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APPLY NOW

Adaptable Remote Openings | Chat Support Specialist | \$25-\$35/hr | Online No Calls No Degree Needed

Description

Job Title: Live Chat Support Specialist (Flexible Remote Schedule)
Compensation: \$25-\$35/hour
Location: Work from Home – Global Remote Role
Schedule: Fully Flexible (15–40 hrs/week, self-selected shifts)
Experience Required: None
Education Required: No degree required

Position Overview

A fast-scaling lifestyle subscription brand is hiring remote agents for its growing customer experience team. This opportunity is tailored for job seekers searching for **flexible work from home jobs** that allow for freedom in scheduling, reliable weekly pay, and calm, focused tasks with no phones or video calls involved.

You'll provide real-time support through the company's web chat interface, social messaging inboxes, and internal support tools. Whether you want to work weekdays, weekends, mornings, or evenings, this role gives you total control of your shift windows.

Primary Duties

This is a non-sales, non-call role built around structure and consistency. You'll assist customers through clearly defined templates, brand guidelines, and chat conversation flows.

Your Typical Tasks Will Include:

- Responding to live chat questions about orders, bundles, and subscription options
- Guiding users through product selection or checkout using templated replies
- Assisting with coupon codes, delivery updates, and account adjustments
- Tagging common issues or submitting error flags for backend teams
- Summarizing completed shift activity through dashboard tools

Why It's Ideal for Flexible Schedules

- You're actively seeking **work-from-home jobs that allow you to control your hours**
- You have commitments (parenting, education, caregiving, etc.) that require

Hiring organization

Remote Chat Support Customer Service Jobs

Employment Type

Full-time, Part-time

Industry

Customer Service

Job Location

Remote work from: United States; Canada; Australia; United Kingdom; New Zealand; Ireland; Scotland; Sweden; Belgium; Spain; Czech Republic; Brazil; France; India; South Africa; Denmark; Germany; Philippines; Mexico; India; Indonesia; Alabama, USA; Alaska, USA; Arizona, USA; Arkansas, USA; California, USA; Colorado, USA; Connecticut, USA; Delaware, USA; Florida, USA; Georgia, USA; Hawaii, USA; Idaho, USA; Illinois, USA; Indiana, USA; Iowa, USA; Kansas, USA; Kentucky, USA; Louisiana, USA; Maine, USA; Maryland, USA; Massachusetts, USA; Michigan, USA; Minnesota, USA; Mississippi, USA; Missouri, USA; Montana, USA; Nebraska, USA; Nevada, USA; New Hampshire, USA; New Jersey, USA; New Mexico, USA; New York, USA; North Carolina, USA; North Dakota, USA; Ohio, USA; Oklahoma, USA; Oregon, USA; Pennsylvania, USA; Rhode Island, USA; South Carolina, USA; South Dakota, USA; Tennessee, USA; Texas, USA; Utah, USA; Vermont, USA; Virginia, USA; Washington, USA; West Virginia, USA; Wisconsin, USA; Wyoming, USA

schedule adaptability

- You want real income from a structured role—without phone calls or complex tools
- You work best with written communication and independent pacing
- You appreciate work that lets you balance life without sacrificing earnings

Base Salary

\$ 25 - \$ 35

What You'll Need

This job runs through a web-based system with built-in responses, user history, and escalation flows.

Date posted

April 29, 2026

Valid through

01.01.2029

Minimum Requirements:

- A desktop or laptop computer (mobile/tablet not supported)
- Reliable internet connection (minimum 12 Mbps)
- Ability to type 40–50 WPM accurately
- Clear written English skills
- 3–5 available shift blocks weekly (minimum 4 hours per shift)

Pay & Scheduling Info

- **Hourly Rate:** \$25–\$35/hr based on quality metrics and schedule consistency
- **Payout:** Weekly through PayPal, Wise, or direct deposit
- **Onboarding:** Paid walkthrough with task simulation and dashboard overview
- **Scheduling:** You build your own schedule weekly using the internal shift calendar
- **Perks:** Bonuses for fast response rates and high-resolution percentages

Shift Example

You log in at 9 AM, answer questions from three customers about their monthly box, apply a coupon for a returning user, and walk another through a subscription switch. By 1 PM, you've resolved 18 chats, tagged one technical issue, and submitted your wrap-up—all without a single phone call or meeting.

What Current Agents Say

"I work 6 hours a day while my toddler naps, and I've never had a job that fits my life this well." – Raquel P., Brazil

"I switch between morning and evening shifts based on my other job—it's actually flexible, not just a marketing word." – Max D., Utah

FAQs

Q: Can I change my schedule each week?

A: Yes. You'll choose your own shift windows through the internal portal.

Q: Will I be expected to talk to customers or be on Zoom?

A: No. This is a fully chat-based role with zero calls or video required.

Q: Do I need previous customer support experience?

A: Not at all. This position includes full training and uses templated replies.

Q: Is this opportunity open to applicants outside the U.S.?

A: Yes. We accept qualified applicants from all countries.

Apply Now

If you're looking for **a truly flexible work-from-home job** that lets you earn

\$25–\$35/hr on your own terms, click the **Apply Now button**. Training begins weekly and schedules are first-come, first-served—start building your ideal remote work routine today.



Disclosure

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