

<https://remotejobrecruiting.com/job/remote-customer-chat-support-role-entry-level-no-degree-needed/>



APPLY NOW

Remote Customer Chat Support Role – Entry-Level, No Degree Needed

Description

Job Snapshot

A direct-to-consumer wellness brand is expanding its virtual customer support division and is actively hiring Live Chat Assistants. This position is fully remote, does not require any previous job experience, and is open to individuals without a college degree. If you're looking for an online opportunity to work from home, communicate through messaging, and build valuable skills in customer engagement, this could be the right fit for you.

Job Responsibilities

Provide Real-Time Support via Chat

You'll interact with customers in real-time using the company's live chat system. These chats usually involve helping customers track orders, learn more about the brand's products, make purchase decisions, or manage account access. All communication is text-based—no voice calls or Zoom meetings involved.

Follow Pre-Written Guidance

Instead of improvising answers, you'll use the company's database of responses, templates, and tools to help guide your chats. This makes it possible to deliver excellent customer service even if it's your first job.

Escalate Issues When Necessary

You won't be expected to solve everything yourself. If a customer needs assistance beyond your authority (such as a refund or system error), you'll use a built-in tool to escalate the conversation to a specialized support agent.

Tagging and Documentation

At the end of each interaction, you'll label the conversation and write a quick summary. This helps the team track the nature of incoming chats and improves the customer journey for future interactions.

What to Expect Day to Day

Hiring organization

Remote Job Recruiting

Employment Type

Full-time, Part-time

Industry

Customer Service

Job Location

Remote work from: United States; Canada; Australia; United Kingdom; New Zealand; Ireland; Scotland; Sweden; Belgium; Spain; Czech Republic; Brazil; France; India; South Africa; Denmark; Germany; Philippines; Mexico; India; Indonesia; Alabama, USA; Alaska, USA; Arizona, USA; Arkansas, USA; California, USA; Colorado, USA; Connecticut, USA; Delaware, USA; Florida, USA; Georgia, USA; Hawaii, USA; Idaho, USA; Illinois, USA; Indiana, USA; Iowa, USA; Kansas, USA; Kentucky, USA; Louisiana, USA; Maine, USA; Maryland, USA; Massachusetts, USA; Michigan, USA; Minnesota, USA; Mississippi, USA; Missouri, USA; Montana, USA; Nebraska, USA; Nevada, USA; New Hampshire, USA; New Jersey, USA; New Mexico, USA; New York, USA; North Carolina, USA; North Dakota, USA; Ohio, USA; Oklahoma, USA; Oregon, USA; Pennsylvania, USA; Rhode Island, USA; South Carolina, USA; South Dakota, USA; Tennessee, USA; Texas, USA; Utah, USA; Vermont, USA; Virginia, USA; Washington, USA; West Virginia, USA; Wisconsin, USA; Wyoming, USA

- Log into the dashboard at your scheduled shift time
- Begin accepting incoming live chat messages
- Assist 1–3 customers at a time, depending on volume
- Use quick-reply tools, macros, and internal resources to answer questions
- Flag any complex issues to senior agents and return to the chat queue
- Clock out from the system after wrapping up chats and tagging conversations

Base Salary

\$ 25 - \$ 35

Date posted

April 29, 2026

Valid through

01.01.2029

Candidate Requirements

- No college education required
- No customer service or remote job background needed
- Comfortable typing quickly and clearly
- Basic familiarity with navigating websites and online dashboards
- Ability to follow instructions and respond with empathy
- Must have a reliable internet connection and a quiet workspace

Technology Needed

- Laptop or desktop computer with updated browser (Chrome or Firefox preferred)
- Internet speed of at least 10 Mbps download
- No mobile devices or tablets—this role requires a full keyboard setup

Compensation and Benefits

- Competitive pay starting at \$25 per hour
- Weekly payments sent via direct deposit
- Fully remote – work from home or anywhere quiet
- Flexible hours available, including night and weekend shifts
- Supportive remote environment with access to help if needed
- Training provided—no upfront cost or prior experience necessary

Training Timeline

Upon acceptance, you'll receive login credentials for a private training portal. Training modules walk you through the platform, response techniques, and escalation procedures. You'll complete short quizzes and participate in a few mock chats before being scheduled for live shifts. Most new hires are fully trained and active within 3–5 business days.

Is This Role Right for You?

- You enjoy helping people and communicating through writing
- You're looking for a job that doesn't require a degree or resume
- You want to work from home but avoid phones or video calls
- You're self-motivated, reliable, and detail-oriented
- You're available to work at least 15 hours per week

Frequently Asked Questions

Do I need any certifications?

No certifications, degrees, or licenses are required. Everything you need to know is taught in the onboarding process.

Can I work nights or weekends?

Yes, many agents choose to work evening or weekend shifts to fit their schedules. Shifts are flexible and offered 24/7.

Is this role available globally?

Yes. This is a remote-friendly position available to applicants worldwide, as long as you meet technical requirements and can communicate in English.

What happens after I apply?

You'll receive an email with further instructions on how to access the training portal. Once you complete the modules and assessments, you'll begin scheduling your first shifts.

Get Started Now

This is more than just a temporary gig—it's a real chance to gain skills in remote communication, customer service, and digital tools without jumping through hoops like resumes or interviews. If you're ready to type, learn, and earn from home, this entry-level Live Chat Support position could be the breakthrough you've been looking for. Get started today and join a growing team that values flexibility, learning, and impact.



Disclosure

Disclaimer: Please note that RemoteJobRecruiting.com is NOT a recruitment agency. We are not an agent or representative of any employer.

Marketing Disclosure: This website is a marketplace. As such you should know that the owner has a monetary connection to the product and services advertised on the site. The owner receives payment whenever a qualified lead is referred but that is the extent of it.

Be sure to check out our partner sites at [Jobtacular](#)