

LEARN MORE

Live Chat Support Representative – Remote Role, No Experience Needed

Description

Position Summary

A rapidly expanding online retail brand is actively hiring Live Chat Support Representatives to manage incoming customer queries through a secure text-based platform. This fully remote role is open to applicants with no prior work history or degree. If you're looking to begin a work-from-home career, this is an ideal opportunity to gain real-world experience, earn competitive hourly pay, and work flexible hours—all without picking up the phone or attending meetings.

As a Live Chat Support Representative, your job will be to provide timely, professional assistance to customers browsing or making purchases online. You'll use a streamlined browser interface to chat with users, solve problems, and guide them through purchasing decisions. With scripts, training, and supervisor support available at all times, this is a great starting point for anyone entering the remote job market.

What You'll Be Doing

Handling Inbound Customer Chats

You'll receive live chat requests from customers browsing the client's website. These could include questions about delivery times, return policies, technical issues, or product availability. You'll respond promptly and helpfully using brand-approved messaging.

Utilizing Scripts and Knowledge Bases

The platform provides easy access to templates and FAQs so you can resolve most questions quickly. You'll be expected to follow communication guidelines and escalate issues that fall outside your scope.

Tagging and Categorizing Each Chat

After each conversation, you'll select a tag to indicate the nature of the inquiry. You may also leave a brief internal note so other team members can track conversation history and support trends.

Escalating Specialized Inquiries

Hiring organization

Remote Live Customer Support Jobs (No Degree)

Employment Type

Full-time, Part-time, Contractor

Industry

Customer Service

Job Location

Remote work from: United States; Canada; Australia; United Kingdom; New Zealand; Ireland; Scotland; Sweden; Belgium; Spain; Czech Republic; Brazil; France; India; South Africa; Denmark; Germany; Philippines; Mexico; India; Indonesia; Alabama, USA; Alaska, USA; Arizona, USA; Arkansas, USA; California, USA; Colorado, USA; Connecticut, USA; Delaware, USA; Florida, USA; Georgia, USA; Hawaii, USA; Idaho, USA; Illinois, USA; Indiana, USA; Iowa, USA; Kansas, USA; Kentucky, USA; Louisiana, USA; Maine, USA; Maryland, USA; Massachusetts, USA; Michigan, USA; Minnesota, USA; Mississippi, USA; Missouri, USA; Montana, USA; Nebraska, USA; Nevada, USA; New Hampshire, USA; New Jersey, USA; New Mexico, USA; New York, USA; North Carolina, USA; North Dakota, USA; Ohio, USA; Oklahoma, USA; Oregon, USA; Pennsylvania, USA; Rhode Island, USA; South Carolina, USA; South Dakota, USA; Tennessee, USA; Texas, USA; Utah, USA; Vermont, USA; Virginia, USA; Washington, USA; West Virginia, USA; Wisconsin, USA; Wyoming, USA

More complex chats—such as billing issues or account suspensions—can be escalated directly to team leads using a simple handoff function. You'll never be expected to solve something outside your permissions.

Managing Multiple Chats Simultaneously

Depending on the volume, you may handle up to three customer chats at once. The platform is designed for multitasking, using timers and alerts to help you prioritize.

A Day in the Life

You'll log into the browser-based chat system at the start of your shift and review any updates from your supervisor. As customers initiate conversations, you'll respond using provided templates or adjust messaging as needed. You'll take scheduled breaks during your shift and have access to real-time support from team leaders throughout the day. No Zoom calls, outbound messages, or additional follow-up tasks are required—your work ends when your shift ends.

Required Skills & Qualifications

- No previous work experience required
- No college degree needed
- Basic computer literacy and comfort using web browsers
- Excellent written English communication skills
- Typing speed of at least 30 words per minute
- Strong attention to detail and professionalism
- Reliable high-speed internet connection (10 Mbps+)
- Access to a laptop or desktop computer (not mobile)

How to Thrive in a Remote Role

Build a Focused Home Workspace

Remote work success starts with your environment. Choose a quiet, distraction-free area where you can focus, especially during busy chat hours.

Use the Provided Resources

The templates and response tools will cover most of your interactions. Don't feel the need to improvise—just follow the framework provided.

Ask for Help When You Need It

Supervisors are available during every shift to answer your questions or take over difficult conversations. Use that support so you're never left guessing.

Stay Consistent with Response Times

Timely replies are a major factor in customer satisfaction. The platform helps track and alert you if responses are delayed—use it to stay on pace.

Perks & Benefits

- Pay range of \$25–\$35 per hour depending on shift time
- Fully remote — work from any location with reliable internet

Base Salary

\$ 8000 - \$ 10000

Date posted

June 28, 2025

Valid through

01.01.2029

- Part-time and full-time shifts available
- Flexible scheduling to fit your lifestyle
- No phone calls or video meetings — 100% text-based
- Paid onboarding with hands-on practice
- Performance bonuses and advancement opportunities
- Weekly payouts via secure digital platforms

Frequently Asked Questions

Is this a real job or a course?

This is a paid remote position offered by a third-party recruiting team for a global eCommerce client. It is not a course, training program, or business opportunity.

Do I need to install special software?

No. The chat platform is web-based and runs in your browser. You don't need to download or install anything aside from maintaining an up-to-date browser.

Can I do this from outside the U.S.?

Yes. This is a worldwide remote opportunity open to English speakers with access to stable internet and a laptop or desktop computer.

What if I've never worked online before?

No problem. You'll receive paid onboarding and access to live supervisors during every shift. Many of our current reps started with no online work experience.

How long before I start getting paid?

After you're approved, onboarding typically takes 3–5 days. You can begin paid shifts immediately after completion and receive your first payout the following week.

How to Apply

To get started, complete a short online application that includes your availability and internet speed check. No resume, interview, or degree is needed. Once you pass the initial screening, you'll receive login credentials for the training portal. After finishing the self-paced modules, you'll be placed on the live schedule and begin earning immediately.

Why This Remote Job Is Perfect for You

This position is perfect if you want to work from home, avoid customer phone calls, and start earning without a formal background. With flexible shifts, weekly pay, and a straightforward application process, this Live Chat Support Representative role offers the freedom and income you've been looking for—no experience necessary.

**LEARN MORE**

Disclosure

Disclaimer: Please note that RemoteJobRecruiting.com is NOT a recruitment agency. We are not an agent or representative of any employer.

Marketing Disclosure: This website is a marketplace. As such you should know that the owner has a monetary connection to the product and services advertised on the site. The owner receives payment whenever a qualified lead is referred but that is the extent of it.

Be sure to check out our partner sites at [Jobtacular](#)