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Remote Jobs No Degree | \$25-\$35/Hour Online Chat Assistant - Work from Anywhere, No Diploma Needed

Description

A Better Job Without the Paperwork – No Degree? No Problem.

Tired of seeing "Bachelor's Required" on every remote job listing? So are we. That's why we're offering a role that focuses on skill—not schooling. This **Remote Online Chat Assistant** position pays between \$25 and \$35 per hour, and you don't need a degree, fancy résumé, or professional background to apply. Just a sharp mind, solid typing skills, and the ability to stay focused while working from home. If you've ever been underestimated because you didn't go to college, this is your opportunity to prove what you're capable of—and get paid for it.

Job Description

You'll work as part of a remote support team that responds to customer inquiries through live chat. Your job? Help people solve simple issues. You won't be selling anything. You won't be making calls. You won't be stuck on Zoom. Every task you complete will be through chat-based platforms. And the best part? You can do it from literally anywhere with an internet connection.

Daily Tasks

Answering customer questions about orders, billing, product issues, and account settings

Using internal resources to solve common problems or escalate technical issues

Typing clear, professional responses in a conversational tone

Managing multiple conversations during peak hours

Logging notes about each chat and flagging any follow-up actions

Training & Onboarding

New hires go through a structured onboarding experience, including self-paced learning modules and live coaching with a team lead. You'll complete chat simulations, learn system workflows, and shadow experienced agents before going live. The entire process is paid, and most people are fully up and running within one week of starting.

Hiring organization

Remote Job Recruiting

Employment Type

Full-time

Industry

Customer Service

Job Location

Remote work from: United States

Base Salary

\$ 25 - \$ 35

Date posted

April 12, 2025

Valid through

01.01.2029

Who We're Looking For

We're looking for people who don't need hand-holding but appreciate guidance. You should be dependable, able to communicate clearly, and willing to adapt to different customer situations. We don't care if you've worked in an office, on a construction site, or not at all. What matters is your attitude, attention to detail, and ability to follow directions.

Minimum Requirements

Strong writing and grammar skills
Able to type at least 40 words per minute
Comfortable using a computer and navigating websites
A quiet environment where you can focus during your shift
Desktop or laptop computer (Mac or Windows only)
Reliable internet connection (10 Mbps or higher)
Available to work a minimum of 15 hours per week

Nice-to-Haves

Past experience in retail, food service, or other customer-facing roles
Basic knowledge of chat tools like Zendesk, HelpScout, or Intercom
Familiarity with multitasking in fast-paced environments
Interest in learning digital communication tools and customer experience strategy

Why People Love This Job

Work from anywhere—rural, urban, big city or small town
No degree or background checks required
Control your schedule and pick your preferred shifts
Skip the micromanagement—trust-based work environment
Make good money doing focused, non-phone work
Gain skills that can be used in future remote jobs
Be part of a real company that promotes from within

Compensation

Starting pay of \$25 per hour
Performance-based raises available after 60 days
Additional \$5/hour available for peak-hour or weekend shifts
Biweekly pay via direct deposit
Bonuses for high CSAT (customer satisfaction) scores
Referral bonuses when you bring friends to the team

Your Schedule, Your Way

Whether you want to work early mornings before the house wakes up or evenings after dinner, we've got you covered. Choose from flexible blocks throughout the week to build your own schedule. Many agents work part-time to start and expand to full-time as they gain experience.

A Real Day in This Job

You clock in from your bedroom with a cup of coffee in hand. Your first chat comes

in from someone confused about a subscription. You walk them through the fix using a saved reply and answer a follow-up question. Your second customer needs help locating a package—you pull up the tracking link and send it over. It's quiet, focused work. You finish your shift knowing you helped a dozen people and didn't have to leave the house. Simple, honest, remote work that respects your time and pays what it's worth.

Frequently Asked Questions

Do I need a college degree to apply?

No. This job is designed for people without degrees. As long as you meet the typing and communication requirements, you're eligible.

How fast can I start?

Our hiring process moves quickly. Most people begin training within 3–5 business days of applying.

Will I have to be on the phone or attend video calls?

No. This is strictly chat-based support. You won't be making calls or appearing on camera.

Can I work this job long-term?

Absolutely. Many of our agents have grown into leads, mentors, and trainers after just a few months.

What if I've never had a remote job before?

No problem. We provide full support, tools, and mentorship to help you succeed from day one.

Ready to Get Started?

There's no degree standing between you and your next paycheck. Just a decision to start. If you're ready to take control of your schedule, earn a stable income, and finally join a remote team that values your ability—not your credentials—**click the Apply Now button** and submit your application today.



Disclosure

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