

APPLY NOW

Live Chat Customer Service Jobs – Flexible Remote Work, No Experience Needed | \$25–\$35/hr

Description

Job Title: Remote Customer Service Chat Assistant

Compensation: \$25–\$35 per hour, paid weekly via direct deposit

Location: Remote – Open to applicants worldwide

Schedule: Choose your own shifts; 15–40 hours/week in 4–8 hour blocks

Experience Required: None – full onboarding provided

Education Required: Not necessary

About the Company

A trusted digital services company supporting subscription-based businesses is actively hiring for **live chat customer service jobs** to expand its international support team. With a fully remote, text-only environment, this role is ideal for individuals seeking stable, phone-free work that fits their lifestyle. If you're organized, responsive, and can follow clear written instructions, this could be your perfect entry into remote work.

What the Role Involves

You'll support customers via live chat by helping them log into accounts, update billing info, redeem offers, or find the right resources. There's no phone work, no cold sales, and no video meetings—just structured help via messaging tools and step-by-step documentation.

Daily Responsibilities

- Respond to customer chats via a support dashboard
- Follow SOPs and use saved replies to resolve common questions
- Help users with account access, subscription adjustments, and promotional offers
- Escalate unusual issues or bugs to a higher-level team
- Stay on-brand and professional in all written interactions

Why This Job Works

- Absolutely no phone or Zoom involvement
- Clear structure and guidance makes work easy
- Full control of your weekly hours and schedule
- Weekly pay, with built-in performance-based raises
- No experience or degree required to succeed

What You'll Need to Work

- Laptop or desktop computer with Chrome
- High-speed internet (10 Mbps or better)
- Typing speed of 45+ WPM
- Proficiency with written English
- Independent work ethic and attention to detail

Hiring organization

Remote Job Recruiting

Employment Type

Full-time, Part-time

Industry

Customer Service

Job Location

Remote work from: United States; Canada; Australia; United Kingdom; New Zealand; Ireland; Scotland; Sweden; Belgium; Spain; Czech Republic; Brazil; France; India; South Africa; Denmark; Germany; Philippines; Mexico; India; Indonesia; Alabama, USA; Alaska, USA; Arizona, USA; Arkansas, USA; California, USA; Colorado, USA; Connecticut, USA; Delaware, USA; Florida, USA; Georgia, USA; Hawaii, USA; Idaho, USA; Illinois, USA; Indiana, USA; Iowa, USA; Kansas, USA; Kentucky, USA; Louisiana, USA; Maine, USA; Maryland, USA; Massachusetts, USA; Michigan, USA; Minnesota, USA; Mississippi, USA; Missouri, USA; Montana, USA; Nebraska, USA; Nevada, USA; New Hampshire, USA; New Jersey, USA; New Mexico, USA; New York, USA; North Carolina, USA; North Dakota, USA; Ohio, USA; Oklahoma, USA; Oregon, USA; Pennsylvania, USA; Rhode Island, USA; South Carolina, USA; South Dakota, USA; Tennessee, USA; Texas, USA; Utah, USA; Vermont, USA; Virginia, USA; Washington, USA; West Virginia, USA; Wisconsin, USA; Wyoming, USA

Compensation & Hours

Starting pay: \$25/hour

Increase to \$30-\$35/hour after 30 QA-reviewed shifts

You select your hours each week. Morning, evening, overnight, and weekend shifts are all available. A minimum of 15 hours per week is required.

Training & Onboarding

- Complete a self-paced, 2-hour training module
- Practice support chats in a simulation environment
- Begin paid live work within 3-5 days

Shift in Action

During a Wednesday shift from 1 PM-6 PM, you help one customer retrieve their welcome email, guide another through updating their billing settings, and assist a third with applying a referral code. All of this is done using structured templates, without any phone involvement.

What Current Agents Say

"I love how quiet and focused this work is. It doesn't drain me like customer calls used to." - *Sierra M., Vancouver, CA*

"Everything's explained in training. You don't need a background in support or tech." - *Akash D., Mumbai, IN*

FAQs

Do I need experience or a resume?

No. This role is designed for entry-level remote workers.

Will I need to make or take phone calls?

Never. This is a 100% written communication job.

Can I choose my schedule?

Yes. Shifts are selected weekly, based on your availability.

Apply Now – Real Work with Real Flexibility

Click the Apply Now button to apply for one of today's most flexible **live chat customer service jobs**. Work independently, skip the calls, and earn steady income from wherever you are.



Disclosure

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Marketing Disclosure: This website is a marketplace. As such you should know that the owner has a monetary connection to the product and services advertised on the site. The owner receives payment whenever a qualified lead is referred but that is the extent of it.

Base Salary

\$ 25 - \$ 35

Date posted

June 6, 2025

Valid through

01.01.2029

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