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APPLY NOW

Remote Chat Support Jobs – Customer Service Role | \$25–\$35/hr | Fully Remote, No Experience Needed

Description

Job Title: Remote Live Chat Customer Support Representative
Compensation: \$25–\$35/hour
Location: Work from Anywhere – 100% Remote
Schedule: Flexible (5–40 hours/week)
Experience Required: None
Education Required: No degree required

Position Overview

A fast-scaling global digital product retailer is expanding its remote customer service operations and hiring for **Remote Chat Support Jobs** focused on live messaging. This role is perfect for those looking to enter remote work without prior experience or a degree. You'll be the front line of communication with customers, offering guidance, troubleshooting support, and product information—all through live chat.

If you want to start earning from home with flexible hours and zero phone calls, this role provides everything you need: structure, training, and a supportive team—while still letting you work independently.

What You'll Be Doing

As a **Live Chat Customer Support** agent, you'll assist shoppers and users through real-time chat support using web-based platforms and brand templates.

Key Responsibilities:

- Handle incoming live chat messages on websites and social media
- Help users with account access, order tracking, refunds, and promotions
- Recommend products based on customer preferences using scripted tools
- Document your chats and log completed tasks after each shift
- Use templates to maintain response speed, tone, and brand consistency
- Escalate technical concerns or policy-related questions as needed

Why This Is a Great Entry-Level Opportunity

- You're searching for **remote chat support jobs** that don't require experience
- You want a reliable income with real responsibilities—not just a survey site or gig

Hiring organization

Work From Home Customer Service Jobs No Experience Needed

Employment Type

Full-time, Part-time

Industry

Customer Service

Job Location

Remote work from: United States; Canada; Australia; United Kingdom; New Zealand; Ireland; Scotland; Sweden; Belgium; Spain; Czech Republic; Brazil; France; India; South Africa; Denmark; Germany; Philippines; Mexico; India; Indonesia; Alabama, USA; Alaska, USA; Arizona, USA; Arkansas, USA; California, USA; Colorado, USA; Connecticut, USA; Delaware, USA; Florida, USA; Georgia, USA; Hawaii, USA; Idaho, USA; Illinois, USA; Indiana, USA; Iowa, USA; Kansas, USA; Kentucky, USA; Louisiana, USA; Maine, USA; Maryland, USA; Massachusetts, USA; Michigan, USA; Minnesota, USA; Mississippi, USA; Missouri, USA; Montana, USA; Nebraska, USA; Nevada, USA; New Hampshire, USA; New Jersey, USA; New Mexico, USA; New York, USA; North Carolina, USA; North Dakota, USA; Ohio, USA; Oklahoma, USA; Oregon, USA; Pennsylvania, USA; Rhode Island, USA; South Carolina, USA; South Dakota, USA; Tennessee, USA; Texas, USA; Utah, USA; Vermont, USA; Virginia, USA; Washington, USA; West Virginia, USA; Wisconsin, USA; Wyoming, USA

- You prefer written communication and working without distractions
- You need flexibility to choose when and how long you work
- You're comfortable following structured responses and working independently

Minimum Requirements

- Laptop, desktop, or tablet with a modern web browser
- Stable internet connection (10 Mbps minimum)
- Typing speed of 40 WPM or better
- Fluent written English with good grammar and tone
- 5-40 hours per week of flexible availability
- Commitment to complete a short, paid training module

Pay & Benefits

- \$25-\$35 per hour depending on shift type and chat quality
- Weekly or biweekly payments via PayPal, Wise, or direct deposit
- Fully paid training and live chat templates provided
- 100% written communication—no phone or video calls
- Flexible scheduling across all time zones
- Long-term growth potential within the team

A Typical Shift

You check in and review the queue of live chats. A customer has a question about a product feature—you guide them to the correct page and share a helpful tip. Another user wants help applying a discount—you walk them through the steps using a saved template. After assisting several customers, you complete your shift log and sign out—no calls, no meetings, just pure chat support.

What Others Say About the Role

"This was the first online job I felt was legit. No calls, great support, and I set my own hours." – Mateo R., Spain

"Remote chat support jobs are hard to come by. This one is real and beginner-friendly." – Brielle C., Ohio

FAQs

Q: Do I need to have chat support experience?

A: No. You'll receive full training and easy-to-follow templates.

Q: Will I have to talk on the phone?

A: No. This job is entirely chat-based. No phones or video meetings involved.

Q: Can I choose my own schedule?

A: Yes. You'll select preferred time blocks during onboarding.

Q: Can I apply if I live outside the U.S.?

A: Yes. This role is open worldwide for qualified applicants.

Apply Now

Looking for real, high-paying **remote chat support jobs** you can start without experience? Click the **Apply Now button** to begin your application. Onboarding happens weekly and positions fill quickly. Join the growing world of chat-based

Base Salary

\$ 25 - \$ 35

Date posted

April 29, 2026

Valid through

01.01.2029

support and work your way—remotely.



Disclosure

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