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**APPLY NOW**

Overnight Work From Home Jobs – Live Chat Assistant | \$25–\$35/hr | Flexible Remote Schedule

Description

Job Title: Overnight Live Chat Assistant

Compensation: \$25–\$35/hour

Location: Fully Remote – Work from Anywhere

Schedule: Overnight Hours (8 PM–6 AM), 5–40 hours/week

Experience Required: None

Education Required: No degree required

Position Overview

A fast-scaling direct-to-consumer wellness brand is expanding its 24/7 customer support operations and is looking to onboard new **Overnight Live Chat Assistants**. This team helps ensure customers around the world receive real-time assistance, no matter the hour. If you've been searching for **overnight work from home jobs** that require no phone calls or prior experience, this fully remote opportunity is designed for you.

You'll be responsible for replying to inbound live chat messages across social media platforms and the company's website. From handling product questions to providing order updates and promotional links, you'll play a key role in maintaining the brand's customer-first reputation—even during non-standard hours.

What You'll Be Doing

As an **Overnight Live Chat Assistant**, your core responsibility will be responding to customer messages during night hours while following detailed support scripts and using intuitive chat tools.

Key Responsibilities:

- Answering live chat messages on the company's eCommerce site and social media accounts
- Assisting customers with product information, order tracking, and refund inquiries
- Sharing discount codes and promotional offers during customer interactions
- Accurately documenting conversations and tagging escalations for review
- Following internal SOPs to resolve common questions efficiently
- Maintaining a friendly and professional tone in all written communication

Why This Opportunity Stands Out

- You're looking specifically for **overnight work from home jobs**

Hiring organization

Remote Customer Service Chat Jobs

Employment Type

Full-time, Part-time

Industry

Customer Service

Job Location

Remote work from: United States; Canada; Australia; United Kingdom; New Zealand; Ireland; Scotland; Sweden; Belgium; Spain; Czech Republic; Brazil; France; India; South Africa; Denmark; Germany; Philippines; Mexico; India; Indonesia; Alabama, USA; Alaska, USA; Arizona, USA; Arkansas, USA; California, USA; Colorado, USA; Connecticut, USA; Delaware, USA; Florida, USA; Georgia, USA; Hawaii, USA; Idaho, USA; Illinois, USA; Indiana, USA; Iowa, USA; Kansas, USA; Kentucky, USA; Louisiana, USA; Maine, USA; Maryland, USA; Massachusetts, USA; Michigan, USA; Minnesota, USA; Mississippi, USA; Missouri, USA; Montana, USA; Nebraska, USA; Nevada, USA; New Hampshire, USA; New Jersey, USA; New Mexico, USA; New York, USA; North Carolina, USA; North Dakota, USA; Ohio, USA; Oklahoma, USA; Oregon, USA; Pennsylvania, USA; Rhode Island, USA; South Carolina, USA; South Dakota, USA; Tennessee, USA; Texas, USA; Utah, USA; Vermont, USA; Virginia, USA; Washington, USA; West Virginia, USA; Wisconsin, USA; Wyoming, USA

- You prefer asynchronous, written work over phone-based roles
- You want to work independently in a quiet environment
- You enjoy helping people and providing fast, accurate answers
- You're reliable, detail-oriented, and self-motivated

Minimum Requirements

- A computer, tablet, or smartphone capable of accessing live chat systems
- Reliable internet connection (10 Mbps or faster)
- Typing speed of at least 40 WPM
- Fluent written English and clear communication skills
- Overnight availability (between 8 PM and 6 AM, your local time)
- Ability to follow written procedures and respond professionally

Pay & Perks

- \$25-\$35 per hour, depending on speed and chat accuracy
- Paid training to help you onboard quickly
- Weekly or biweekly pay via PayPal, Wise, or direct deposit
- No phone or Zoom calls—fully text-based support
- Flexible scheduling and part-time or full-time availability
- Eligibility for bonuses and advancement within 60 days

A Typical Overnight Shift

You begin your shift at 11 PM and check your chat queue. Over the next few hours, you help customers locate product bundles, apply discount codes, and track orders. With each conversation, you're logging notes and tagging chats as resolved. By 4 AM, you've assisted 30+ customers, documented your shift, and clocked out—all without leaving your house.

What Team Members Say

"This job fits perfectly with my night schedule. I'm productive, I help people, and I can finally earn from home at night." – Zoe T., California

"The chat systems are easy to use and the training helped me get comfortable quickly. No phones, no stress." – Malik F., Jamaica

FAQs

Q: Do I need prior overnight customer service experience?

A: Not at all. If you're reliable and can work independently, we'll provide full training.

Q: Is this a fully remote position?

A: Yes. You can work from anywhere in the world as long as you have internet access.

Q: Are there any phone calls or meetings required?

A: No. This role is entirely non-phone and non-video.

Q: Is this a short-term contract?

A: No. This is a long-term role with steady hours and growth opportunities.

Apply Now

Our client—a growing eCommerce wellness brand—is expanding their global

Base Salary

\$ 25 - \$ 35

Date posted

June 3, 2025

Valid through

01.01.2029

overnight support team and needs responsive, capable chat agents to fill these roles fast. If you're ready to earn \$25-\$35/hr in a structured, flexible, and remote setting, click the **Apply Now button** to start your application today. Onboarding happens weekly and positions are limited.



Disclosure

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