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APPLY NOW

Remote Jobs from Home – Entry-Level Chat Support Role with Flexible Hours

Description

Position Summary

If you're actively searching for **remote jobs from home** that are flexible, beginner-friendly, and don't require phone calls or a degree, this chat-based support role might be the perfect fit. This fully remote opportunity allows you to earn between \$25–\$35 per hour helping customers for online brands—all through live chat interfaces. Whether you're new to remote work or looking to transition into online employment, this is an excellent starting point.

You'll interact with customers via text, offering support, answering questions, and providing product information. This role is ideal for those who want to work from home on their own schedule while gaining experience in digital customer service, ecommerce, and remote communications.

What You'll Be Doing

You'll be assigned live chat interactions where customers need help with basic questions—ranging from purchase assistance to account troubleshooting. You'll use ready-made templates, reference documents, and simple checklists to guide responses, escalate issues, and ensure customers feel supported.

Primary Responsibilities

Customer Interaction

- Answer incoming chat messages on company websites and portals
- Use provided scripts to respond to common customer questions
- Guide users through applying coupon codes, locating products, or resolving login issues

Issue Tracking

- Tag customer inquiries by category and urgency
- Report bugs or recurring problems through the internal system
- Escalate complex issues to a supervisor if needed

Platform Management

Hiring organization

Remote Jobs No Degree Required

Employment Type

Full-time, Part-time

Industry

Customer Service

Job Location

Remote work from: United States; Canada; Australia; United Kingdom; New Zealand; Ireland; Scotland; Sweden; Belgium; Spain; Czech Republic; Brazil; France; India; South Africa; Denmark; Germany; Philippines; Mexico; India; Indonesia; Alabama, USA; Alaska, USA; Arizona, USA; Arkansas, USA; California, USA; Colorado, USA; Connecticut, USA; Delaware, USA; Florida, USA; Georgia, USA; Hawaii, USA; Idaho, USA; Illinois, USA; Indiana, USA; Iowa, USA; Kansas, USA; Kentucky, USA; Louisiana, USA; Maine, USA; Maryland, USA; Massachusetts, USA; Michigan, USA; Minnesota, USA; Mississippi, USA; Missouri, USA; Montana, USA; Nebraska, USA; Nevada, USA; New Hampshire, USA; New Jersey, USA; New Mexico, USA; New York, USA; North Carolina, USA; North Dakota, USA; Ohio, USA; Oklahoma, USA; Oregon, USA; Pennsylvania, USA; Rhode Island, USA; South Carolina, USA; South Dakota, USA; Tennessee, USA; Texas, USA; Utah, USA; Vermont, USA; Virginia, USA; Washington, USA; West Virginia, USA; Wisconsin, USA; Wyoming, USA

- Monitor chat queue and remain logged into the system during your shift
- Ensure accurate tagging and completion notes after every customer conversation
- Review transcripts for quality assurance and compliance with brand tone

Base Salary
\$ 25 - \$ 35

A Typical Day

Early Shift

You begin your day by reviewing overnight messages and responding to customers looking for order updates. You quickly help them using tracking links and templated messages.

Date posted
April 29, 2026

Valid through
01.01.2029

Afternoon Flex Block

In the afternoon, you answer questions from customers browsing a brand's seasonal promotion. You share coupon codes, help with cart issues, and answer product-related inquiries.

Evening Catch-Up

You end your shift with a short review period where you tag flagged issues and summarize any insights about user confusion or requests that may help improve the product page design.

This Role Is Ideal For:

- Job seekers exploring **remote jobs from home** with no prior experience
- Stay-at-home parents, caregivers, and students needing flexible work
- Anyone looking to transition from traditional office work to remote employment
- Freelancers or part-time workers who want to add consistent income
- Individuals who prefer written over verbal communication

Job Requirements

Minimum

- Must be 18 years or older
- Typing speed of 35+ WPM with strong written English skills
- Ability to follow instructions and use templated responses accurately
- Reliable internet connection and access to a laptop, desktop, or tablet

Helpful (Not Required)

- Previous experience in customer service, remote work, or administrative tasks
- Basic knowledge of online shopping platforms or chat tools
- Comfort navigating web-based dashboards and multitasking between chats

Hours & Pay

- Hourly rate: \$25-\$35 per hour
- Part-time and full-time options available
- Fully remote — work from anywhere in your home

- Set your own availability and adjust as needed

Training and Setup

All new hires go through a comprehensive onboarding process where you'll learn how to use the chat dashboard, handle incoming messages, and navigate the resource library. You'll get access to templates and example chats to help you succeed from your first shift. The goal is to get you comfortable quickly, so you can begin handling real chats within days of starting.

Frequently Asked Questions

Is this available to workers outside the U.S.?

While the job prioritizes applicants in the United States, applicants from other English-speaking countries with strong grammar and reliable internet may also be considered.

Do I have to make calls or attend Zoom meetings?

No. This role is 100% written. All communication is done through live chat platforms—no video calls or phone conversations.

How fast can I start?

You can usually begin onboarding within 24–48 hours of applying. Most new team members are handling live chats within 3–5 days after training begins.

Is this a long-term role?

Yes. While the role is flexible and project-based, long-term opportunities are available for high-performing agents. Advancement to lead roles is possible for consistent performers.

Is this compatible with other jobs?

Yes. You're free to take on multiple remote roles as long as you maintain availability for your shifts and meet performance standards.

How to Apply

Click the "Apply Now" button to begin the qualification process. Once you submit your initial interest, you'll be invited to begin the onboarding program, where you'll learn the basics of the platform and start handling simulated chat tasks before moving to live assignments.

Why This Is One of the Best Remote Jobs from Home

Unlike many remote job listings that involve phone calls, sales, or aggressive outreach, this role allows you to work on your own terms—quietly and professionally from home. With strong pay, flexible hours, and no degree required, it's one of the best ways to break into online work while supporting growing digital brands. You'll gain skills in customer communication, platform usage, and digital

support—positioning you for more advanced roles in the future.

Final Thoughts

Remote jobs from home are in higher demand than ever, but it can be difficult to find legitimate, flexible, and beginner-friendly positions. This chat support role removes the guesswork, offering structured onboarding, consistent pay, and real-world experience in the digital space. If you're ready to earn from home, set your own schedule, and grow in the online job market, apply now and take the first step toward a remote career.



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