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APPLY NOW

Technology Positions Online | \$25–\$35/Hour Entry-Level Technology Support – Remote Work, Learn as You Go

Description

Want to Break Into Tech Without a Degree? Start Your Remote IT Career Here

Searching for **remote IT jobs** but don't have a Computer Science degree or years of tech support experience? You're not alone—and we've got a real solution. We're hiring **Entry-Level Remote Tech Support Agents** to help users solve everyday tech issues from home. No phone calls. No experience required. And no need to code. Just structured training, career-building experience, and **\$25–\$35/hour pay** to help you grow into the IT world—without gatekeeping.

What This Role Is

You'll be the first point of contact for users experiencing minor technical problems. Using a live chat system and guided troubleshooting steps, you'll walk them through solutions to things like:

- Login errors
- Account lockouts
- Device syncing issues
- Email setup
- Software installation guides
- Connectivity problems

This isn't a job where you're left guessing—we'll teach you the systems, the tools, and how to respond like a pro.

What You'll Actually Do

- Respond to inbound support requests via chat or internal ticketing tools
- Troubleshoot simple technical problems using help docs and scripts

Hiring organization

Remote Customer Service Jobs No Degree

Employment Type

Full-time

Industry

Customer Service

Job Location

Remote work from: United States

Base Salary

\$ 25 - \$ 35

Date posted

April 29, 2026

Valid through

01.01.2029

- Ask guided questions to identify the root cause of an issue
- Log cases and tag them properly for documentation
- Escalate advanced problems to the Tier 2 tech team
- Help non-tech users feel confident and supported

Who This Is Perfect For

- Beginners looking to start an IT career from scratch
- Former retail or service workers who are great with people and ready to learn systems
- Self-taught tech learners who've never had a foot in the door
- College students or career switchers wanting flexible, paid tech experience
- Anyone curious about helpdesk, cybersecurity, or tech support paths

What You Don't Need

- A technical degree or certification
- Experience with coding or server work
- Call center or remote job background
- Any prior IT job on your résumé
- To be “fluent in tech” on day one—we'll help you get there

What You Do Need

- A personal computer (Mac or PC)
- Solid internet connection (10 Mbps minimum)
- Typing speed of 40 WPM or faster
- Comfort with learning web-based tools
- Strong written communication and problem-solving mindset
- Availability of 15–40 hours/week

Pay & Perks

- \$25/hour starting pay
- Up to \$35/hour with performance bonuses or overnight/weekend shifts

- Biweekly direct deposit
- Paid training and hands-on troubleshooting simulations
- Fully remote from anywhere in the U.S.
- Flexible scheduling you control
- Optional health, dental, and vision for full-time roles
- Clear advancement track into Tier 2 roles, QA, or product support

A Sample Shift

You start your shift and open your ticket queue. A user can't access their dashboard—you help them reset a security token. Another user can't install an app—you send the right walkthrough. You bounce between 2–3 open chats, apply the right steps, and escalate one tricky issue. You finish your shift knowing you helped users, improved your troubleshooting skills, and made progress toward a tech career—all without a single call or classroom.

What You'll Learn

- How to triage and troubleshoot common tech issues
- How to use ticketing systems like Zendesk or Freshservice
- How to communicate clearly with non-technical users
- How to build technical confidence without a formal degree
- How to transition from beginner to tech pro, one shift at a time

What Our Agents Say

"I didn't have a tech background, but I'm good with people. This job helped me learn fast, and now I'm preparing for a certification—all while getting paid." – Nathan H., Arizona

"They trained me from zero. I've since moved into Tier 2 support and doubled my confidence in tech. This is the best beginner role out there." – Lisa M., New York

FAQs

Q: Do I need to know how to code?

No. This role is focused on support, not software development.

Q: What if I don't understand IT terms?

That's okay. Our onboarding includes a glossary and real examples.

Q: Is this all chat-based?

Yes. All support happens through chat or internal ticket replies. No phones.

Q: Can I use this role to move into higher IT positions?

Absolutely. We promote from within and support learning and certification goals.

Apply Now

If you want to get started in IT, grow your skills, and earn solid pay—all from the comfort of home—**click the Apply Now button** to begin. This is your entry point into remote tech work. No degree. No experience. Just the right training, tools, and opportunity.



Disclosure

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