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APPLY NOW

Remote Jobs No Phone Calls – Live Chat Customer Support | \$25–\$35/hr | Work from Home, Fully Written Communication

Description

Job Title: Live Chat Customer Support – No Phone Contact

Compensation: \$25–\$35/hour

Location: Remote – Global Applicants Welcome

Schedule: Flexible (5–40 hours/week)

Experience Required: None

Education Required: No degree required

Position Overview

A fast-scaling digital home tech brand is expanding its 24/7 customer engagement team and hiring for **Live Chat Customer Support** roles designed specifically for those searching for **remote jobs with no phone calls**. If you're looking for a quiet, fully text-based job that still offers real income and long-term growth, this opportunity checks every box.

You'll interact with customers through live chat platforms only—no phone, Zoom, or in-person contact. Whether it's helping track an order, answering product questions, or offering discounts, you'll support users through structured, written messages using brand templates and tools.

What You'll Be Doing

As a key part of the chat support team, your job is to provide timely, friendly support through messaging tools embedded in the company's site and social profiles.

Key Responsibilities:

- Handle incoming customer support messages via website and social media chat
- Help users with product recommendations, purchases, returns, and discounts
- Use templated replies to ensure accuracy and tone consistency
- Escalate complex or technical issues to appropriate team members
- Record completed chats and submit daily summaries
- Maintain a calm, efficient pace and deliver helpful written replies

Why This Role Is 100% Phone-Free

- You're specifically searching for **remote jobs with no phone calls or meetings**
- You prefer written communication and structured tasks

Hiring organization

Work From Home Customer Service
Jobs No Experience Needed

Employment Type

Full-time, Part-time

Industry

Customer Service

Job Location

Remote work from: United States; Canada; Australia; United Kingdom; New Zealand; Ireland; Scotland; Sweden; Belgium; Spain; Czech Republic; Brazil; France; India; South Africa; Denmark; Germany; Philippines; Mexico; India; Indonesia; Alabama, USA; Alaska, USA; Arizona, USA; Arkansas, USA; California, USA; Colorado, USA; Connecticut, USA; Delaware, USA; Florida, USA; Georgia, USA; Hawaii, USA; Idaho, USA; Illinois, USA; Indiana, USA; Iowa, USA; Kansas, USA; Kentucky, USA; Louisiana, USA; Maine, USA; Maryland, USA; Massachusetts, USA; Michigan, USA; Minnesota, USA; Mississippi, USA; Missouri, USA; Montana, USA; Nebraska, USA; Nevada, USA; New Hampshire, USA; New Jersey, USA; New Mexico, USA; New York, USA; North Carolina, USA; North Dakota, USA; Ohio, USA; Oklahoma, USA; Oregon, USA; Pennsylvania, USA; Rhode Island, USA; South Carolina, USA; South Dakota, USA; Tennessee, USA; Texas, USA; Utah, USA; Vermont, USA; Virginia, USA; Washington, USA; West Virginia, USA; Wisconsin, USA; Wyoming, USA

- You want the ability to work in silence, without interruptions or calls
- You value independence and clear direction
- You're comfortable typing quickly and following instructions

Minimum Requirements

- Laptop, desktop, or tablet with access to web-based chat tools
- Reliable high-speed internet (10 Mbps minimum)
- Typing speed of 40+ WPM
- Excellent written English skills
- 5-40 hours of availability each week
- Ability to follow procedures and stay focused during shifts

Pay & Benefits

- \$25-\$35 per hour based on responsiveness and message quality
- Weekly or biweekly pay via PayPal, Wise, or direct deposit
- Paid remote training provided
- Choose your own hours—ideal for night owls, early birds, or weekend workers
- 100% written communication—no phones, no video, no meetings
- Growth opportunities after 60 days for top performers

A Typical Day

You start your shift by checking into the chat platform. A customer asks about setting up a device—you send a setup guide. Another customer needs a return label—you walk them through the steps using a script. Every conversation happens in writing. You finish your shift, submit your summary, and log off—no calls, no Zoom, no talking at all.

What Workers Say

"I can work in silence, no calls, no background noise. Just type and get it done." – Khalid A., UAE

"Finally found a job that respects quiet work. I've never had to speak once, and the support team is excellent." – Emily W., Michigan

FAQs

Q: Will I ever need to talk on the phone or join a video meeting?

A: No. This job is fully chat-based. All training and communication are written.

Q: Do I need customer service experience?

A: No prior experience needed. Full training is included.

Q: Can I work during my preferred hours?

A: Yes. You set your availability and choose shift blocks that match your schedule.

Q: Is this job available internationally?

A: Yes. Global candidates are welcome if they meet the tech and language requirements.

Apply Now

If you've been searching for **remote jobs with no phone calls**, this is your perfect match. Click the **Apply Now button** to start earning \$25-\$35/hr supporting

Base Salary

\$ 25 - \$ 35

Date posted

April 29, 2026

Valid through

01.01.2029

customers through chat. No voice calls. No Zoom. No stress. Positions fill fast—apply today and work your way.



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