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**APPLY NOW**

## Remote Chat Support Associate | \$25-\$35/hr | Work from Anywhere – No Phone Experience Needed

### Description

**Job Title:** Remote Live Chat Support Associate

**Pay Range:** \$25-\$35/hour

**Location:** Fully Remote – Open to Global Applicants

**Schedule:** Flexible Shifts (15-35 hours/week)

**Experience Required:** None

**Education:** Not required

### About the Role

Our client, a customer-focused digital services provider, is hiring **Remote Chat Support Associates** to assist with online customer service via live chat platforms. If you're searching for "chat support jobs remote," this is an ideal entry-level position with real pay, paid training, and no phone calls involved.

This is a fully remote, written-only position. You'll respond to inbound messages, resolve questions using pre-written templates, and escalate issues to internal teams when needed. It's structured, quiet work you can do from anywhere with a reliable internet connection.

### What You'll Do

You'll be assigned a daily chat queue and work through tickets during your preferred shift hours. All tools and templates will be provided during onboarding.

### Key responsibilities:

- Responding to inbound customer messages via live chat
- Using saved responses to answer FAQs and provide guidance
- Tagging unresolved conversations for escalation
- Logging chat activity and issue summaries into dashboards
- Identifying trends or repeated issues for reporting

The role is non-sales, non-phone, and ideal for candidates who thrive in text-based

### Hiring organization

Remote Job Recruiting

### Employment Type

Full-time, Part-time

### Industry

Customer Service

### Job Location

Remote work from: United States; Canada; Australia; United Kingdom; New Zealand; Ireland; Scotland; Sweden; Belgium; Spain; Czech Republic; Brazil; France; India; South Africa; Denmark; Germany; Philippines; Mexico; India; Indonesia; Alabama, USA; Alaska, USA; Arizona, USA; Arkansas, USA; California, USA; Colorado, USA; Connecticut, USA; Delaware, USA; Florida, USA; Georgia, USA; Hawaii, USA; Idaho, USA; Illinois, USA; Indiana, USA; Iowa, USA; Kansas, USA; Kentucky, USA; Louisiana, USA; Maine, USA; Maryland, USA; Massachusetts, USA; Michigan, USA; Minnesota, USA; Mississippi, USA; Missouri, USA; Montana, USA; Nebraska, USA; Nevada, USA; New Hampshire, USA; New Jersey, USA; New Mexico, USA; New York, USA; North Carolina, USA; North Dakota, USA; Ohio, USA; Oklahoma, USA; Oregon, USA; Pennsylvania, USA; Rhode Island, USA; South Carolina, USA; South Dakota, USA; Tennessee, USA; Texas, USA; Utah, USA; Vermont, USA; Virginia, USA; Washington, USA; West Virginia, USA; Wisconsin, USA; Wyoming, USA

support environments.

## Why You'll Love This Role

- Set your own schedule with full flexibility
- 100% written—no voice or video
- Paid training provided
- No cold outreach or sales pressure
- Work solo and independently from any country

### Base Salary

\$ 25 - \$ 35

### Date posted

April 19, 2025

### Valid through

01.01.2029

## Requirements

- Desktop or laptop with stable internet (10 Mbps minimum)
- Typing speed of 45+ WPM
- English proficiency for written communication
- 15–35 hours of weekly availability
- Ability to follow chat templates and SOPs
- Strong attention to detail and tone consistency

## Compensation & Perks

- Hourly pay: **\$25–\$35/hour**, depending on experience and consistency
- Weekly or biweekly payments via PayPal, Wise, or bank transfer
- Paid onboarding and tutorial modules
- Choose shifts that fit your timezone and personal life
- Opportunities to grow into QA, training, or escalation support roles

## A Sample Shift

You log in at 4 PM, review your queue, and begin replying to support chats about account access and billing. You use saved responses to resolve 20 inquiries and tag 3 conversations for follow-up. After logging your session summary and reviewing shift notes, you log off—no meetings, no noise, just focused communication and real pay.

## What Team Members Say

*"This is the quietest, most efficient remote job I've ever had. The templates make it simple, and I don't need to be on Zoom or answer any calls."* – Andrea P.,

Argentina

*"The flexibility is perfect—I'm able to work part-time in the evenings from home and still make better money than I did in retail."* – Noah K., Philippines

## FAQs

**Q: Do I need customer support experience?**

No. We train you on how to use chat systems, tone guides, and response templates.

**Q: Is this available globally?**

Yes. The only requirement is reliable internet and English reading/writing proficiency.

**Q: Are there fixed shifts?**

No. You'll choose preferred hours and be assigned to time blocks based on availability.

**Q: Will I ever have to call customers?**

Nope. This role is 100% written communication.

## Apply Now

Ready to work remotely, on your schedule, with no phone calls and consistent pay?

**Click the Apply Now button** to become a **Remote Chat Support Associate** and earn **\$25–\$35/hr** helping customers—all from the comfort of your home, anywhere in the world.



## Disclosure

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