

<https://remotejobrecruiting.com/job/night-remote-jobs-near-me-work-from-home-evening-support-positions/>

APPLY NOW

Night Remote Jobs Near Me – Work From Home Evening Support Positions

Description

Position Overview

If you're searching for **night remote jobs near me**, this opportunity lets you earn steady income from home during evening and overnight hours. Many global companies now hire remote team members to cover late shifts for customer support, live chat, and order assistance. You'll help customers across multiple time zones while enjoying the flexibility and comfort of working from your own space.

Why Night Shifts Are Valuable

With customers shopping, subscribing, and streaming around the clock, night coverage is essential. Businesses rely on remote night-shift staff to handle support inquiries outside regular hours, ensuring uninterrupted service and satisfaction. These jobs are in high demand among professionals seeking flexibility, additional income, or quieter work conditions.

Responsibilities

As a Night Support Agent, you'll:

- Manage live chat, email, and ticket-based inquiries during overnight or late-evening hours.
- Respond promptly to customer requests and escalate complex issues.
- Track and document each conversation using CRM platforms like Zendesk or Intercom.
- Communicate product information, refund status, or technical troubleshooting steps.
- Update shift logs to brief the incoming daytime team.
Typical workload includes 2–3 concurrent chats and 25–40 total customer interactions per shift.

Requirements

- No degree or prior office experience required.
- Proficient written English and accurate typing speed (40+ WPM ideal).
- Quiet workspace and consistent high-speed internet (10 Mbps+).
- Self-motivation, reliability, and ability to focus during late hours.
- Familiarity with common remote communication tools (Slack, Google Docs, Zoom).
This role is open to first-time remote workers as full training and onboarding are provided.

Training & Onboarding

New team members complete a step-by-step virtual onboarding process.

Hiring organization

Work From Home Chat Support

Employment Type

Full-time, Part-time

Industry

Customer Service

Job Location

Remote work from: United States; Canada; Australia; United Kingdom; New Zealand; Ireland; Scotland; Sweden; Belgium; Spain; Czech Republic; Brazil; France; India; South Africa; Denmark; Germany; Philippines; Mexico; India; Indonesia; Alabama, USA; Alaska, USA; Arizona, USA; Arkansas, USA; California, USA; Colorado, USA; Connecticut, USA; Delaware, USA; Florida, USA; Georgia, USA; Hawaii, USA; Idaho, USA; Illinois, USA; Indiana, USA; Iowa, USA; Kansas, USA; Kentucky, USA; Louisiana, USA; Maine, USA; Maryland, USA; Massachusetts, USA; Michigan, USA; Minnesota, USA; Mississippi, USA; Missouri, USA; Montana, USA; Nebraska, USA; Nevada, USA; New Hampshire, USA; New Jersey, USA; New Mexico, USA; New York, USA; North Carolina, USA; North Dakota, USA; Ohio, USA; Oklahoma, USA; Oregon, USA; Pennsylvania, USA; Rhode Island, USA; South Carolina, USA; South Dakota, USA; Tennessee, USA; Texas, USA; Utah, USA; Vermont, USA; Virginia, USA; Washington, USA; West Virginia, USA; Wisconsin, USA; Wyoming, USA

- **Week 1:** Learn customer communication standards, chat workflows, and company tools.
- **Week 2:** Participate in live support simulations under supervisor guidance.
- **Week 3:** Handle real customer conversations with ongoing mentorship. Training emphasizes tone control, customer empathy, and accurate documentation. Performance reviews and feedback sessions continue through your first 60 days.

Base Salary
\$ 25 - \$ 35

Date posted
April 29, 2026

Valid through
01.01.2029

Work Environment & Schedule

This position operates 100% remotely with flexible shifts. You can choose from standard evening (6 PM–2 AM), overnight (10 PM–6 AM), or split-shift schedules. Options exist for both **full-time and part-time remote jobs**. Collaboration occurs via internal chat channels and weekly video check-ins, ensuring constant support even when you're working solo.

Compensation & Benefits

Average pay for **night remote jobs** ranges from **\$22–\$30 per hour**, depending on shift and experience. Additional compensation includes:

- Paid remote training and onboarding
 - Night-shift differential pay
 - Biweekly direct deposit
 - Wellness and equipment stipends
 - Overtime or holiday pay opportunities
- Employees also enjoy measurable personal savings—avoiding commutes saves **3–5 hours weekly** and about **\$1,200–\$2,000 per year** in transportation costs.

Career Development

This job can be the start of a long-term career in remote operations. Many agents advance into:

- **Shift Supervisors** overseeing global overnight coverage.
 - **Quality Analysts** who review interactions and coach others.
 - **Knowledge Base Writers** maintaining FAQs and support scripts.
 - **Operations Coordinators** responsible for scheduling and reporting.
- The experience you gain—clear communication, accuracy, and independence—is valuable across any remote or tech-enabled industry.

Tools & Technology

You'll use:

- Helpdesk software (Zendesk, Freshdesk, HubSpot Service Hub).
 - Collaboration platforms (Slack, Trello, Notion).
 - Secure password managers and VPN access.
 - Time-tracking and reporting dashboards.
- Basic technical requirements: an updated computer with 8GB RAM, secure internet connection, and reliable power backup or hotspot plan.

Remote Work Advantages

- **Flexibility:** Work during hours that suit your lifestyle.
- **Comfort:** Create a personalized workspace that promotes focus.
- **Independence:** Work with autonomy while still part of a global team.
- **Health benefits:** Reduced stress and better rest by skipping daily commutes.
- **Accessibility:** Opportunity available regardless of your city or background.

Who Excels in This Role

This position fits individuals who prefer calm, focused work environments or need flexible scheduling. Ideal candidates include:

- Parents balancing childcare with night shifts.
- Students attending classes during the day.
- Freelancers seeking supplemental income.
- Introverts who thrive in low-distraction work settings.

If you're detail-oriented, patient, and eager to help others, you'll do well here.

Industry Outlook

The remote night-work sector continues to grow as online transactions increase worldwide. From healthcare to retail, overnight service roles remain essential. Companies hiring remote talent emphasize dependability and empathy, ensuring long-term job stability. Automation supports, but never replaces, human connection—making your contribution invaluable.

Performance Expectations

Your success will be measured by:

- Customer satisfaction ratings (target: 95%+).
 - Average response time per inquiry (under 2 minutes for chat).
 - Proper escalation and documentation procedures.
 - Attendance and punctuality across shifts.
- Top performers are recognized quarterly with bonus incentives and leadership-track opportunities.

Summary

This **night remote job** provides stability, flexibility, and career growth—all from home. You'll receive paid training, reliable hours, and the chance to contribute to global customer experiences. Whether you're new to remote work or ready to switch to a quieter schedule, this opportunity lets you earn well while keeping balance in your life.

Click **apply now** below to apply.



Disclosure

Disclaimer: Please note that RemoteJobRecruiting.com is NOT a recruitment agency. We are not an agent or representative of any employer.

Marketing Disclosure: This website is a marketplace. As such you should know that the owner has a monetary connection to the product and services advertised on the site. The owner receives payment whenever a qualified lead is referred but that is the extent of it.

Be sure to check out our partner sites at [Jobtacular](#)