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APPLY NOW

Overnight Online Opportunities | Chat Support Associate | \$25-\$35/hr | Quiet Shift 100% Online No Calls

Description

Job Title: Overnight Live Chat Support Associate (Remote Support Role)
Compensation: \$25-\$35/hour
Location: Remote – Open Worldwide
Schedule: Overnight Availability Required (Between 9 PM – 6 AM, local time)
Experience Required: None
Education Required: No degree necessary

Position Overview

An international digital retailer in the electronics and home gadgets space is expanding its after-hours support team. If you're searching for **overnight jobs that are fully remote**, this chat-based role offers peace, structure, and reliable hourly pay during the quietest hours of the day.

This is a written-only support role—no calls, no meetings, no speaking. You'll respond to customers who reach out overnight through live chat on the website or via DMs on platforms like Instagram or Messenger. With guided scripts and intuitive chat tools, your job is to make sure night-shift customers get support without delay.

Key Responsibilities

You'll be the bridge between late-night shoppers and the support team, solving simple issues and preparing logs for follow-up.

Your Tasks Will Include:

- Responding to inbound live chats and social messages during overnight shifts
- Handling common questions about product availability, order status, and promo codes
- Using guided replies and scripts to keep support tone and accuracy on-brand
- Noting unresolved or sensitive issues for the daytime staff
- Submitting short shift reports to summarize flagged items

Why This Role Is Ideal for Night Owls

- You prefer working quietly at night and want **remote overnight jobs** that pay by the hour
- You enjoy structured, repetitive tasks that don't involve phone calls

Hiring organization

Remote Chat Support Customer Service Jobs

Employment Type

Full-time, Part-time

Industry

Customer Service

Job Location

Remote work from: United States; Canada; Australia; United Kingdom; New Zealand; Ireland; Scotland; Sweden; Belgium; Spain; Czech Republic; Brazil; France; India; South Africa; Denmark; Germany; Philippines; Mexico; India; Indonesia; Alabama, USA; Alaska, USA; Arizona, USA; Arkansas, USA; California, USA; Colorado, USA; Connecticut, USA; Delaware, USA; Florida, USA; Georgia, USA; Hawaii, USA; Idaho, USA; Illinois, USA; Indiana, USA; Iowa, USA; Kansas, USA; Kentucky, USA; Louisiana, USA; Maine, USA; Maryland, USA; Massachusetts, USA; Michigan, USA; Minnesota, USA; Mississippi, USA; Missouri, USA; Montana, USA; Nebraska, USA; Nevada, USA; New Hampshire, USA; New Jersey, USA; New Mexico, USA; New York, USA; North Carolina, USA; North Dakota, USA; Ohio, USA; Oklahoma, USA; Oregon, USA; Pennsylvania, USA; Rhode Island, USA; South Carolina, USA; South Dakota, USA; Tennessee, USA; Texas, USA; Utah, USA; Vermont, USA; Virginia, USA; Washington, USA; West Virginia, USA; Wisconsin, USA; Wyoming, USA

- You want to work while others sleep and still have your days free
- You appreciate getting paid to help real customers—without selling or cold outreach
- You're consistent, calm, and focused, especially during off-hours

Base Salary

\$ 25 - \$ 35

Tools & Requirements

All work is done through a browser dashboard—no special apps, downloads, or software.

Date posted

April 29, 2026

Minimum Requirements:

- Laptop or desktop computer with stable internet (15 Mbps+)
- Comfortable typing 40+ WPM
- Fluent written English and ability to follow scripted responses
- Availability for at least 3 overnight shifts per week (4–6 hours each)
- Basic ability to flag and tag support issues

Valid through

01.01.2029

Pay & Workflow Highlights

- **Hourly Rate:** \$25–\$35/hr depending on overnight availability and support quality
- **Payouts:** Weekly via PayPal, Wise, or bank transfer
- **Training:** Paid onboarding includes a simulation of typical overnight support flow
- **Scheduling:** Self-booked shifts—choose consistent or rotating overnight windows
- **Perks:** Extra pay bonuses for weekends and holiday coverage

Typical Overnight Shift

You clock in at 10 PM and see two chat requests waiting: one shopper wants help applying a code, another needs to cancel an order. You respond using templates, tag a billing question for escalation, and handle 15 total chats by 2 AM. You submit your recap and end the shift—without ever speaking or meeting anyone.

What Night Agents Say

"The quiet is my favorite part. I do my shift, I help real customers, and I get paid on time. No meetings, no BS." – Aidan G., South Africa

"I live in a different time zone, so I work overnight U.S. hours and keep my days free for studying." – Chloe H., Australia

FAQs**Q: Do I need to be available five nights a week?**

A: No. You can choose 3 or more nights that suit your schedule.

Q: Is this a customer service job with calls or voice chat?

A: Not at all. This is a text-only, written live chat role.

Q: Can I apply if I'm outside the U.S.?

A: Yes. As long as you're fluent in English and meet the tech requirements, you're eligible.

Q: How quickly can I start?

A: Onboarding starts weekly. Many agents begin shifts within 5–7 days of applying.

Apply Now

Click the **Apply Now button** if you're ready for a real **overnight remote job** that pays well, respects your quiet hours, and keeps everything text-based. Apply today and begin working night shifts that actually work for your life.



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