

<https://remotejobrecruiting.com/job/home-based-live-chat-support-flexible-remote-job-without-a-degree/>

APPLY NOW

Home-Based Live Chat Support – Flexible Remote Job Without a Degree

Description

Overview of the Role

Our client, a global leader in customer-driven eCommerce solutions, is seeking dedicated individuals to join their virtual service team as Live Chat Support Representatives. This remote-first role allows you to engage with customers from the comfort of your home using real-time messaging systems. Prior experience is not required, and no college degree is necessary. You'll receive paid onboarding and full access to response tools that guide every customer interaction—ideal for those entering the workforce or seeking a career pivot.

What You'll Handle Day-to-Day

Connect Through Text-Based Conversations

Help customers get answers to common product or account questions through live website chat tools. All conversations are typed—no voice or video interaction required. Customers may ask about shipping, promotions, login problems, or product features.

Utilize Internal Messaging Templates

The system provides a library of approved replies, shortcuts, and scripts. These ensure consistency and help you handle conversations confidently, even if you're new to support work.

Escalate with One Click

If a situation requires assistance from billing or technical support, you'll flag the chat and escalate it immediately. You won't be responsible for solving every issue—just handling what's within your role's scope.

Classify and Close Conversations

When a chat ends, you'll tag it based on the topic and write a quick one-line summary. This keeps the customer service team informed and allows for performance tracking.

Typical Shift Snapshot

Hiring organization

Remote Job Recruiting

Employment Type

Full-time, Part-time

Industry

Customer Service

Job Location

Remote work from: United States; Canada; Australia; United Kingdom; New Zealand; Ireland; Scotland; Sweden; Belgium; Spain; Czech Republic; Brazil; France; India; South Africa; Denmark; Germany; Philippines; Mexico; India; Indonesia; Alabama, USA; Alaska, USA; Arizona, USA; Arkansas, USA; California, USA; Colorado, USA; Connecticut, USA; Delaware, USA; Florida, USA; Georgia, USA; Hawaii, USA; Idaho, USA; Illinois, USA; Indiana, USA; Iowa, USA; Kansas, USA; Kentucky, USA; Louisiana, USA; Maine, USA; Maryland, USA; Massachusetts, USA; Michigan, USA; Minnesota, USA; Mississippi, USA; Missouri, USA; Montana, USA; Nebraska, USA; Nevada, USA; New Hampshire, USA; New Jersey, USA; New Mexico, USA; New York, USA; North Carolina, USA; North Dakota, USA; Ohio, USA; Oklahoma, USA; Oregon, USA; Pennsylvania, USA; Rhode Island, USA; South Carolina, USA; South Dakota, USA; Tennessee, USA; Texas, USA; Utah, USA; Vermont, USA; Virginia, USA; Washington, USA; West Virginia, USA; Wisconsin, USA; Wyoming, USA

- Log into the chat interface and start your availability window
- Begin chatting with customers as they enter the queue
- Use templates to answer questions, transferring chats when needed
- Tag completed chats for internal tracking
- Take optional breaks depending on your self-scheduled hours

Base Salary
\$ 25 - \$ 35

Who Can Apply

- No professional background or degree required
- Fast and accurate typing ability (30–40 WPM preferred)
- Fluent English reading and writing skills
- Familiarity with using web apps or messaging tools is helpful but not required
- Comfort working independently in a remote setting

Date posted
April 29, 2026

Valid through
01.01.2029

Minimum Tech Requirements

- Reliable desktop or laptop (PC or Mac)
- Stable internet connection (10 Mbps or better)
- Updated Chrome or Firefox browser
- Quiet environment for focused work

What You'll Earn

- Base pay: \$25 per hour
- Paid weekly via bank transfer or online wallet
- Flexible scheduling: choose shifts based on your own availability
- Opportunities for increased pay and bonuses over time

Training & Support

Once accepted, you'll receive login credentials for the training platform. This self-paced course covers system navigation, sample customer chats, and how to use your response tools effectively. Most candidates complete the training in under a week and begin their first live shift shortly after. No outside software or calls are necessary—everything happens within the portal.

This Could Be a Great Fit If You...

- Want to work from home with no commute or calls
- Are seeking reliable, paid remote work without previous experience
- Enjoy helping others through written communication
- Appreciate having clear guidelines and structured processes

Frequently Asked Questions

Do I need a resume or interview to apply?

No resume is required. You'll complete a quick qualification form and begin training if accepted.

Is this job available outside the U.S.?

Yes. This is a global opportunity available to applicants in most countries, provided

you meet technical requirements and have strong English skills.

Can I work part-time?

Absolutely. Many team members work part-time or split shifts around other commitments. You'll select your hours using a scheduling tool.

Is there a fee to join?

No. There are no application, training, or software fees. Everything needed is provided at no cost.

Take the Next Step

This remote Live Chat Support role offers stability, growth potential, and true flexibility—without needing a polished resume or degree. You'll earn consistent pay while gaining valuable experience in remote communication and digital tools. If you're dependable, detail-oriented, and ready to support customers from your laptop, this is your chance. Start the application process today and move one step closer to building a location-independent career.



Disclosure

Disclaimer: Please note that RemoteJobRecruiting.com is NOT a recruitment agency. We are not an agent or representative of any employer.

Marketing Disclosure: This website is a marketplace. As such you should know that the owner has a monetary connection to the product and services advertised on the site. The owner receives payment whenever a qualified lead is referred but that is the extent of it.

Be sure to check out our partner sites at [Jobtacular](#)