

APPLY NOW

Customer Support Representative – Remote – No Degree Required – \$25-\$35/hr

Description

Job Title: Remote Online Customer Support Associate
Compensation: \$25-\$35 per hour, paid weekly via direct deposit
Location: Work from anywhere – U.S. and international applicants welcome
Schedule: Flexible hours; minimum 15 hrs/week; full-time available
Experience Required: Entry-level; full training included
Education Required: No degree required

About the Company

A well-established global home fitness and wellness company is expanding its remote support team and offering **online customer support jobs remote** to meet growing demand across digital channels. With a massive catalog of subscription-based products, live workout plans, and wellness tools, they've built a reputation on excellent support—and now they're hiring new agents to help customers get the most out of their experience.

This role is entirely remote and chat-first. You won't be dialing into phones, dealing with long calls, or working in a support queue you can't control. It's real work from home—with structure, clear workflows, and full support.

Your Role

- Respond to customer questions via live chat and email within a shared dashboard
- Provide account troubleshooting, order guidance, and access assistance
- Escalate technical issues or billing concerns to Tier 2 teams when necessary
- Use saved replies, internal knowledge bases, and SOPs to craft accurate responses
- Maintain calm, professional written communication across multiple channels
- Accurately tag each conversation and leave brief summary notes

Why You'll Love This Remote Role

You're searching for **online customer support jobs remote** because you're looking for something real—structured hours, hourly pay, no phone stress, and the flexibility to work from anywhere. This job delivers:

- No phone calls or live video
- Real hourly pay, not per task
- Total location independence
- Tools and training designed for beginners
- Freedom to work mornings, evenings, weekends, or nights

You'll Succeed If You Have

- A laptop or desktop computer with Chrome installed

Hiring organization

Remote Jobs No Degree Required

Employment Type

Full-time, Part-time

Industry

Customer Service

Job Location

Remote work from: United States; Canada; Australia; United Kingdom; New Zealand; Ireland; Scotland; Sweden; Belgium; Spain; Czech Republic; Brazil; France; India; South Africa; Denmark; Germany; Philippines; Mexico; India; Indonesia; Alabama, USA; Alaska, USA; Arizona, USA; Arkansas, USA; California, USA; Colorado, USA; Connecticut, USA; Delaware, USA; Florida, USA; Georgia, USA; Hawaii, USA; Idaho, USA; Illinois, USA; Indiana, USA; Iowa, USA; Kansas, USA; Kentucky, USA; Louisiana, USA; Maine, USA; Maryland, USA; Massachusetts, USA; Michigan, USA; Minnesota, USA; Mississippi, USA; Missouri, USA; Montana, USA; Nebraska, USA; Nevada, USA; New Hampshire, USA; New Jersey, USA; New Mexico, USA; New York, USA; North Carolina, USA; North Dakota, USA; Ohio, USA; Oklahoma, USA; Oregon, USA; Pennsylvania, USA; Rhode Island, USA; South Carolina, USA; South Dakota, USA; Tennessee, USA; Texas, USA; Utah, USA; Vermont, USA; Virginia, USA; Washington, USA; West Virginia, USA; Wisconsin, USA; Wyoming, USA

- Reliable high-speed internet (10 Mbps or faster)
- Ability to type 45+ WPM
- Strong written English and a calm tone
- Comfort navigating browser tabs, copying/pasting links, and following guides
- A distraction-free environment for working support queues

Base Salary

\$ 25 - \$ 35

Pay & Scheduling Structure

All new hires begin at \$25/hr. Performance-based increases to \$30-\$35/hr are available after 30 shifts, depending on chat resolution time, accuracy, and customer satisfaction metrics.

Date posted

April 29, 2026

Valid through

01.01.2029

Shifts are self-scheduled weekly via an internal dashboard. Choose 4–8 hour blocks that work for your time zone and preferences. Weekend and night shifts are optional but available. Minimum weekly commitment is 15 hours.

Training Overview

- 2 hours of video training modules
- 3 test tickets with live feedback
- First real shift under observation from a lead
- Completion time: 48–72 hours for most applicants

Sample Work Flow

You begin your Monday shift at 8 AM. The first chat is a customer asking about a missing download link—you send the correct resource and log the ticket. Next, someone is trying to reset their password—you guide them with the template and confirm success. After a 15-minute break, you return to help users navigate subscription tiers, apply a discount code, and track a delayed order. By 2 PM, you've wrapped up your 6-hour shift and helped 24 people—all through clean, text-based support.

What Team Members Are Saying

"This role is the most legitimate remote job I've ever had. I'm never on the phone, my hours are flexible, and I get clear feedback every week. They treat support work seriously." - *Natalie P., Denver, CO*

"I came in with no experience. The tools are user-friendly, the responses are structured, and I'm earning more from home than I did in an office job." -*Marc G., Dublin, Ireland*

FAQs**Do I need to speak with customers on the phone?**

No. This is a chat and email-based position—no voice required.

Can I work this part-time?

Yes. The minimum is 15 hours per week, and you choose your own blocks.

Is this a contract or employee role?

This is a contractor position, paid hourly.

Are international applicants accepted?

Yes—as long as you meet the internet and English language requirements.

Do I need a resume to apply?

No formal resume needed. A basic skills form and a short writing sample are required.

Apply Now – Start a Real Remote Role with Real Support

Click the Apply Now button to join one of the most structured and rewarding **online**

customer support jobs remote available today. Onboard this week, pick your hours, and begin your first paid shift in just a few days—no phones, no gimmicks, just real support work from wherever you are.



Disclosure

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