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APPLY NOW

Online Store Customer Support Jobs – Chat Representative for E-Commerce | Earn \$25-\$35 Per Hour

Description

Remote Customer Support Roles | \$25-\$35 Per Hour

How to Apply: Visit [RemoteJobRecruiting.com](https://remotejobrecruiting.com) and click “Apply Now” to get started.

Empower Your Career with Flexible Remote Work

Our client is hiring for Live Chat Customer Support roles that pay \$25-\$35 per hour. This is a fully remote position that allows you to work from home, assisting customers in real-time. Build valuable skills and enjoy the flexibility to create a career on your terms.

Responsibilities

Engage with Customers: Provide friendly and professional support to customer inquiries via live chat.

Solve Problems Effectively: Tackle billing issues, order tracking, and account troubleshooting, escalating when necessary.

Manage Customer Requests: Process refunds, returns, and other service requests efficiently and accurately.

Stay Knowledgeable: Learn about the client’s offerings to provide informed, helpful responses.

Keep Detailed Records: Document customer interactions thoroughly to ensure seamless follow-ups and collaboration.

Collaborate as a Team: Work with colleagues to improve workflows and deliver exceptional customer service.

A Typical Day

Morning Tasks: Log into the live chat system, review updates, and assist customers with simple inquiries like password resets or product availability.

Midday: Handle more detailed concerns such as resolving billing disputes or guiding customers through subscription changes. Participate in a team meeting to share insights and strategies.

Afternoon: Wrap up by following up on unresolved cases, finalizing refund requests, and attending a training session to refine your skills.

Qualifications

Hiring organization

Remote Customer Service Chat Jobs

Employment Type

Full-time

Industry

Customer Service

Job Location

Remote work from: United States; Canada; United Kingdom; Australia; New Zealand

Base Salary

\$ 25 - \$ 35

Date posted

March 20, 2026

Valid through

01.01.2029

Entry-Level Friendly: No prior experience is required—training will be provided.
Strong Communicator: You excel at writing professional and empathetic responses.
Problem Solver: You approach challenges with critical thinking and efficiency.
Tech Basics: Familiarity with live chat tools or Google Workspace is a bonus but not mandatory.
Detail-Oriented: Manage multiple conversations while maintaining accuracy and professionalism.
Remote-Ready Workspace: Have a distraction-free area with a stable internet connection.
Flexible Availability: Be open to working evenings, weekends, or holidays when needed.

Tips for Success

Plan Your Day: Set clear work hours and incorporate regular breaks for maximum productivity.
Optimize Your Environment: Create a workspace that minimizes distractions and enhances focus.
Focus on Customer Needs: Deliver tailored, empathetic solutions that create positive experiences.
Engage with Your Team: Collaborate with colleagues to share insights and improve service quality.
Leverage Training Tools: Use available resources to build confidence and refine your skills.

Why You'll Love This Job

Competitive Pay: Earn \$25-\$35 per hour while working remotely.
Paid Training: Comprehensive onboarding ensures you're set up for success.
Flexibility: Work from home on a schedule that fits your life.
Career Advancement: Opportunities for growth and specialization as you gain experience.
Recognition and Rewards: Be acknowledged for your efforts with bonuses and incentives.

FAQs

What is the pay for this role? This position offers \$25-\$35 per hour, based on performance and experience.
Do I need prior experience? No, this role is designed for beginners with full training included.
What equipment is required? A computer, reliable internet, and a quiet workspace are necessary.
What are the working hours? Flexible scheduling is available, including evenings, weekends, and holidays.
What type of training will I receive? Paid training equips you with the tools needed for live chat success.

Apply Now

Visit **RemoteJobRecruiting.com** and click "Apply Now" to start your application. No resumes or cover letters are required—just a simple process to launch your career.

Why This Role Stands Out

This opportunity combines competitive pay, full training, and flexible hours, making it perfect for anyone seeking a rewarding remote career. Gain valuable skills, help customers, and work from home on your schedule. Apply today at **RemoteJobRecruiting.com** and join the team as a Live Chat Customer Support Agent.



Disclosure

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