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APPLY NOW

Online Position Social Media - Digital Chat
Customer Support | \$25-\$35/hr | Work from
Anywhere, No Phone Calls or College Degree
Required

Description

Job Title: Remote Live Chat Customer Support (Social Media Integration)

Compensation: \$25-\$35/hour

Location: Remote - Global Applicants Welcome

Schedule: Flexible (5-40 hours/week)

Experience Required: None

Education Required: No degree required

Position Overview

A direct-to-consumer lifestyle products brand with a rapidly expanding social media presence is seeking team members for **Remote Job Social Media** positions in live chat customer support. This role is designed for people who want to earn a consistent hourly income by assisting customers through digital chat platforms—without ever needing to hop on a call or attend a meeting.

You'll interact with customers who message the brand via Instagram, Facebook, or website chat tools, answering questions, solving problems, and offering product guidance using pre-written templates and brand scripts.

What You'll Be Doing

Your work will be fully chat-based, offering real-time help to customers reaching out through social media and the website's built-in messaging system.

Key Responsibilities:

- Handle inbound messages through Instagram DMs, Facebook Messenger, and live site chat
- Help users apply discounts, find products, manage subscriptions, and check order statuses
- Use a mix of saved responses and light personalization to maintain a friendly, helpful tone
- Log all chat activity and submit shift recaps as part of quality control
- Escalate technical issues or special requests to the appropriate team members
- Ensure each interaction reflects the brand's social voice and professionalism

Why This Role Is Great for Remote Social Media Job Seekers

Hiring organization

Work From Home Chat Support

Employment Type

Full-time, Part-time

Industry

Customer Service

Job Location

Remote work from: United States; Canada; Australia; United Kingdom; New Zealand; Ireland; Scotland; Sweden; Belgium; Spain; Czech Republic; Brazil; France; India; South Africa; Denmark; Germany; Philippines; Mexico; India; Indonesia; Alabama, USA; Alaska, USA; Arizona, USA; Arkansas, USA; California, USA; Colorado, USA; Connecticut, USA; Delaware, USA; Florida, USA; Georgia, USA; Hawaii, USA; Idaho, USA; Illinois, USA; Indiana, USA; Iowa, USA; Kansas, USA; Kentucky, USA; Louisiana, USA; Maine, USA; Maryland, USA; Massachusetts, USA; Michigan, USA; Minnesota, USA; Mississippi, USA; Missouri, USA; Montana, USA; Nebraska, USA; Nevada, USA; New Hampshire, USA; New Jersey, USA; New Mexico, USA; New York, USA; North Carolina, USA; North Dakota, USA; Ohio, USA; Oklahoma, USA; Oregon, USA; Pennsylvania, USA; Rhode Island, USA; South Carolina, USA; South Dakota, USA; Tennessee, USA; Texas, USA; Utah, USA; Vermont, USA; Virginia, USA; Washington, USA; West Virginia, USA; Wisconsin, USA; Wyoming, USA

- You're looking for a real **remote job related to social media** with no calls or content creation
- You want to earn \$25-\$35/hr doing structured, written communication work
- You enjoy customer support, but only when it's quiet, focused, and voice-free
- You want flexible scheduling and reliable weekly pay
- You're comfortable using digital platforms and communicating via chat

Base Salary

\$ 25 - \$ 35

Date posted

April 29, 2026

Valid through

01.01.2029

Minimum Requirements

- A laptop, desktop, or tablet device
- Reliable internet connection (10 Mbps minimum recommended)
- Typing speed of 40+ WPM
- Strong written English and attention to detail
- Availability for 5-40 hours per week
- Willingness to complete paid training and follow internal SOPs

Pay & Benefits

- \$25-\$35/hour depending on performance and responsiveness
- Paid weekly or biweekly via PayPal, Wise, or direct deposit
- Fully remote onboarding and training included
- No voice or video communication—entirely chat-based
- Schedule flexibility (nights, weekends, or split shifts available)
- Promotion and bonus opportunities after 60 days

A Day in the Role

You begin your shift responding to social media messages—someone wants to know if their coupon code still works, so you reply with a templated response and a product link. Another customer asks for shipping info—you grab their tracking details and share it. After 3-4 hours of focused work, you log your shift and wrap for the day.

What Others Are Saying

"I never thought I'd find a remote job that tied into social media without needing to be on camera. This has been the perfect fit." - Kelsey J., Florida

"Working from Europe, I've been able to take overnight U.S. shifts that pay well and let me stay off the phone entirely." - Anton B., Sweden

FAQs**Q: Do I need to manage or post on social media accounts?**

A: No. You only respond to customer messages—not manage the brand page or content.

Q: Are phone calls part of the job?

A: Never. All support is provided via chat—no voice, video, or live meetings required.

Q: Do I need prior experience?

A: No experience is required. Paid training is provided.

Q: Can I apply if I'm not in the U.S.?

A: Yes. This opportunity is open worldwide.

Apply Now

If you're ready to earn great pay in a real **remote job focused on social media chat support**, click the **Apply Now button** to begin your application. Roles are filling quickly and training starts every week—don't miss your chance to join a fast-moving digital brand and start earning from anywhere.



Disclosure

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