

<https://remotejobrecruiting.com/job/it-remote-jobs-25-35-hour-entry-level-tech-support-start-your-career-in-it-without-leaving-home/>

APPLY NOW

Technology Digital Opportunities | \$25-\$35/Hour Entry-Level Technology Support – Start Your Career in IT Without Leaving Home

Description

Looking for a Remote IT Job That Doesn't Require Experience or a Degree? Start Here.

Searching for “**IT remote jobs**” usually leads to roles demanding certifications, coding experience, or five years of help desk work. Not this time. We're hiring **Entry-Level Remote Tech Support Agents** who are ready to learn, earn **\$25-\$35/hour**, and gain real-world IT experience—**entirely from home**. No phone calls. No late-night server room stress. Just calm, structured support work that grows your skills and builds your career.

What You'll Actually Be Doing

You'll respond to basic support requests from customers through a web-based chat platform. That includes:

- Helping reset passwords
- Assisting with software access and device syncing
- Guiding users through simple troubleshooting steps
- Logging and tagging recurring issues
- Working alongside senior tech support for escalations

You won't be left alone—we'll give you everything from scripts and walkthroughs to live coaching. This is a **beginner's first step into real IT support**.

Who This Role Is For

- People who are good with computers and want to turn that into a paycheck
- Career switchers looking for a non-sales remote job
- Students, hobbyists, or self-taught learners seeking their first IT credential
- New remote workers who want paid structure and growth
- Anyone who prefers written communication and solo productivity

What You Don't Need

- A degree or diploma
- Any past experience in IT or customer support

Hiring organization

Work From Home Chat Support

Employment Type

Part-time

Industry

Customer Service

Job Location

Remote work from: United States

Base Salary

\$ 25 - \$ 35

Date posted

April 29, 2026

Valid through

01.01.2029

- Familiarity with IT ticketing platforms (we'll teach you)
- Phone skills—this is **chat-based only**

What You Do Need

- Typing speed of 40+ WPM
- Basic comfort using computers, browsers, and software
- Good grammar and a calm tone in writing
- Laptop or desktop (Windows or Mac)
- Strong internet connection (10 Mbps+)
- Minimum of 15 hours/week availability

Compensation & Career Growth

- \$25/hour starting pay
- Bonuses and surge shift pay up to \$35/hour
- Biweekly direct deposit
- Paid onboarding and live product walkthroughs
- Choose your weekly shift schedule
- Optional health/vision/dental for full-time staff after 60 days
- Real advancement into Tier 2 support, QA, or workflow optimization roles

A Sample Workday

You log in from home at 10 AM. First chat: a user can't access their dashboard. You send a saved troubleshooting link, confirm the issue is fixed, and log the case. Next up: someone's software won't sync—you guide them step-by-step using the provided checklist. You manage 2–3 chats at once, keep things calm, and grow your skills with each shift.

What You'll Learn

- How to use tools like Zendesk, Intercom, and ticketing systems
- How to identify common IT issues and apply the right fix
- How to manage live support queues under minimal pressure
- How to track, document, and prioritize requests
- How to move from entry-level support to a long-term tech career

What Current Agents Say

"I didn't come from IT. I just liked solving problems. They taught me everything and now I'm training new agents." – Nolan G., Utah

"I wanted to work in tech, but every job was out of reach. This was my first real step—and it paid from day one." – Kiara L., Pennsylvania

FAQs

Q: Is this a coding job?

Not at all. This is user-facing tech support, not software development.

Q: Will I need certifications?

Nope. We'll train you from the ground up.

Q: Is this fully remote?

Yes. All tasks are handled online via browser-based platforms.

Q: Can I grow into a real IT career from here?

Absolutely. Many agents go on to Tier 2 roles or get certified with support from our internal dev and systems teams.

Apply Now

If you're ready to get paid to build a future in IT—with full flexibility and zero gatekeeping—**click the Apply Now button** to start. This role pays you to learn, helps you grow, and gets you into tech the way it should be: from wherever you are, starting now.



Disclosure

Disclaimer: Please note that RemoteJobRecruiting.com is NOT a recruitment agency. We are not an agent or representative of any employer.

Marketing Disclosure: This website is a marketplace. As such you should know that the owner has a monetary connection to the product and services advertised on the site. The owner receives payment whenever a qualified lead is referred but that is the extent of it.

Be sure to check out our partner sites at [Jobtacular](#)