

**APPLY NOW**

## Non-Phone Work from Home Jobs – Live Chat Customer Support | \$25–\$35/hr | 100% Remote & Flexible

### Description

**Job Title:** Live Chat Customer Support – Non-Phone Role

**Compensation:** \$25–\$35/hour

**Location:** Work from Anywhere – Fully Remote

**Schedule:** Flexible (5–40 hours/week)

**Experience Required:** None

**Education Required:** No degree required

### Position Overview

A fast-scaling subscription-based fitness brand is growing its customer experience team and hiring for **Live Chat Customer Support** positions designed for those seeking **non-phone work from home jobs**. If you enjoy helping others, but prefer written communication over calls or Zoom meetings, this role offers the flexibility, stability, and independence you're looking for.

You'll support users through chat platforms embedded on websites and social media pages. Whether it's guiding someone to the right product or helping track their order, you'll do it all via live text—no talking, no phone, no video. This is ideal for remote workers who thrive in focused, asynchronous environments.

### What You'll Be Doing

You'll be on the front lines of customer communication—without ever needing to get on a call.

#### Key Responsibilities:

- Respond to live chat messages from customers via company websites and social platforms
- Answer product questions, provide status updates, and troubleshoot order issues
- Share promo links and help customers redeem discounts
- Follow structured response templates and escalation procedures
- Document all completed chats and log summaries after each shift
- Deliver high-quality service using only written channels

### Why This Job Is Ideal for You

- You're actively looking for **non-phone work from home jobs**
- You want a quiet, flexible role where everything is done via chat

### Hiring organization

Work From Home Customer Service  
Jobs No Experience Needed

### Employment Type

Full-time, Part-time

### Industry

Customer Service

### Job Location

Remote work from: United States; Canada; Australia; United Kingdom; New Zealand; Ireland; Scotland; Sweden; Belgium; Spain; Czech Republic; Brazil; France; India; South Africa; Denmark; Germany; Philippines; Mexico; India; Indonesia; Alabama, USA; Alaska, USA; Arizona, USA; Arkansas, USA; California, USA; Colorado, USA; Connecticut, USA; Delaware, USA; Florida, USA; Georgia, USA; Hawaii, USA; Idaho, USA; Illinois, USA; Indiana, USA; Iowa, USA; Kansas, USA; Kentucky, USA; Louisiana, USA; Maine, USA; Maryland, USA; Massachusetts, USA; Michigan, USA; Minnesota, USA; Mississippi, USA; Missouri, USA; Montana, USA; Nebraska, USA; Nevada, USA; New Hampshire, USA; New Jersey, USA; New Mexico, USA; New York, USA; North Carolina, USA; North Dakota, USA; Ohio, USA; Oklahoma, USA; Oregon, USA; Pennsylvania, USA; Rhode Island, USA; South Carolina, USA; South Dakota, USA; Tennessee, USA; Texas, USA; Utah, USA; Vermont, USA; Virginia, USA; Washington, USA; West Virginia, USA; Wisconsin, USA; Wyoming, USA

- You're dependable, a clear communicator, and can follow procedures
- You'd like to earn a competitive wage while working from your laptop or desktop
- You prefer consistent tasks that offer performance-based growth opportunities

## Minimum Requirements

- Laptop, desktop, or tablet device with access to chat platforms
- Reliable internet connection (10 Mbps minimum)
- Typing speed of 40+ WPM with high accuracy
- Strong written English skills
- 5-40 hours per week of flexible availability
- Ability to work independently and meet response time guidelines

## Pay & Benefits

- \$25-\$35/hour based on response quality and shift consistency
- Weekly or biweekly pay via PayPal, Wise, or direct deposit
- Paid onboarding and structured role-specific training
- Set your own schedule—nights, weekends, or split shifts welcome
- No phone calls, video meetings, or real-time calls of any kind
- Growth opportunities into senior support or QA roles after 60 days

## What a Shift Looks Like

You log into the chat console at 6 PM and begin replying to customers asking about equipment bundles and shipping updates. A user requests help applying a promo code, another needs a return label—you help them both with provided response templates. Three hours later, you wrap up your log and end your shift. All your work was written, focused, and interruption-free.

## What Our Workers Say

*"I work best alone and hate phone calls. This is the first job where I'm respected for my quiet work style."* - Jamal W., Texas

*"I love having no meetings. I can get my work done quickly, and I don't waste time on calls I don't need."* - Becca R., South Africa

## FAQs

### Q: Is this job really phone-free?

A: Yes, completely. No calls, no video, and no meetings—just written communication.

### Q: Do I need customer service experience?

A: No experience required. All training and templates are provided.

### Q: Can I work part-time or only weekends?

A: Yes. You choose your availability and shift blocks.

### Q: Is this open internationally?

A: Yes. Candidates from around the world are encouraged to apply.

## Apply Now

If you're searching for a real, high-paying **non-phone work from home job**, this is it. Click the **Apply Now button** to start your application. New team members are

### Base Salary

\$ 25 - \$ 35

### Date posted

April 29, 2026

### Valid through

01.01.2029

onboarded weekly, and spots fill fast. Get started today and work from anywhere without ever picking up a phone.



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