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APPLY NOW

Online Jobs No Experience | Entry Level Chat Expert | \$25-\$35/hr | Online Daily Tasks Provided

Description

Job Title: Digital Chat Support Specialist (Entry-Level, Remote)

Compensation: \$25-\$35/hour

Location: Fully Remote – Global Access

Schedule: Self-Directed Blocks (20–35 hrs/week preferred)

Experience Required: None – just strong online literacy

Education Required: No formal education required

Opportunity Snapshot

A digitally native brand in the personal wellness space is onboarding **first-time remote workers** to assist with live chat communications. This role is purpose-built for individuals searching **remote jobs with no experience** where they can build soft skills, stay off the phone, and operate independently. If you're the kind of person who navigates online stores with ease, chats clearly, and enjoys helping others from behind the screen—this is the type of job that matches your energy.

Your daily function is to support inbound chat inquiries across web and social touchpoints while applying tone-appropriate, on-brand replies. All tools, support templates, and task flows are provided within the internal chat interface—no bouncing between platforms, and no outbound messaging.

Your Primary Contributions

You'll be responsible for providing fast, intelligent, and friendly messaging support during customer interactions that occur while people browse products, apply discounts, or look for guidance.

Daily Activities May Include:

- Reviewing and replying to real-time customer messages in the internal chat window
- Using logic-based response routing to apply the correct template per scenario
- Recommending products by category based on customer preferences
- Offering new visitors first-time buyer perks with auto-generated coupon links
- Noting high-frequency issues for tagging to the support manager
- Closing each session with a resolution code and internal remark

This is not a back-to-back rapid-fire chat role. Expect 10–15 meaningful support conversations per hour with space for accuracy.

Hiring organization

Remote Chat Support Customer Service Jobs

Employment Type

Full-time, Part-time

Industry

Customer Service

Job Location

Remote work from: United States; Canada; Australia; United Kingdom; New Zealand; Ireland; Scotland; Sweden; Belgium; Spain; Czech Republic; Brazil; France; India; South Africa; Denmark; Germany; Philippines; Mexico; India; Indonesia; Alabama, USA; Alaska, USA; Arizona, USA; Arkansas, USA; California, USA; Colorado, USA; Connecticut, USA; Delaware, USA; Florida, USA; Georgia, USA; Hawaii, USA; Idaho, USA; Illinois, USA; Indiana, USA; Iowa, USA; Kansas, USA; Kentucky, USA; Louisiana, USA; Maine, USA; Maryland, USA; Massachusetts, USA; Michigan, USA; Minnesota, USA; Mississippi, USA; Missouri, USA; Montana, USA; Nebraska, USA; Nevada, USA; New Hampshire, USA; New Jersey, USA; New Mexico, USA; New York, USA; North Carolina, USA; North Dakota, USA; Ohio, USA; Oklahoma, USA; Oregon, USA; Pennsylvania, USA; Rhode Island, USA; South Carolina, USA; South Dakota, USA; Tennessee, USA; Texas, USA; Utah, USA; Vermont, USA; Virginia, USA; Washington, USA; West Virginia, USA; Wisconsin, USA; Wyoming, USA

What Sets This Role Apart

- Built specifically for candidates with **no prior job experience**, no resume needed
- Prioritizes quality of conversation over number of responses
- Includes daily micro-coaching feedback for skill development
- Features guided reflection prompts after each session to improve response patterns
- Encourages task ownership and self-scheduling autonomy
- Offers long-term contract potential with feedback-driven promotion paths

Base Salary

\$ 25 - \$ 35

Date posted

April 29, 2026

Valid through

01.01.2029

You're a Strong Fit If You:

- Navigate online platforms easily and understand how eCommerce works
- Enjoy writing more than speaking, and find satisfaction in well-worded answers
- Are looking for a first remote role where you can grow with structure but no pressure
- Prefer to work independently but like having clear SOPs and reference guides
- Have the discipline to follow response timing windows and message tone policies
- Appreciate asynchronous environments with written communication over meetings

Tools You'll Use

Unlike traditional jobs that require specialized software, this position uses a proprietary, browser-based system with built-in chat routing, pre-loaded answers, and message tagging tools. All communication occurs inside one tab. No additional downloads. No video. No multitasking apps.

Work Format & Pay Model

- **Hourly Pay:** \$25-\$35/hour depending on quality scores and time zone flexibility
- **Pay Cycle:** Every Friday via Stripe or Revolut
- **Commitment:** 20-35 hours per week with rolling schedules
- **Support Access:** 24/7 chat-based team guidance—no live meetings
- **Availability Windows:** You'll select your 3-6 hour blocks in advance. No lock-in, no on-call shifts
- **Performance Metrics:** Quality over quantity, measured by message resolution and satisfaction votes
- **Bonuses:** \$125 milestone bonus after 30 days with no flagged sessions

A Sample Support Block

You sign in at 8:30 AM and receive your session assignments. A new customer is trying to combine a discount with free shipping—you clarify the policy with an upbeat script. Another chat asks if the brand's bath sets are vegan—you tag the question and provide the certified product list. Before logging off at 12 PM, you tag a UX issue about confusing pricing and leave a note in the daily report queue.

Team Voice

"The templates made it easy to start fast, but I love that I can still personalize my tone. It doesn't feel robotic." - Issa N., Kenya

"I had zero support experience, but they actually prefer you come in fresh and learn it their way." - Jeremy T., Michigan

FAQs

Q: Do I need to download special tools?

A: No. Everything runs in a cloud-based dashboard—fully accessible through Chrome or Firefox.

Q: Can I work without committing to the same schedule every week?

A: Yes. Shifts are self-booked weekly based on availability.

Q: Is this a voice, sales, or outbound role?

A: None of the above. 100% inbound, 100% written support.

Q: Is English fluency required?

A: Yes. While global applicants are welcome, fluent written English is essential.

Apply Now

If you've been hunting for **remote jobs that require no experience**, value clarity over hustle, and let you build real-world skills on your terms, click the **Apply Now button** to claim your spot. Roles refresh weekly. This one could be yours.



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