

APPLY NOW

Remote Technical Support Jobs Entry Level – No Experience Needed | \$25–\$35/hr

Description

Job Title: Entry-Level Remote Technical Support Associate

Compensation: \$25–\$35 per hour, paid weekly

Location: 100% Remote – Global applicants welcome

Schedule: Flexible; select 4–8 hour shifts, minimum 15 hrs/week

Experience Required: None – we train you

Education Required: No degree required

About the Company

A growing SaaS platform in the digital workspace and productivity space is hiring for **remote technical support jobs entry level** to support its expanding user base of small businesses, freelancers, and startups. You'll help users get the most out of the platform by providing text-based technical support—no coding, no phone calls, and no IT certification required.

If you enjoy problem-solving, writing clearly, and using online tools, this role gives you real tech support experience in a structured, chat-first work environment—with zero prior experience needed.

Daily Tasks

- Handle live chat and support tickets from users needing help with platform navigation
- Walk customers through password resets, tool setup, and feature access
- Identify and escalate platform bugs or unusual errors to Tier 2 specialists
- Use internal macros and response templates to resolve common requests
- Tag support issues for analysis and product improvement
- Maintain a professional and calm tone while managing multiple live chats

Why This Entry-Level Tech Job Works

You searched for **remote technical support jobs entry level** because you're ready to break into tech support, but:

- You don't have IT experience
- You don't want to be on the phone
- You want to earn real pay while learning valuable tools
- You want the flexibility to work from anywhere, on your schedule

This job offers real training, real systems, and a real chance to build your resume in tech support.

Requirements to Get Started

- Desktop or laptop with Chrome installed

Hiring organization

Remote Job Recruiting

Employment Type

Full-time, Part-time

Industry

Customer Service

Job Location

Remote work from: United States; Canada; Australia; United Kingdom; New Zealand; Ireland; Scotland; Sweden; Belgium; Spain; Czech Republic; Brazil; France; India; South Africa; Denmark; Germany; Philippines; Mexico; India; Indonesia; Alabama, USA; Alaska, USA; Arizona, USA; Arkansas, USA; California, USA; Colorado, USA; Connecticut, USA; Delaware, USA; Florida, USA; Georgia, USA; Hawaii, USA; Idaho, USA; Illinois, USA; Indiana, USA; Iowa, USA; Kansas, USA; Kentucky, USA; Louisiana, USA; Maine, USA; Maryland, USA; Massachusetts, USA; Michigan, USA; Minnesota, USA; Mississippi, USA; Missouri, USA; Montana, USA; Nebraska, USA; Nevada, USA; New Hampshire, USA; New Jersey, USA; New Mexico, USA; New York, USA; North Carolina, USA; North Dakota, USA; Ohio, USA; Oklahoma, USA; Oregon, USA; Pennsylvania, USA; Rhode Island, USA; South Carolina, USA; South Dakota, USA; Tennessee, USA; Texas, USA; Utah, USA; Vermont, USA; Virginia, USA; Washington, USA; West Virginia, USA; Wisconsin, USA; Wyoming, USA

- Internet speed of 10 Mbps or higher
- Typing speed of 45 WPM
- English fluency with strong grammar
- Patience, attention to detail, and willingness to learn browser tools and platform logic

Pay & Scheduling Info

You'll start at \$25/hr. After completing 25 shifts and hitting 90% resolution accuracy, you'll qualify for \$30-\$35/hr.

Choose your own shifts weekly through the internal dashboard. Early mornings, nights, weekends, and standard work hours are all available. Minimum commitment is 15 hours per week.

Training Program

- 3 hours of onboarding videos
- Platform navigation walkthroughs
- Simulated support requests with guided responses
- First shift monitored by support lead for feedback
- Go live within 3-5 days of being accepted

Example Shift Experience

You sign on for your 10 AM-4 PM block. The first ticket is a user who can't sync their project with the mobile app—you walk them through refresh steps using saved responses. Another user can't locate a tool in their dashboard—you guide them step-by-step and verify setup. You manage multiple tickets at once and close your shift with 20+ resolved chats, all without touching a phone.

What New Tech Agents Say

"This was my first step into tech. I've learned more in two months here than I did in college—and I get paid for it." – *Shaun D., Detroit, MI*

"They taught me everything. It's calm, organized, and I'm finally working in tech, just through typing—not talking." – *Rina S., Manila, PH*

FAQs

Do I need technical knowledge?

No. If you can follow directions and explain things clearly, we'll teach you the rest.

Is this chat-only support?

Yes. No phone calls, no video, just live chat and email tickets.

Can I grow into more advanced roles?

Yes. High performers are promoted to Tier 2 or onboarding roles.

Can I work part-time only?

Yes. 15 hours/week minimum. You set your own schedule.

Apply Now – Step Into Tech with Full Support

Click the Apply Now button to begin your journey in **remote technical support jobs entry level**. Train this week, start chatting by next week, and gain hands-on experience with a fast-moving tech team.



Base Salary

\$ 25 - \$ 35

Date posted

May 30, 2025

Valid through

01.01.2029

Disclosure

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