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**APPLY NOW**

## Freelance IT Support Work from Home as a Live Chat Agent Start at 25 to 35 Per Hour

### Description

**Remote IT Careers | Entry-Level IT Support Specialist | \$25-\$35/hr**

**Start Your Career in IT—No Prior Experience Needed to Become an Entry-Level IT Support Specialist**

Do you want to kickstart your career in the tech world with a high-paying, flexible job you can do from home? We're looking for tech-savvy individuals to join our team as Entry-Level IT Support Specialists. Whether you're a self-taught tech enthusiast or someone eager to learn, this is your opportunity to get into the IT industry. With comprehensive training and support, you'll gain hands-on experience that will lay the foundation for your IT career. Earn between \$25-\$35 per hour while working remotely, solving technical challenges, and being part of a supportive and innovative team.

### About the Role

As a Remote IT Support Specialist, your primary responsibility will be to assist customers and employees in troubleshooting technical issues. You will be working with both hardware and software challenges, helping people navigate their way through tech problems with confidence.

This position is perfect for those who have a passion for technology and problem-solving, enjoy helping others, and want to work from home while developing their skills. Your day-to-day tasks will include answering support tickets, guiding customers through technical troubleshooting steps, and ensuring that their experience is as seamless as possible.

You will gain hands-on experience in troubleshooting common IT issues, learning about a variety of systems, and gaining exposure to essential IT concepts that will give you a head start in your IT career.

### What You'll Do

- **Technical Assistance:** Respond to IT support requests from customers and employees, helping to troubleshoot software, hardware, and connectivity issues.
- **Problem Solving:** Use your training to diagnose problems, identify solutions, and provide step-by-step guidance to resolve technical challenges.
- **Customer Support:** Communicate clearly with users of all skill levels,

### Hiring organization

Remote Job Recruiting

### Employment Type

Full-time, Part-time

### Industry

Customer Service

### Job Location

Remote work from: United States

### Base Salary

\$ 25 - \$ 35

### Date posted

March 20, 2026

### Valid through

01.01.2029

ensuring that they understand how to resolve their issues. Your patience and clear communication will make all the difference.

- **System Maintenance:** Assist with routine system checks, updates, and maintenance tasks to keep systems running smoothly.

### Why You Should Apply

- **No Experience Needed:** We provide all the training you need to succeed, from basic IT principles to more advanced troubleshooting techniques.
- **Work from Home:** Enjoy the flexibility of remote work, creating a workspace that allows you to focus and succeed.
- **Earn \$25-\$35/hr:** We offer competitive pay for your dedication to providing excellent IT support.
- **Career Growth Opportunities:** Start as an IT Support Specialist and grow into roles such as System Administrator, Network Specialist, or even IT Project Manager. We are committed to helping you build a long-term career in IT.

### A Day in the Life

You begin your day by logging in to check your support tickets. The first request comes from an employee who is having trouble connecting to the company's VPN. You patiently walk them through the process, ensuring they understand each step, and help them regain access to their work environment.

Later, a customer reaches out because they are having difficulty installing software. You guide them through the process, explaining what each prompt means so that they feel comfortable completing similar tasks in the future. Your clear communication and empathy turn a potentially frustrating experience into a positive one.

In the afternoon, you join a virtual meeting with your IT team to discuss new troubleshooting techniques and best practices for customer support. You enjoy the sense of camaraderie and the opportunity to learn from others in the IT field.

### Who We're Looking For

- **Tech Enthusiasts:** You have a passion for technology and enjoy staying up-to-date with the latest trends. Your interest in how things work drives your curiosity.
- **Problem Solvers:** You enjoy troubleshooting and finding effective solutions. You have a logical mindset and a knack for resolving challenges.
- **Strong Communicators:** You can communicate technical concepts in a way that's easy for anyone to understand. Your ability to simplify the complex makes you a valuable resource.
- **Patient and Empathetic:** You genuinely care about helping others and are patient in guiding people through technical issues, regardless of their experience level.

### Why This Job Matters

Technology is at the heart of modern businesses, and keeping it running smoothly is crucial to their success. As a Remote IT Support Specialist, you will be the first point of contact for technical issues, helping customers and employees navigate through challenges and get back to what they do best.

Your assistance will ensure that users feel supported, empowered, and confident in

using technology. You'll be contributing to a positive experience that makes technology accessible and functional for everyone involved.

### **Career Advancement Opportunities**

We believe in promoting from within and supporting the growth of our team members. Whether you want to specialize in a specific area of IT, take on a leadership role, or explore new opportunities in network administration or cybersecurity, we provide the resources and training to help you advance.

Our promote-from-within philosophy ensures that as you gain experience, you will have opportunities to take on more responsibilities, expand your role, and develop into positions that align with your career aspirations.

### **Training and Support**

We understand that stepping into a new role in IT can be both exciting and challenging. That's why we provide comprehensive training that includes everything from foundational IT knowledge to hands-on troubleshooting exercises.

Training is ongoing, with interactive learning modules, workshops, and regular feedback from supervisors and peers to help you continuously improve. We are dedicated to your success and will ensure you feel confident and supported as you learn and grow.

### **Team Culture**

Remote work doesn't mean working alone. We're committed to creating a supportive and collaborative team culture, even while working remotely. Regular virtual meetings, team-building activities, and knowledge-sharing sessions ensure everyone feels connected and valued.

We celebrate successes, learn from challenges, and value every contribution. When you join us, you become part of a team that cares about your growth, your well-being, and your success.

### **How to Succeed in Remote IT Support**

To succeed as a Remote IT Support Specialist, it's essential to create a focused workspace with minimal distractions. Time management is key—organize your day to ensure you address all support tickets promptly and provide high-quality service.

Clear communication is crucial—stay connected with your team, participate in meetings, and ask questions whenever you need clarification. Approach each issue with patience and a willingness to help, and you will succeed in this role.

Use the resources provided to continually improve your skills, and embrace every learning opportunity. With dedication, a proactive attitude, and a love for solving problems, you will thrive in this role.

### **Why Choose Remote IT Careers?**

Working as an Entry-Level IT Support Specialist offers the flexibility of remote work, the excitement of solving technical challenges, and the opportunity to start your career in IT—all from the comfort of your home. Forget the traditional office—this role allows you to work independently while being part of a knowledgeable and supportive team.

With competitive pay, opportunities for advancement, and a focus on skill development, this position is more than just a job—it's the start of your journey in IT. We are committed to helping you grow every step of the way.

### Team Testimonials

“Starting my career as an IT Support Specialist has been an incredible journey. The training provided was thorough, and I love the flexibility of working from home. It’s rewarding to solve problems and know that I’m making a difference in someone’s day.” – Jamie, IT Support Specialist

“I joined with minimal IT experience, but the guidance from my team made all the difference. I’ve learned so much, and I love being part of a company that values learning and growth. The ability to work from home is just the icing on the cake.” – Alex, IT Support Specialist

### How to Apply

Are you ready to start your career in IT as a Remote IT Support Specialist? Click the “Apply Now” button below. We’re looking for motivated individuals who are excited to learn, solve problems, and grow—all while working remotely.

Apply today and take the first step towards an exciting, flexible, and rewarding career in IT support!



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