

APPLY NOW

Online Chat Support Associate Work from Anywhere | \$25-\$35/hr | No Phone Required

Description

Job Title: Remote Live Chat Support Associate
Pay Range: \$25-\$35/hour
Location: Fully Remote – Open to Global Applicants
Schedule: Flexible Shifts (15-35 hours/week)
Experience Required: None
Education: Not required

About the Role

Our client, a customer-focused digital services provider, is hiring **Remote Chat Support Associates** to assist with online customer service via live chat platforms. If you're searching for "chat support jobs remote," this is an ideal entry-level position with real pay, paid training, and no phone calls involved.

This is a fully remote, written-only position. You'll respond to inbound messages, resolve questions using pre-written templates, and escalate issues to internal teams when needed. It's structured, quiet work you can do from anywhere with a reliable internet connection.

What You'll Do

You'll be assigned a daily chat queue and work through tickets during your preferred shift hours. All tools and templates will be provided during onboarding.

Key responsibilities:

- Responding to inbound customer messages via live chat
- Using saved responses to answer FAQs and provide guidance
- Tagging unresolved conversations for escalation
- Logging chat activity and issue summaries into dashboards
- Identifying trends or repeated issues for reporting

The role is non-sales, non-phone, and ideal for candidates who thrive in text-based support environments.

Hiring organization

Work From Home Chat Support

Employment Type

Full-time, Part-time

Industry

Customer Service

Job Location

Remote work from: United States; Canada; Australia; United Kingdom; New Zealand; Ireland; Scotland; Sweden; Belgium; Spain; Czech Republic; Brazil; France; India; South Africa; Denmark; Germany; Philippines; Mexico; India; Indonesia; Alabama, USA; Alaska, USA; Arizona, USA; Arkansas, USA; California, USA; Colorado, USA; Connecticut, USA; Delaware, USA; Florida, USA; Georgia, USA; Hawaii, USA; Idaho, USA; Illinois, USA; Indiana, USA; Iowa, USA; Kansas, USA; Kentucky, USA; Louisiana, USA; Maine, USA; Maryland, USA; Massachusetts, USA; Michigan, USA; Minnesota, USA; Mississippi, USA; Missouri, USA; Montana, USA; Nebraska, USA; Nevada, USA; New Hampshire, USA; New Jersey, USA; New Mexico, USA; New York, USA; North Carolina, USA; North Dakota, USA; Ohio, USA; Oklahoma, USA; Oregon, USA; Pennsylvania, USA; Rhode Island, USA; South Carolina, USA; South Dakota, USA; Tennessee, USA; Texas, USA; Utah, USA; Vermont, USA; Virginia, USA; Washington, USA; West Virginia, USA; Wisconsin, USA; Wyoming, USA

Why You'll Love This Role

- Set your own schedule with full flexibility
- 100% written—no voice or video
- Paid training provided
- No cold outreach or sales pressure
- Work solo and independently from any country

Base Salary

\$ 25 - \$ 35

Date posted

April 29, 2026

Valid through

01.01.2029

Requirements

- Desktop or laptop with stable internet (10 Mbps minimum)
- Typing speed of 45+ WPM
- English proficiency for written communication
- 15–35 hours of weekly availability
- Ability to follow chat templates and SOPs
- Strong attention to detail and tone consistency

Compensation & Perks

- Hourly pay: **\$25–\$35/hour**, depending on experience and consistency
- Weekly or biweekly payments via PayPal, Wise, or bank transfer
- Paid onboarding and tutorial modules
- Choose shifts that fit your timezone and personal life
- Opportunities to grow into QA, training, or escalation support roles

A Sample Shift

You log in at 4 PM, review your queue, and begin replying to support chats about account access and billing. You use saved responses to resolve 20 inquiries and tag 3 conversations for follow-up. After logging your session summary and reviewing shift notes, you log off—no meetings, no noise, just focused communication and real pay.

What Team Members Say

"This is the quietest, most efficient remote job I've ever had. The templates make it simple, and I don't need to be on Zoom or answer any calls." – Andrea P., Argentina

"The flexibility is perfect—I'm able to work part-time in the evenings from home

and still make better money than I did in retail.” – Noah K., Philippines

FAQs

Q: Do I need customer support experience?

No. We train you on how to use chat systems, tone guides, and response templates.

Q: Is this available globally?

Yes. The only requirement is reliable internet and English reading/writing proficiency.

Q: Are there fixed shifts?

No. You'll choose preferred hours and be assigned to time blocks based on availability.

Q: Will I ever have to call customers?

Nope. This role is 100% written communication.

Apply Now

Ready to work remotely, on your schedule, with no phone calls and consistent pay?

Click the Apply Now button to become a **Remote Chat Support Associate** and earn **\$25–\$35/hr** helping customers—all from the comfort of your home, anywhere in the world.



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