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Remote Jobs Entry Level | \$25-\$35/Hour Online Chat Assistant - Perfect for First-Time Job Seekers

Description

Finally—A Remote Job That Actually Means Entry-Level

Tired of seeing "entry-level" job posts that want 3 years of experience and a college degree? Same here. This isn't one of those. We're hiring **Remote Online Chat Assistants** for a real entry-level position that pays **\$25–\$35 an hour**, offers full training, and lets you work from the comfort of your home. If you're organized, can type fast, and know how to follow directions, you've already got what it takes.

What You'll Be Doing

You'll handle live chat conversations with customers who need help navigating accounts, checking order status, updating payment methods, and solving other basic issues. You won't need to answer phones, jump on Zoom, or do any cold outreach. Just open the chat box, respond clearly and kindly, and move on to the next person.

Daily Tasks Include

Logging into your live chat dashboard and accepting inbound messages
Using saved templates and resources to quickly respond to questions
Troubleshooting issues with orders, logins, or billing using simple internal tools
Typing clearly, quickly, and with professionalism across multiple chats at once
Summarizing every interaction accurately in the system
Tagging any complex problems for the support lead to handle later

Why This Role Is Ideal for Entry-Level Candidates

We don't expect you to have worked in customer support before
All training is included and paid—you'll learn as you go
You're judged on your output and consistency, not your background
There's no degree requirement—just show up, learn fast, and communicate well
We provide feedback and support every step of the way

Requirements (We Keep It Simple)

You must be 18+ and authorized to work in the U.S.

Hiring organization

Remote Job Recruiting

Employment Type

Full-time

Industry

Customer Service

Job Location

Remote work from: United States

Base Salary

\$ 25 - \$ 35

Date posted

May 8, 2025

Valid through

01.01.2029

You should type at least 40 words per minute

Your written communication should be clear, grammatically correct, and professional

You need a working computer (Windows or Mac) and a solid internet connection

You should have a quiet, focused space to work from home

You should be available to work at least 15 hours per week

No experience required—we'll train you fully

What You'll Get

Base hourly rate of \$25, with the opportunity to earn up to \$35/hour Biweekly pay schedule via direct deposit 100% remote role—no commuting, no dress code, no micromanaging Flexible shifts (mornings, evenings, weekends, or a mix—your choice) Team incentives, monthly recognition bonuses, and performance raises Optional transition to full-time after your first 30 days Access to benefits for full-time roles (health, dental, and vision)

A Typical Day in This Job

You clock in at your desk, open your dashboard, and jump into chat queues. The first customer can't find their account details—you verify their info and walk them through it. The second wants a refund—you check their order, send the form, and confirm it's processed. You switch between chats with confidence, using saved replies and your own tone to help. After a short break, you finish your shift with a high satisfaction rating and solid hours under your belt.

What You'll Learn on the Job

How to manage multiple conversations efficiently
How to communicate with empathy and professionalism
How to troubleshoot common customer issues
How to work independently and stay productive
How to use platforms like Zendesk, Intercom, and other live chat tools

What Team Members Say

"I was nervous about applying because I'd never worked a real job. But they trained me up in a week and now I've been with the company for 6 months. It's flexible, the pay is real, and I've never had to leave my house." – Maria C., North Carolina

"This is the only entry-level job that actually means entry-level. No hoops, no games. Just straight-up paid training and a solid schedule." – Jordan P., Illinois

Common Questions

Will I be trained?

Absolutely. We provide self-paced training with live support and paid onboarding.

Is this job full-time or part-time?

Both. You can start part-time and increase hours as your schedule allows.

Is this phone support?

Nope. This is 100% chat-based. You'll never need to take a customer call.

When do I get paid?

Every two weeks via direct deposit.

Can I move up in the company?

Yes! We promote based on performance, not on education or previous experience.

Apply Now

Don't waste another day scrolling through jobs that ask for what you don't have. If you're ready to start working from home, earning great money, and building remote experience, this is your sign. **Click the Apply Now button** to get started. We're hiring now—and your new job could be just a few days away.



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