

<https://remotejobrecruiting.com/job/live-online-chat-position-flexible-remote-role-without-prior-experience/>

APPLY NOW

Live Online Chat Position – Flexible Remote Role Without Prior Experience

Description

Intro to the Opportunity

A forward-thinking digital lifestyle brand is currently seeking enthusiastic individuals to join its Live Chat Response Team. This remote, online-only position is designed specifically for those looking to enter the world of digital customer service with no degree, no office requirements, and no need for prior experience. If you're a fast learner, good with written communication, and ready to earn from the comfort of your own home, this opportunity may be the perfect fit for you.

Position Overview

This is a non-phone role where you'll interact with customers exclusively via a web-based live chat platform. Your responsibilities involve assisting customers with basic questions about products, order statuses, returns, account issues, and helping them navigate the website. You'll be equipped with a searchable template library and real-time assistance to help ensure every customer interaction is smooth and successful.

Your Main Functions

Manage Live Customer Chats

Receive and respond to chat inquiries from customers in real-time. The majority of requests are straightforward, and you'll use brand-approved responses to provide fast, clear, and helpful support.

Navigate Between Multiple Inquiries

Some shifts may involve juggling 2-3 conversations at a time. You'll be trained to prioritize tasks, utilize AI prompts, and maintain quality service across all chats.

Use Internal Resources

You'll have access to a company-specific dashboard with prewritten responses, FAQs, internal documentation, and escalation protocols. This setup allows even first-timers to deliver polished customer experiences.

Document and Summarize Interactions

Hiring organization

Remote Job Recruiting

Employment Type

Full-time, Part-time

Industry

Customer Service

Job Location

Remote work from: United States; Canada; Australia; United Kingdom; New Zealand; Ireland; Scotland; Sweden; Belgium; Spain; Czech Republic; Brazil; France; India; South Africa; Denmark; Germany; Philippines; Mexico; India; Indonesia; Alabama, USA; Alaska, USA; Arizona, USA; Arkansas, USA; California, USA; Colorado, USA; Connecticut, USA; Delaware, USA; Florida, USA; Georgia, USA; Hawaii, USA; Idaho, USA; Illinois, USA; Indiana, USA; Iowa, USA; Kansas, USA; Kentucky, USA; Louisiana, USA; Maine, USA; Maryland, USA; Massachusetts, USA; Michigan, USA; Minnesota, USA; Mississippi, USA; Missouri, USA; Montana, USA; Nebraska, USA; Nevada, USA; New Hampshire, USA; New Jersey, USA; New Mexico, USA; New York, USA; North Carolina, USA; North Dakota, USA; Ohio, USA; Oklahoma, USA; Oregon, USA; Pennsylvania, USA; Rhode Island, USA; South Carolina, USA; South Dakota, USA; Tennessee, USA; Texas, USA; Utah, USA; Vermont, USA; Virginia, USA; Washington, USA; West Virginia, USA; Wisconsin, USA; Wyoming, USA

After each conversation, you'll log a summary and apply the appropriate customer tag (e.g., "Tracking Request," "Refund Issue") for future team reference.

Daily Work Experience

- Log in to your remote dashboard from your laptop
- Start receiving chat assignments in your queue
- Use suggested replies and resources to assist users
- Stay available for the full duration of your shift
- Communicate with team leads if any complex issues arise

Base Salary

\$ 25 - \$ 35

Date posted

April 29, 2026

Valid through

01.01.2029

Requirements and Qualifications

- No college degree required
- No professional background in customer service necessary
- Must have basic written English proficiency
- Typing speed of 30 WPM or faster
- Reliable internet connection (10 Mbps+)
- Laptop or desktop computer required (no mobile devices)

Perks and Compensation

- Starting pay of \$25 per hour
- Work from anywhere with flexible scheduling
- Weekly direct deposit
- No phone calls, video calls, or meetings—chat only
- Training materials provided at no cost
- Opportunity to increase hours or move into leadership roles over time

Training Pathway

Once accepted, you'll be given access to a secure training portal that walks you through:

- System navigation
- Live chat response style
- Common scenarios and approved replies
- Tagging, documentation, and escalation

The training is beginner-friendly and fully online. You'll be ready to start handling real conversations in just a few days.

Who This Role Suits

- Newcomers to remote work looking for a structured, supported role
- Parents, students, or caregivers needing flexible shifts
- Individuals who prefer written over spoken communication
- Job seekers ready to work without a resume or interview

Common Inquiries

Do I need previous experience?

No experience is required. You'll receive all the tools and training you need before

going live.

Is this full-time or part-time?

You can start part-time (minimum 20 hours per week) and increase hours based on performance and availability.

Can I work from outside the U.S.?

Yes, this role is open to applicants worldwide as long as you have a reliable internet connection and meet system requirements.

Are there any startup costs?

No. All training, platform access, and support are provided at no cost to successful applicants.

Start Your Remote Journey Today

This live online chat support role is designed to give new remote workers an authentic, well-supported entry into online employment. You'll earn strong hourly pay, avoid phones entirely, and gain real experience in a growing field. Whether you're looking for extra income or a long-term remote path, this is a flexible and practical opportunity to begin now.



Disclosure

Disclaimer: Please note that RemoteJobRecruiting.com is NOT a recruitment agency. We are not an agent or representative of any employer.

Marketing Disclosure: This website is a marketplace. As such you should know that the owner has a monetary connection to the product and services advertised on the site. The owner receives payment whenever a qualified lead is referred but that is the extent of it.

Be sure to check out our partner sites at [Jobtacular](#)