

**APPLY NOW**

## Customer Support Rep – Remote – Non-Phone Messaging Role – \$25-\$35/hr

### Description

**Job Title:** Remote Customer Support Associate – No Phone Required

**Compensation:** \$25–\$35 per hour, paid weekly

**Location:** Remote – Open globally

**Schedule:** Flexible 4–8 hour shift blocks; 15–40 hours/week

**Experience Required:** Entry-level welcome

**Education Required:** No degree required

### About the Company

A rapidly growing digital lifestyle and subscription brand is hiring for **non phone remote customer support jobs** to help serve its expanding base of online users. If you've been looking for a calm, focused job you can do from home without phone calls or video meetings, this is exactly that.

This position is 100% messaging-based. You'll support customers via live chat and email—answering questions, fixing account issues, and providing helpful links—all with no need to talk or appear on screen.

### What You'll Be Doing

- Handle inbound customer messages via live chat and email
- Assist with subscription questions, billing requests, tracking updates, and product info
- Use pre-written templates and saved replies to speed up responses
- Escalate unresolved issues to senior agents or tech support
- Summarize each chat or email with a brief note and category tag
- Stay focused and responsive while managing multiple conversations at once

### Why This Job Is Great If You Hate the Phone

You're searching for **non phone remote customer support jobs** because:

- You prefer written communication
- You want to avoid phones, Zoom, and speaking roles
- You want a quiet, structured environment with predictable pay
- You're comfortable working independently and following written workflows

This role gives you real flexibility, real earnings, and a real escape from noisy phone-based work.

### What You'll Need

- A reliable computer (Mac or PC) with Chrome
- High-speed internet (minimum 10 Mbps)
- Typing speed of 45 WPM or more

### Hiring organization

Remote Jobs No Degree Required

### Employment Type

Full-time, Part-time

### Industry

Customer Service

### Job Location

Remote work from: United States; Canada; Australia; United Kingdom; New Zealand; Ireland; Scotland; Sweden; Belgium; Spain; Czech Republic; Brazil; France; India; South Africa; Denmark; Germany; Philippines; Mexico; India; Indonesia; Alabama, USA; Alaska, USA; Arizona, USA; Arkansas, USA; California, USA; Colorado, USA; Connecticut, USA; Delaware, USA; Florida, USA; Georgia, USA; Hawaii, USA; Idaho, USA; Illinois, USA; Indiana, USA; Iowa, USA; Kansas, USA; Kentucky, USA; Louisiana, USA; Maine, USA; Maryland, USA; Massachusetts, USA; Michigan, USA; Minnesota, USA; Mississippi, USA; Missouri, USA; Montana, USA; Nebraska, USA; Nevada, USA; New Hampshire, USA; New Jersey, USA; New Mexico, USA; New York, USA; North Carolina, USA; North Dakota, USA; Ohio, USA; Oklahoma, USA; Oregon, USA; Pennsylvania, USA; Rhode Island, USA; South Carolina, USA; South Dakota, USA; Tennessee, USA; Texas, USA; Utah, USA; Vermont, USA; Virginia, USA; Washington, USA; West Virginia, USA; Wisconsin, USA; Wyoming, USA

- Strong written English with a calm, professional tone
- Focus and time management to stay on task without supervision

### Pay & Schedule

Starting rate: \$25/hr

Performance raise to \$30-\$35/hr available after 30 successful shifts based on ticket quality, speed, and customer feedback

You'll pick your shift blocks weekly using an internal tool. Mornings, evenings, nights, and weekends all available. Work 15-40 hours/week depending on your needs.

### Training Process

- 2 hours of onboarding videos
- Practice responding to common chat/email scenarios
- Shadow one live shift with feedback
- Start working within 2-4 days after acceptance

### Example Shift Flow

You start your Saturday shift at 10 AM. First up, a customer asks how to pause their subscription—you send the instructions. Another can't find their receipt—you resend it from the dashboard. A third needs help updating billing—you walk them through with a macro. No phones. No meetings. Just focused, written customer service.

### What Other Agents Say

"This is the most peaceful job I've ever had. I support customers, earn well, and never once have to answer a call. Perfect if you value quiet work." -*Carmen S., San Diego, CA*

"I work from home with my headphones in. All support is typed. It's efficient, calm, and I get paid every week like clockwork." -*Hassan T., Birmingham, UK*

### FAQs

#### Do I ever need to take calls?

Never. All support is through live chat and email only.

#### Do I need previous support experience?

No. You'll be trained on tools and tone.

#### Can I work nights or weekends only?

Yes. The scheduling is fully flexible.

#### Is this a long-term job?

Yes. Many agents stay and grow into senior support roles.

### Apply Now – Support Without Speaking

Click the Apply Now button to apply for one of the most in-demand **non phone remote customer support jobs**. Start your quiet career today—no noise, no scripts, no calls.



### Disclosure

### Base Salary

\$ 25 - \$ 35

### Date posted

April 29, 2026

### Valid through

01.01.2029

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