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**APPLY NOW**

## Remote Chat Support Agent | \$25-\$35/hr | Work-from-Home Live Chat Role

### Description

**Job Title:** Remote Chat Support Agent

**Compensation:** \$25-\$35/hour

**Location:** Work from Anywhere – Fully Remote

**Schedule:** Flexible (15-30 hours/week)

**Experience Required:** None

**Education Required:** No degree required

### Position Overview

Our client, a leader in digital customer experience, is seeking Remote Chat Support Agents to manage real-time messaging channels for their global user base. If you've been searching for "chat support jobs," this opportunity provides professional training, structured workflows, and consistent pay—without ever picking up a phone or joining video calls. You'll provide friendly, accurate assistance via live chat, escalate complex issues, and ensure customer satisfaction through text-based communication.

### What You'll Be Doing

You'll log into a secure chat platform during your scheduled shift and handle incoming customer conversations using approved scripts and knowledge-base resources.

### Key responsibilities:

- Responding to live chat inquiries with clear, helpful guidance
- Troubleshooting account, billing, and product questions using internal tools
- Escalating unresolved or high-priority tickets to specialized teams
- Documenting chat interactions and updating support ticket statuses
- Maintaining response time and customer satisfaction metrics
- Collaborating asynchronously with supervisors via chat and ticket notes

### Who Should Apply

- Candidates with strong typing skills and friendly written tone
- Job seekers wanting genuine customer service experience—no phone calls required
- Individuals who thrive on problem-solving and clear communication
- Remote workers needing flexible scheduling across time zones
- Beginners eager to learn support software and live-chat best practices

### Minimum Requirements:

- Laptop or desktop computer
- Reliable internet connection (10 Mbps or higher)

### Hiring organization

Remote Customer Service Chat Jobs

### Employment Type

Full-time, Part-time

### Industry

Customer Service

### Job Location

Remote work from: United States; Canada; Australia; United Kingdom; New Zealand; Ireland; Scotland; Sweden; Belgium; Spain; Czech Republic; Brazil; France; India; South Africa; Denmark; Germany; Philippines; Mexico; India; Indonesia; Alabama, USA; Alaska, USA; Arizona, USA; Arkansas, USA; California, USA; Colorado, USA; Connecticut, USA; Delaware, USA; Florida, USA; Georgia, USA; Hawaii, USA; Idaho, USA; Illinois, USA; Indiana, USA; Iowa, USA; Kansas, USA; Kentucky, USA; Louisiana, USA; Maine, USA; Maryland, USA; Massachusetts, USA; Michigan, USA; Minnesota, USA; Mississippi, USA; Missouri, USA; Montana, USA; Nebraska, USA; Nevada, USA; New Hampshire, USA; New Jersey, USA; New Mexico, USA; New York, USA; North Carolina, USA; North Dakota, USA; Ohio, USA; Oklahoma, USA; Oregon, USA; Pennsylvania, USA; Rhode Island, USA; South Carolina, USA; South Dakota, USA; Tennessee, USA; Texas, USA; Utah, USA; Vermont, USA; Virginia, USA; Washington, USA; West Virginia, USA; Wisconsin, USA; Wyoming, USA

- Typing speed of 45 WPM or above
- Proficiency in written English
- Availability for 15–30 hours per week in scheduled chat blocks
- Ability to follow scripts and adapt tone to each customer

**Pay & Perks:**

- \$25–\$35/hour based on performance and consistency
- Paid onboarding and live-chat system training
- Weekly or biweekly payments via PayPal, Wise, or direct deposit
- Fully non-phone role—no calls, no video
- Flexible shift selection—days, evenings, or weekends
- Advancement opportunities to team lead or quality-assurance roles

**Base Salary**

\$ 25 - \$ 35

**Date posted**

June 3, 2025

**Valid through**

01.01.2029

**A Typical Day**

You start your shift at 2 PM, open the chat platform, and answer a queue of customer questions about order status and account setup. You use saved replies for common issues, escalate a refund request, and log each interaction in the ticketing system. After handling 30 chats, you finish your summary report and log off—productive, customer-focused work all from home.

**Testimonials**

"I'd never done live chat before, but the training made me confident. Now I make great money helping people—and I never have to talk on the phone." – Sara K., USA

"This schedule fits perfectly around my classes. Working chat support is engaging and the pay is fantastic." – Naveen P., India

**FAQs**

Q: Do I need previous chat support experience?

A: No. We provide full training on our chat platform and customer-service protocols.

Q: Will I ever need to take calls or attend meetings?

A: No. This position is 100% live-text based, with all communication done via chat and ticket notes.

Q: Can I work only weekends or evenings?

A: Yes. You'll select your preferred availability during onboarding.

Q: Is this role open internationally?

A: Yes. As long as you meet the technical and scheduling requirements, you can apply from anywhere.

**Apply Now**

If you're ready to join a global support team, earn \$25–\$35/hr, and deliver excellent customer care via live chat, click the Apply Now button to begin. Remote onboarding starts weekly and positions fill quickly.

**Disclosure**

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