

APPLY NOW

Online Positions No Prior Experience |
\$25-\$35/Hour Entry-Level Chat Customer Service –
Get Hired This Week

Description

Never Had a Remote Job? Perfect. We're Looking for First-Timers.

Most job ads say they're "entry-level" and then demand years of experience. Not here. This role is truly designed for beginners. If you've got a good attitude, can write a sentence without spellcheck, and want to start earning a real paycheck from home, you're exactly who we're looking for. We're hiring **Remote Entry-Level Chat Support Agents** right now—no experience required, no degree necessary, and no awkward phone calls involved. You'll be helping customers over live chat, earning **\$25 to \$35 per hour**, and building real-world skills you can actually use.

Here's What You'll Be Doing

You'll work entirely online through a chat interface. Customers will reach out with problems, and you'll guide them to solutions using company resources, templates, and a little common sense. These chats are real-time, text-only conversations—no video, no voice. Most questions involve account logins, order tracking, subscription cancellations, refunds, or product availability.

You won't be left guessing what to say. You'll have access to pre-written replies, training tools, and live help from your team lead. It's kind of like texting—but more professional.

A Quick Breakdown of Your Tasks

- Respond to customer inquiries using the company's chat system
- Keep your responses fast, helpful, and on-brand
- Use internal tools to locate order info, troubleshoot basic issues, and walk customers through processes
- Handle multiple chats at once while maintaining quality
- Log the outcome of each conversation and tag anything that needs follow-up

Who This Job Is For

You're new to remote work but know your way around a computer
You've got no formal experience, but you've helped people before—at home, at school, or in a previous job

Hiring organization

Remote Customer Service Chat Support

Employment Type

Full-time

Industry

Customer Service

Job Location

Remote work from: United States

Base Salary

\$ 25 - \$ 35

Date posted

April 29, 2026

Valid through

01.01.2029

You're tired of being disqualified from "entry-level" jobs because you haven't had one yet
You're a fast learner and a natural communicator
You want flexibility, fair pay, and a future—not just a paycheck

What You'll Need

Basic computer literacy—you can browse, type, and follow instructions
Typing speed of 35–40 words per minute
Ability to write clearly and professionally
A quiet space to work during your scheduled hours
Laptop or desktop (Windows or Mac only)
Internet connection with at least 10 Mbps download speed
Availability for at least 15 hours per week (with more available if you want it)

Tools Provided

Chat management software (we'll show you how it works)
Knowledge base and chat response templates
Onboarding platform with step-by-step modules
Access to live support from a team mentor during your first 30 days

Pay & Benefits

Base pay of \$25/hour
Up to \$35/hour available with shift incentives and high performance
Paid training (you earn money while learning the job)
Biweekly direct deposit
Part-time or full-time scheduling options
Flexible shifts including early morning, evening, weekend, and overnight
No dress code, no commute, and no office politics
Referral bonuses when you recommend other applicants
Optional benefits (health, dental, vision) for qualifying full-time team members

What Your Day Might Look Like

You log in from your home workspace and open your chat queue. A customer can't access their account—you pull up their info and help reset their password. Another needs help processing a return—you walk them through it using a scripted response. You're managing a few chats at once, but they're smooth, and the tools make it easy. You take a short break, finish your last conversations, log your final notes, and sign off—on time and in control.

What People Say

"I had literally zero experience. I applied thinking I'd get ghosted. But they hired me, trained me, and now I'm making more than I did waiting tables—with none of the stress." – Alyssa M., Arizona

"I've always been good at texting and helping people. Now I get paid to do both without ever leaving home. It's changed everything for me." – Jalen D., Georgia

FAQs

Is this really entry-level?

Yes. You don't need any experience to be considered. We'll teach you everything.

Will I have to talk to customers on the phone?

Nope. This is a chat-only role. You'll never be asked to make calls or attend video meetings.

Do I need to have a résumé?

We ask for basic info and a short assessment, but your résumé isn't a deciding factor.

Can I work more than 20 hours?

Yes. Many of our top performers work 30–40 hours a week. You choose your schedule based on available shifts.

How fast can I start?

If selected, you'll receive your onboarding link within a few days. Paid training begins shortly after that.

Apply Now

No experience. No degree. No problem. If you've been waiting for someone to take a chance on you, this is it. We're hiring right now, and we're serious about giving people a real start in remote work. **Click the Apply Now button** to submit your application. The process is simple, the pay is solid, and the future is wide open.



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