

APPLY NOW

Remote Chat Support Associate – Work from Home, No Sales, Weekly Pay | \$25–\$35/hr

Description

Job Title: Remote Chat Support Associate

Compensation: \$25–\$35 per hour, weekly payouts via direct deposit

Location: Fully Remote – Open to applicants worldwide

Schedule: Self-scheduled shifts, 4–8 hours each, 15–40 hours/week

Experience Required: No experience needed

Education Required: No college or degree necessary

Company Snapshot

A fast-growing customer success firm serving the digital products industry is hiring for fully remote **chat support jobs remote** to help customers resolve their questions with no phone involvement. As more companies move support to text-based formats, this role is ideal for someone looking for structured, consistent work from home that doesn't require sales or experience.

Position Overview

As a Chat Support Associate, you'll assist customers through a secure messaging dashboard. You'll respond to questions about subscriptions, payments, discounts, and account access. Everything is pre-scripted and backed by internal SOPs and guidance tools.

What You'll Be Doing

- Handle inbound chat requests and reply using templates
- Guide customers through steps like resetting passwords or applying promo codes
- Escalate complex issues to technical support when necessary
- Maintain accurate tagging and notes for analytics
- Keep a calm, courteous written tone in all communication

Why People Choose This Role

- 100% written communication—no voice, phone, or video
- Set your schedule weekly based on your availability
- Weekly payments with a clear path to pay increases
- Built-in templates and training means no guesswork
- Legit, structured remote work with no sales requirements

Minimum Requirements

- Laptop or desktop with Google Chrome
- Stable internet connection (10 Mbps or better)
- Typing speed: 45+ WPM
- Solid written English and basic digital literacy
- Independent focus and good attention to detail

Hiring organization

Remote Job Recruiting

Employment Type

Full-time, Part-time

Industry

Customer Service

Job Location

Remote work from: United States; Canada; Australia; United Kingdom; New Zealand; Ireland; Scotland; Sweden; Belgium; Spain; Czech Republic; Brazil; France; India; South Africa; Denmark; Germany; Philippines; Mexico; India; Indonesia; Alabama, USA; Alaska, USA; Arizona, USA; Arkansas, USA; California, USA; Colorado, USA; Connecticut, USA; Delaware, USA; Florida, USA; Georgia, USA; Hawaii, USA; Idaho, USA; Illinois, USA; Indiana, USA; Iowa, USA; Kansas, USA; Kentucky, USA; Louisiana, USA; Maine, USA; Maryland, USA; Massachusetts, USA; Michigan, USA; Minnesota, USA; Mississippi, USA; Missouri, USA; Montana, USA; Nebraska, USA; Nevada, USA; New Hampshire, USA; New Jersey, USA; New Mexico, USA; New York, USA; North Carolina, USA; North Dakota, USA; Ohio, USA; Oklahoma, USA; Oregon, USA; Pennsylvania, USA; Rhode Island, USA; South Carolina, USA; South Dakota, USA; Tennessee, USA; Texas, USA; Utah, USA; Vermont, USA; Virginia, USA; Washington, USA; West Virginia, USA; Wisconsin, USA; Wyoming, USA

Pay and Shifts

Starting pay: \$25/hour

Performance increase: \$30–\$35/hour after 30 QA-approved shifts

Work any time—day, night, or weekends. Minimum commitment of 15 hours/week. All scheduling is done through a live dashboard where you select available shifts.

Training & Onboarding Timeline

- Complete a 2-hour online orientation
- Practice using simulated chats and saved replies
- Begin live, paid shifts within 3–5 business days

Sample Day on the Job

You log in for a 12 PM–6 PM shift. You help three users: one who can't locate their account dashboard, another needing help with a coupon code, and a third wanting to update their payment method. All tickets are handled in a calm, focused chat environment—no sales, no talking, no meetings.

Real Voices from Current Reps

"I like the structure and peace of the job. It's not chaotic, and the support team really sets you up for success." – *Janine L., Boise, ID*

"This is the first job I've had where I don't have to put on a headset or make a sales pitch. Just real, useful work." – *Tomás E., Madrid, ES*

FAQs

Do I have to talk on the phone?

No. This role is strictly chat-based—no voice or video required.

Can I work full-time hours?

Yes. You can work up to 40 hours/week or as little as 15 hours/week.

Do I need experience in tech support?

No experience is needed. We provide everything you need to succeed.

Apply Now – Real Remote Support With Real Pay

Click the Apply Now button to apply for one of the most reliable **chat support jobs remote**. Pick your schedule, work from anywhere, and never deal with phones or scripts again.



Disclosure

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Base Salary

\$ 25 - \$ 35

Date posted

June 6, 2025

Valid through

01.01.2029

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