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**APPLY NOW**

Remote Customer Support Chat Assistant – Entry-Level Role with Weekly Pay

Description

Position Summary

Our client, a global brand in the lifestyle and personal care market, is expanding its 24/7 customer support operations and hiring Remote Customer Support Chat Assistants. This fully online, chat-based role offers flexible scheduling and does not require a college degree or any prior work experience. If you're looking for a remote job where you can work from anywhere, communicate through text only, and get paid weekly, this opportunity could be the ideal fit for your goals.

In this position, you'll engage with customers through the company's live messaging platform, answering questions, resolving issues, and guiding shoppers through their online experience. You'll never have to pick up a phone or appear on camera. Every conversation is conducted through typing, using easy-to-follow templates and internal tools to keep your responses fast, accurate, and supportive.

What You'll Be Doing

Live Chat-Based Customer Support

You'll respond to real-time messages from customers browsing the client's website. Topics often include product inquiries, checkout help, return policies, and discount code troubleshooting. You'll use your communication skills and tools provided to answer these questions clearly and courteously.

Using Prewritten Scripts

Rather than typing everything from scratch, you'll have access to a database of prewritten replies that cover most customer scenarios. This helps you respond faster while maintaining professionalism.

Escalating Technical or Billing Issues

When issues are too complex or outside your area of responsibility, you'll escalate the chat using a simple ticketing system. No guesswork—just follow the protocol.

Tagging and Classifying Conversations

Each chat will be labeled for future reference, allowing for easy tracking and

Hiring organization

Remote Jobs No Degree Required

Employment Type

Full-time, Part-time

Industry

Customer Service

Job Location

Remote work from: United States; Canada; Australia; United Kingdom; New Zealand; Ireland; Scotland; Sweden; Belgium; Spain; Czech Republic; Brazil; France; India; South Africa; Denmark; Germany; Philippines; Mexico; India; Indonesia; Alabama, USA; Alaska, USA; Arizona, USA; Arkansas, USA; California, USA; Colorado, USA; Connecticut, USA; Delaware, USA; Florida, USA; Georgia, USA; Hawaii, USA; Idaho, USA; Illinois, USA; Indiana, USA; Iowa, USA; Kansas, USA; Kentucky, USA; Louisiana, USA; Maine, USA; Maryland, USA; Massachusetts, USA; Michigan, USA; Minnesota, USA; Mississippi, USA; Missouri, USA; Montana, USA; Nebraska, USA; Nevada, USA; New Hampshire, USA; New Jersey, USA; New Mexico, USA; New York, USA; North Carolina, USA; North Dakota, USA; Ohio, USA; Oklahoma, USA; Oregon, USA; Pennsylvania, USA; Rhode Island, USA; South Carolina, USA; South Dakota, USA; Tennessee, USA; Texas, USA; Utah, USA; Vermont, USA; Virginia, USA; Washington, USA; West Virginia, USA; Wisconsin, USA; Wyoming, USA

reporting. You'll be trained to select the right tags and note any helpful context for the next team member.

Supporting Multiple Customers at Once

On average, you'll be expected to handle 2–4 simultaneous chats during peak hours. The chat software includes notifications and an intuitive layout to help you stay organized.

A Day in the Life

After logging into the secure chat platform from your home office, you'll review any new updates or policies. Then, once you mark yourself available, customer messages will begin arriving in your queue. With browser-based tools and templated responses at your fingertips, you'll reply to each customer quickly and efficiently. You'll work independently while remaining in contact with a shift supervisor who's always available for support. Scheduled breaks are included in your shift, and performance reviews are offered monthly to help you grow.

Required Skills & Qualifications

- No degree required
- No experience necessary—training is provided
- Strong English reading and writing skills
- Basic familiarity with navigating websites and apps
- Typing speed of at least 35 WPM recommended
- Stable high-speed internet connection
- Access to a laptop or desktop computer (not a phone or tablet)
- Ability to stay focused in a remote work environment

How to Thrive in a Remote Role

Set Up a Dedicated Workspace

Even a small, quiet corner of your home can become your chat station. Consistency helps reduce distractions and improve your focus during shifts.

Use the Tools Available

You'll have access to response templates, help documents, and real-time support. Use these tools instead of improvising—accuracy is more important than speed.

Check Metrics Regularly

You'll receive weekly updates on your chat performance, including response times and satisfaction ratings. Tracking this data helps you improve over time.

Stay Plugged into the Team

Team chat channels keep you connected with your shift lead and other agents. Ask questions, share tips, and stay informed of any platform updates.

Perks & Benefits

- Pay: \$25–\$35 per hour depending on shift and performance

Base Salary

\$ 25 - \$ 35

Date posted

June 25, 2025

Valid through

01.01.2029

- Weekly payouts via standard payment platforms
- Work remotely from anywhere in the world
- Flexible scheduling – choose between part-time or full-time
- All work is done via live chat – no phone calls required
- Step-by-step training and documentation provided
- Access to professional development and internal promotions

Frequently Asked Questions

Is this position open internationally?

Yes. Candidates from all countries are welcome to apply, as long as they meet the technical requirements and are proficient in written English.

How long does training take?

Training is self-paced and typically completed in 2–4 days. You'll have access to demo chats, instructional videos, and live practice sessions.

Is this a temporary or permanent role?

The company hires for long-term positions. While you can work part-time, the goal is to build a reliable support team that grows with the brand.

Will I be required to do any sales?

No cold selling is involved. You may guide customers to the correct product, but there are no quotas, upsells, or commissions.

Do I need to download any special software?

No. All tools are accessible through your web browser. You will receive login credentials and onboarding materials via email after acceptance.

How to Apply

Fill out the short application form, including your availability, internet setup, and device specs. Once approved, you'll receive a link to begin your training and choose your preferred shift slots. The process is streamlined for fast onboarding, and no fees or third-party approvals are required.

Why This Remote Job Is Perfect for You

If you're looking for a legitimate online job with zero cold calling, full flexibility, and real weekly pay, this Customer Support Chat Assistant position checks every box. With no degree or past experience needed, this is one of the few remote roles that offers predictable income and total schedule freedom. Whether you're in school, caring for family, or simply want to avoid the daily commute, this role is your gateway into the growing world of remote work. Apply today to start your journey as a fully remote support professional.

**APPLY NOW**

Disclosure

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