

https://remotejobrecruiting.com/job/remote-jobs-no-phone-calls-live-chat-support-role-25-35-hr-fully-remote-non-phone-entry-level-friendly/



Remote Jobs No Phone Calls - Live Chat Support Role | \$25-\$35/hr | Fully Remote, Non-Phone, Entry-Level Friendly

Description

Remote Jobs No Phone Calls – Live Chat Support Role \mid \$25–\$35/hr \mid Fully

Remote, Non-Phone, Entry-Level Friendly

Job Title: Live Chat Messaging Agent (Remote, No Phone Work)

Compensation: \$25-\$35/hour

Location: Remote - Worldwide Applicants Welcome

Schedule: Flexible Shifts (15–40 hrs/week)

Experience Required: None

Education Required: No degree necessary

Position Overview

A global digital brand in the personal development space is hiring for **Remote Jobs** with **No Phone Calls**, offering structured live chat support roles that prioritize clear communication, zero stress, and full flexibility. This position is ideal for those who prefer calm, focused work over high-energy customer service calls.

As a live chat messaging agent, you'll assist customers in real-time via website and social platform chat interfaces. You'll use scripted responses, intuitive tools, and customer conversation history to guide users through product support, account help, and order-related issues—without ever picking up a phone.

Core Responsibilities

This role is designed for structured, non-voice digital support. You'll work entirely within a secure browser-based dashboard.

Your Daily Tasks Will Include:

- Responding to customer chat inquiries through website and social inboxes
- Helping users with product details, order confirmation, delivery timelines, and discounts
- Using pre-approved scripts for brand consistency and clarity
- Flagging unusual support issues for the follow-up team
- Submitting shift recaps and conversation tags for internal records

Why This Role is Perfect for Quiet, Focused Workers

- You're actively looking for remote jobs that don't involve any phone calls or

Hiring organization

Remote Job Recruiting

Employment Type

Full-time, Part-time

Industry

Customer Service

Job Location

Remote work from: United States; Canada; Australia; United Kingdom; New Zealand; Ireland; Scotland; Sweden; Belgium; Spain; Czech Republic; Brazil; France; India: South Africa; Denmark; Germany; Philippines; Mexico; India; Indonesia; Alabama, USA; Alaska, USA; Arizona, USA; Arkansas, USA; California, USA; Colorado, USA; Connecticut, USA; Delaware, USA; Florida, USA; Georgia, USA; Hawaii, USA; Idaho, USA; Illinois, USA; Indiana, USA; Iowa, USA; Kansas, USA; Kentucky, USA; Louisiana, USA; Maine, USA: Maryland, USA; Massachusetts, USA; Michigan, USA; Minnesota, USA; Mississippi, USA; Missouri, USA; Montana, USA; Nebraska, USA; Nevada, USA; New Hampshire, USA; New Jersey, USA; New Mexico, USA; New York, USA; North Carolina, USA; North Dakota, USA; Ohio, USA; Oklahoma, USA; Oregon, USA; Pennsylvania, USA; Rhode Island, USA; South Carolina, USA; South Dakota, USA; Tennessee, USA; Texas, USA; Utah, USA; Vermont, USA; Virginia, USA; Washington, West USA; Virginia, USA; Wisconsin, USA; Wyoming, USA

video chats

- You prefer written communication over verbal support
- You enjoy repetitive tasks with clear guidelines and measurable performance
- You want flexible scheduling and professional experience with hourly pay
- You're looking to build a work-from-home routine that minimizes stress and distractions

Base Salary

\$ 25 - \$ 35

Date posted

April 21, 2025

Valid through

01.01.2029

Technology & Tools

This role is plug-and-play for most modern remote setups—no downloads, no switching tabs, no multitasking platforms.

What You'll Need:

- Laptop or desktop (no mobile or tablet access permitted)
- Reliable internet (minimum 12 Mbps connection)
- Typing speed of 40-50 WPM
- Comfortable with English grammar and conversational tone
- Availability for 3+ shifts/week (4-6 hours each)

Pay, Training & Advancement

- Hourly Rate: \$25-\$35/hour based on shift consistency and quality
- Payout: Weekly via PayPal, Payoneer, or Wise
- **Onboarding:** Paid training with dashboard simulation and message tone coaching
- Scheduling: Choose your own weekly shift windows using the internal calendar
- Promotion Path: Advanced quality reviewers and team mentors after 60 days

What a Typical Shift Looks Like

You start your shift at 7 PM and respond to a customer asking for clarification about an ebook bundle—you guide them with a saved response. Another asks if their discount code still applies—you confirm, assist with checkout, and log the interaction. After handling 22 live chats over four hours, you submit your session report and clock out—without saying a single word.

What Agents Are Saying

"I'm not a phone person, so this job is perfect. I get paid to type and help people—nothing more." - Kailey T., Canada

"No meetings, no Zoom, no Slack huddles—just the chat window, my replies, and peace." - Yusuf R., South Africa

FAQs

Q: Are there any phone calls required at any point?

A: No. This role is entirely non-voice. You will only communicate via chat.

Q: Can I choose when I want to work?

A: Yes. Shift blocks are chosen weekly based on your availability.

Q: Is this role open outside the U.S.?

A: Yes. Applicants worldwide are welcome if they meet the language and tech requirements.

Q: Do I need any certifications or past experience?

A: Not at all. The role is beginner-friendly with complete training provided.

Apply Now

Click the **Apply Now button** if you're ready to start one of the best-paying**remote jobs with no phone calls**—with real structure, weekly pay, and the chance to help others through calm, quiet, written support. Apply now and begin onboarding within days.



Disclosure

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