experience needed.

Daily Tasks

- Handle live chat and support tickets from users needing help with platform navigation
- Walk customers through password resets, tool setup, and feature access
- Identify and escalate platform bugs or unusual errors to Tier 2 specialists
- Use internal macros and response templates to resolve common requests
- Tag support issues for analysis and product improvement
- Maintain a professional and calm tone while managing multiple live chats

Why This Entry-Level Tech Job Works

You searched for **remote technical support jobs entry level** because you're ready to break into tech support, but:

- You don't have IT experience
- You don't want to be on the phone
- You want to earn real pay while learning valuable tools
- You want the flexibility to work from anywhere, on your schedule

This job offers real training, real systems, and a real chance to build your resume in tech support.

Requirements to Get Started

- Desktop or laptop with Chrome installed

Hiring organization

Remote Jobs No Degree Required

Employment Type

Full-time, Part-time

Industry

Customer Service

Job Location

Remote work from: United States; Canada; Australia; United Kingdom; New Zealand; Ireland; Scotland; Sweden; Belgium; Spain; Czech Republic; Brazil; France; India; South Africa; Denmark; Germany; Philippines; Mexico; India; Indonesia; Alabama, USA; Alaska, USA; Arizona, USA; Arkansas, USA; California, USA; Colorado, USA; Connecticut, USA; Delaware, USA; Florida, USA; Georgia, USA; Hawaii, USA; Idaho, USA; Illinois, USA; Indiana, USA; Iowa, USA; Kansas, USA; Kentucky, USA; Louisiana, USA; Maine, USA; Maryland, USA; Massachusetts, USA; Michigan, USA; Minnesota, USA; Mississippi, USA; Missouri, USA; Montana, USA; Nebraska, USA; Nevada, USA; New Hampshire, USA; New Jersey, USA; New Mexico, USA; New York, USA; North Carolina, USA; North Dakota, USA; Ohio, USA; Oklahoma, USA; Oregon, USA; Pennsylvania, USA; Rhode Island, USA; South Carolina, USA; South Dakota, USA; Tennessee, USA; Texas, USA; Utah, USA; Vermont, USA; Virginia, USA; Washington, USA; West Virginia, USA; Wisconsin, USA; Wyoming, USA

- Internet speed of 10 Mbps or higher
- Typing speed of 45 WPM
- English fluency with strong grammar
- Patience, attention to detail, and willingness to learn browser tools and platform logic

Base Salary

\$ 25 - \$ 35

Pay & Scheduling Info

You'll start at \$25/hr. After completing 25 shifts and hitting 90% resolution accuracy, you'll qualify for \$30-\$35/hr.

Date posted

April 29, 2026

Choose your own shifts weekly through the internal dashboard. Early mornings, nights, weekends, and standard work hours are all available. Minimum commitment is 15 hours per week.

Valid through

01.01.2029

Training Program

- 3 hours of onboarding videos
- Platform navigation walkthroughs
- Simulated support requests with guided responses
- First shift monitored by support lead for feedback
- Go live within 3-5 days of being accepted

Example Shift Experience

You sign on for your 10 AM-4 PM block. The first ticket is a user who can't sync their project with the mobile app—you walk them through refresh steps using saved responses. Another user can't locate a tool in their dashboard—you guide them step-by-step and verify setup. You manage multiple tickets at once and close your shift with 20+ resolved chats, all without touching a phone.

What New Tech Agents Say

"This was my first step into tech. I've learned more in two months here than I did in college—and I get paid for it." - *Shaun D., Detroit, MI*

"They taught me everything. It's calm, organized, and I'm finally working in tech, just through typing—not talking." - *Rina S., Manila, PH*

FAQs**Do I need technical knowledge?**

No. If you can follow directions and explain things clearly, we'll teach you the rest.

Is this chat-only support?

Yes. No phone calls, no video, just live chat and email tickets.

Can I grow into more advanced roles?

Yes. High performers are promoted to Tier 2 or onboarding roles.

Can I work part-time only?

Yes. 15 hours/week minimum. You set your own schedule.

Apply Now – Step Into Tech with Full Support

Click the Apply Now button to begin your journey in **remote technical support jobs entry level**. Train this week, start chatting by next week, and gain hands-on experience with a fast-moving tech team.



Disclosure

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