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APPLY NOW

Online Opportunities No Prior Experience No College Degree | \$25-\$35/Hour Evening Shift Chat Customer Service – Begin Right Away

Description

A Real Job That Doesn't Require a Degree or Experience—Just a Willingness to Work Overnight and Learn Fast

Think you need a college degree to land a high-paying remote job? Think again. If you're dependable, can type quickly, and don't mind working while the rest of the world sleeps, we've got the perfect position. We're hiring **Remote Night Shift Chat Support Agents** to assist customers during after-hours. You'll earn **\$25-\$35/hour**, get full training, and work from the comfort of your home—no degree, no experience, and no phone calls involved.

What This Role Is All About

You'll be handling incoming chat messages from customers who need help with basic issues like accessing their accounts, tracking orders, resolving payment problems, or getting quick product info. You'll use a simple dashboard and follow proven support scripts to respond clearly and efficiently. And because it's overnight, you'll be rewarded with premium pay and lighter chat volume compared to daytime shifts.

Key Responsibilities

- Respond to customer chats quickly and clearly using prewritten scripts and personal judgment
- Track and resolve issues related to accounts, orders, billing, or tech troubleshooting
- Stay productive and calm in a solo or low-volume environment
- Log each conversation with accurate details and next steps (if any)
- Flag high-priority concerns or odd trends to team leads for follow-up
- Maintain performance metrics for speed, accuracy, and customer satisfaction

Why This Role Works Without a Degree or Experience

- We hire based on performance, not paper
- You'll receive comprehensive onboarding and paid training
- You'll have access to chat templates and an extensive help database

Hiring organization

Remote Customer Service Chat Support

Employment Type

Full-time

Industry

Customer Service

Job Location

Remote work from: United States

Base Salary

\$ 25 - \$ 35

Date posted

April 29, 2026

Valid through

01.01.2029

The tools are beginner-friendly, and the learning curve is fully supported
You'll be part of a team that values reliability and clear communication over credentials

Must-Have Skills & Tools

Typing speed of at least 40 words per minute
Strong written communication (grammar and spelling count)
Basic tech literacy—know your way around tabs, browsers, and shortcuts
Ability to stay alert and engaged during overnight hours
A quiet workspace and consistent availability
A laptop or desktop computer (no tablets or Chromebooks)
A stable internet connection (minimum 10 Mbps download)

Shift & Pay Details

Base pay starts at \$25/hour
Night shift and weekend premiums can push hourly rates to \$35/hour
Biweekly direct deposit
Flexible night shift blocks available (start times from 9 PM to 2 AM)
Minimum of 15 hours per week, with options to grow into full-time
Paid training included
Performance bonuses after 30 days
Optional benefits package after 60 days (for full-time roles)

What Your Overnight Shift Might Look Like

You log in at 10 PM with a fresh coffee and soft lighting. First chat: a customer can't reset their password. You walk them through it. Next up: someone confused about a shipping confirmation. You locate their tracking info and paste it over. Things stay steady—not overwhelming. Around 2 AM, volume slows. You catch up on system alerts, flag a suspicious ticket, and keep the queue clear. By morning, you've helped dozens of people—all while sitting at home, in your slippers.

Perks of the Job

No phone calls—purely text-based communication
Set your own night shift availability
No micromanaging—work independently with support available when you need it
Build valuable digital skills from the ground up
Opportunity to promote into QA or training roles after 90 days
Work from anywhere in the U.S.—your location doesn't matter

What Our Team Members Say

"I was turned away from so many jobs because I didn't go to college. This was the first one that gave me a real chance—and now I've got income, experience, and freedom." – Shaun D., Idaho

"I work nights because it fits my life better. This job lets me work quiet shifts from home while the kids sleep. The pay's great, and I feel supported every step of the way." – Tamika L., New York

FAQs

Is this role open to all U.S. residents?

Yes. You can apply from anywhere in the United States as long as you meet tech requirements.

Will I ever be on the phone?

Nope. This is 100% live chat support—no calls, no Zoom, no phone queues.

How quickly can I start?

If selected, you can begin training within 3–5 business days. You'll be paid from Day 1.

Do I need to pay for software or tools?

No. All systems are provided. Just bring your own device and internet connection.

What if I've never worked remotely before?

That's totally fine. We specialize in onboarding first-timers with zero remote experience.

Apply Now

You don't need a degree. You don't need experience. You just need a keyboard, an internet connection, and the drive to show up. If you're ready to get paid working overnight from home, we're ready to bring you on board. **Click the Apply Now button** to submit your application. Training starts soon—and your new remote life is just days away.



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