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APPLY NOW

Part Time Social Media Roles | Virtual Chat
Assistant | \$25-\$35/hr | Fully Online Flexible
Schedule Entry Level

Description

Job Title: Part-Time Social Media Chat Support Agent (Remote)
Compensation: \$25-\$35/hour
Location: Work from Home – Open Worldwide
Schedule: Part-Time (15–25 hrs/week, flexible shifts)
Experience Required: None
Education Required: Not required

Position Overview

A fast-scaling direct-to-consumer home goods brand is hiring for **Part-Time Social Media Jobs** with a focus on live chat—not content creation. This role is built for those looking to earn extra income in a real, structured way without committing to full-time hours, phone calls, or becoming a social influencer.

You'll assist customers via social media messaging platforms and on-site chat widgets, helping them with product selection, order issues, coupon questions, and more. All support is handled through written responses using guided templates—no voice calls, no content posting, and no pressure.

Your Core Responsibilities

You'll be the written point of contact for customers browsing through Instagram, Facebook, and the brand's website.

Tasks Include:

- Responding to live social media DMs and web chat messages
- Providing helpful support with orders, product info, and discount codes
- Using tone-matched response templates to maintain consistency
- Flagging technical or billing issues to internal teams
- Submitting a brief report after each shift

Why It's Great for Part-Time Workers

- You're seeking **part-time social media jobs** that fit into your existing schedule
- You want something stable and remote—not gig-based or unpredictable
- You like helping others, but prefer written support over verbal
- You want to work from home with real hourly pay and no surprises

Hiring organization

Remote Chat Support Customer Service Jobs

Employment Type

Full-time, Part-time

Industry

Customer Service

Job Location

Remote work from: United States; Canada; Australia; United Kingdom; New Zealand; Ireland; Scotland; Sweden; Belgium; Spain; Czech Republic; Brazil; France; India; South Africa; Denmark; Germany; Philippines; Mexico; India; Indonesia; Alabama, USA; Alaska, USA; Arizona, USA; Arkansas, USA; California, USA; Colorado, USA; Connecticut, USA; Delaware, USA; Florida, USA; Georgia, USA; Hawaii, USA; Idaho, USA; Illinois, USA; Indiana, USA; Iowa, USA; Kansas, USA; Kentucky, USA; Louisiana, USA; Maine, USA; Maryland, USA; Massachusetts, USA; Michigan, USA; Minnesota, USA; Mississippi, USA; Missouri, USA; Montana, USA; Nebraska, USA; Nevada, USA; New Hampshire, USA; New Jersey, USA; New Mexico, USA; New York, USA; North Carolina, USA; North Dakota, USA; Ohio, USA; Oklahoma, USA; Oregon, USA; Pennsylvania, USA; Rhode Island, USA; South Carolina, USA; South Dakota, USA; Tennessee, USA; Texas, USA; Utah, USA; Vermont, USA; Virginia, USA; Washington, USA; West Virginia, USA; Wisconsin, USA; Wyoming, USA

- You're looking to gain online work experience with clear systems and structure

What You'll Need

This role is fully remote and managed through a web-based platform.

Minimum Requirements:

- Laptop or desktop computer (mobile access not supported)
- Internet connection with minimum 15 Mbps speed
- Typing speed of 40+ WPM
- Fluent written English and attention to customer tone
- Availability for at least 3 weekly shifts (4-6 hours each)

Pay & Work Structure

- **Hourly Rate:** \$25-\$35/hr based on shift time and quality reviews
- **Payouts:** Every Friday via PayPal, Wise, or Payoneer
- **Training:** Fully paid with dashboard simulation and tone alignment exercises
- **Scheduling:** Choose your weekly shift blocks on Sundays for the coming week
- **Advancement:** After 30-60 days, strong performers may access higher-tier support or QA tracks

What a Typical Shift Looks Like

You log in at 6 PM for your evening shift. First up: a customer asks if a furniture bundle qualifies for free shipping—you check the system and reply with a friendly confirmation. Next, a shopper needs help finding their order history. You walk them through it, answer six more quick questions, and clock out by 10 PM—without any calls or meetings.

What Other Agents Say

"I work two jobs and needed something that fits around them. This lets me pick my hours and still get paid like clockwork." - Naomi G., U.S.

"I'm online all day anyway—now I actually get paid to respond to real messages instead of scrolling." - Diego L., Chile

FAQs

Q: Do I need to post on social media or manage accounts?

A: No. You'll only handle live chat responses—no posting or marketing tasks.

Q: Is this a full-time role?

A: No. This job is specifically structured for part-time workers with flexible schedules.

Q: Do I need experience with social media jobs or customer service?

A: Not at all. You'll receive full training and onboarding.

Q: Can I work weekends or nights only?

A: Yes. Shift selection is flexible and accommodates off-hour availability.

Apply Now

Click the **Apply Now button** to land one of the most flexible and rewarding **part-time social media jobs** available. Help real customers, earn real pay, and skip the

Base Salary

\$ 25 - \$ 35

Date posted

April 29, 2026

Valid through

01.01.2029

phone calls and performance posts. Start your first shift this week—apply today.



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